

# IGG Meeting Minutes

<b>Date:</b>	12 <sup>th</sup> January 2022	<b>Time &amp; Location</b>	10:30 Conference Call
<b>Chair:</b>	Dylan Ashe, CRU		
<b>Attendees:</b>	<b>Name</b>	<b>Location</b>	
	Lindsay Sharpe, Alice Mooney, Catherine Keane	RMDS	
	Brid O'Donovan, Meabh Gallagher, Sarah McCauley	CRU	
	John Bracken, Carl Murphy, Siobhan Melvin, Emer Corcoran, Sinead O'Hagan, Ken Murray	ESBN	
	Jim Long	MRSO	
	Sarah Fuller, Simon Fox-Mella	Gemserv	
	Andrew McKinnon, Jennie Dockrell	Flogas	
	Eoin McGurk	BGE	
	Aaron Currie	SSE	
	Alan Reynolds	Panda Power	
	Donovan Sheridan	Prepaypower	
	Imelda McCoy, Caoimhe McWeeney, Lauren Scott	Energia	
	Jessica Gregory, Patricia Ventura	Community Power	
	Mark Phelan	Electric Ireland	
	Aidan Byrne	Iberdrola	
Lesley Robinson	Bright		
<b>Apologies:</b>			
<b>Version Number</b>	1.0		
<b>Status</b>			

<b>Agenda:</b>	
1.	General
2.	Actions from Previous IGGs/Conference Calls
3.	New IGG Actions
4.	CRU Update
5.	Retail Market Design Update
6.	MRSO Update
7.	ESBN Update
8.	Gemserv Update
9.	Notice Board Planned Maintenance, Reminders from IGG, etc.
10.	AOB

**1 – General**

D Ashe enquired if everyone was happy to sign off on v1.0 of the Conference Call minutes on 1<sup>st</sup> December 2021.

**Minutes Approved.**

**2. Actions – Previous Conference Call & IGG**

L Sharpe provided the Action Item Update.

2 IGG actions have been carried forward.

**Action Items**

<b>1147</b>	<b>Supplier Categorisation for new entrants – RMDS to look into the categorisation for new Suppliers entering the Retail Market</b>		
<b>Update for IGG</b>	<ul style="list-style-type: none"> <li>L Sharpe reported that she doesn't have an update on this action at the moment. She has been discussing this action with CRU and they hope to look at it in the coming months.</li> </ul>		
<b>Discussion at IGG</b>	<ul style="list-style-type: none"> <li>Action to remain open.</li> </ul>		
<b>Forum Logged:</b> IGG	<b>Assigned to:</b> RMDS	<b>Status:</b> Action remains <b>Open</b>	<b>Due Date:</b> 02.02.2022

<b>1148</b>	<b>PAYG Metering – Suppliers to provide emergency contact details to ESNB via RMDS to use over the Christmas and New Year period</b>		
<b>Update for IGG</b>	<ul style="list-style-type: none"> <li>L Sharpe reported that this action was logged at the last conference call.</li> </ul>		
<b>Discussion at IGG</b>	<ul style="list-style-type: none"> <li>S Melvin thanked MPs who provided the emergency contact details to ESNB.</li> <li>Action deemed closed.</li> </ul>		
<b>Forum Logged:</b> CC	<b>Assigned to:</b> Suppliers	<b>Status:</b> Action deemed <b>Closed</b>	<b>Due Date:</b> 17.12.2021

**3. Actions – New IGG Actions**

No new actions were logged at the IGG.

**4. CRU Update**

B O'Donovan gave the CRU Update.

- Supplier Handbook Decision – the plan was to issue the decision early this year, but it has been

overtaken by events of the Electricity Costs Bill. CRU has a staffing shortage and needs to put its resources into the Electricity Costs Bill. The Supplier Handbook Decision is therefore going to take a little longer.

- Electricity Costs Bill – An Extraordinary IGG has been scheduled for Thursday 20<sup>th</sup> January to discuss where we are at this stage. At the Extraordinary IGG which was held in December there was some feedback from Suppliers about the process that ESNB is putting in place to manage the €100 customer credit. Some of the feedback that has come in is for CRU to deal with. CRU has also been in contact with the Department to get some clarity from them on some of the issues.
- Smart Metering Data Access Code – CRU has been waiting for legislation from the Department on this last year. CRU has drafted its Consultation Paper and has been talking to Gemserv about this. CRU is hoping to still be on track to get this out before the end of the month.

E McGurk asked about the CEP Handbook decision that came last year. Suppliers were supposed to get an implementation date for those changes. BGE has been looking at this internally and will probably need about twelve to fifteen months to implement all of those CEP changes. CRU will need to keep this in mind when the Supplier Handbook Decision is released, for timing and planning and getting it into the workstream.

B O'Donovan replied that CRU had stated that the Supplier Handbook Decision implementation date would cover the CEP handbook. CRU normally puts in a twelve-month implementation period as standard. As soon as CRU know any more on this, it will let Suppliers know.

## 5. Retail Market Design Update

L Sharpe gave the Retail Market Design Update.

### DR/MCR Dashboard

L Sharpe reported that RMDS has no DRs or MCRs for approval at this meeting. She gave an update on the open DR/MCRs.

**Refer to slides for details.**

### Assurance Contract

L Sharpe reported that the current assurance contract is up for renewal in Q2 2022 so RMDS is currently going through a tender process for a new assurance contract.

### Technical Working Group

L Sharpe thanked MPs for submitting feedback on the last draft of the Terms of Reference. An updated version of the ToR will be circulated in the coming days along with a date for the first Technical Working Group meeting.

### End of Year Stats

L Sharpe reported that the year statistics for 2021 are available on the RMDS website on the following page [RMDS Statistics – 2021 | RMDS \(rmdservice.com\)](#)

Statistics are on New Entrants, Change Control, IGG Actions and Outages.

### **Microgeneration Working Group**

J Gregory asked when the Microgeneration Working Group will reconvene.

S Melvin replied that ESBN hopes to update the draft MDR1213 and recirculate it towards the end of January, with the aim to get it approved the IGG Conference Call on 2<sup>nd</sup> February 2022.

J Gregory added that the group is waiting on timelines. CRU's decision is six months for engagement with industry and asked how that is going to work.

C Murphy reported that ESBN is working towards a date at the end of June to have the data ready to start to flow to MPs. He doesn't have an exact date yet.

J Gregory added that it would be useful to get a roadmap on what this looks like, for example to understand the format of the file which MPs are going to get. Suppliers can then also start working on their side too.

C Murphy added that ESBN is hoping that the MDR is approved as both an MDR and an MCR on 2<sup>nd</sup> February 2022 which will give MPs the stability to start building what they need to build. Shortly after this, ESBN hopes to publish a market plan with RMDS which will outline key dates, if there is further design clarity required and sample files etc. ESBN appreciates the tight timelines.

J Gregory replied that a plan of how this would work would be very appreciated.

M Gallagher reported that CRU will be publishing a Guidance note accompanying its Decision Paper. CRU is still planning on getting this out before the end of this month. There is no plan at the moment for another Microgeneration Working Group Meeting. The immediate priority is the MDR/MCR approval and issuing out the Guidance note and the plan which ESBN will issue. This is something that CRU can take back up in necessary.

E McGurk stated that it seems that CRU is being given the honour of working out the details of how the CEP part of the Microgeneration scheme will work and function in practise. When are MPs going to get some more information on this? BGE has a lot of questions about it. He is looking for more understanding on how the export guarantee CEG part of it is going to work. Has this changed from what was stated in CRU Decision Paper? In the Government note, there was a point discussing the CEP, where they linked the Export Guarantee rate to the wholesale market rate which is different. As a result, Suppliers won't get sent the CEG at a rate that they will think is fair. Can CRU confirm that it hasn't changed and that it's still up to Suppliers to decide on what CEG tariff they want.

M Gallagher replied that her understanding is that the CRU Decision on the CEG has not changed. She asked BGE to get in touch bilaterally with CRU on this specific element in the Department note. She doesn't have any update at this stage for plans on the CEP, but CRU will update the group as soon as it gets an update on this.

E McGurk replied that he will contact CRU directly on this matter.

## 6. MRSO Update

J Long gave the MRSO update.

He presented the abbreviated version of the MRSO Presentation. This version outlines Debt Flagging, Objections and any other key items that have come to light during the month. The full standardised slide pack is available under the [Reference Section](#) on the RMDS Website and provides the status of Change of Supplier related activity in the ROI Market.

**Refer to slides** for full details.

J Long reported that on the Smart Data Services the following figures are up to date as of 9<sup>th</sup> January 2022:

- The figure to date for MCC12 which is the 24-Hour Meter is **39,663**.
- The figure to date for MCC16 which is the Day/Night Meter is **4,267**

## 7. ESB Networks Update

S Melvin gave the ESNB Update.

**Refer to slides** for full details.

### Electricity Costs Bill

S Melvin reported that comments on the Extraordinary IGG presentation are due by Friday 14<sup>th</sup> January 2022. ESNB would appreciate any comments in advance of this Friday which would help with the preparation of the Extraordinary IGG which has been scheduled for Thursday 20<sup>th</sup> January 2022.

### Secure Meters Seamless Solution

S Melvin reported that a workshop is expected to be scheduled by Secure Meters by the end of January. Suppliers should expect an invite to be issued shortly by Secure Meters.

### Day/Night Meters

S Melvin reported that ESNB is continuing with like for like meter exchanges. There are less than 4,000 meters to be exchanged.

### TIBCO Application Support Arrangements

S Melvin reported that an email was issued to MPs before Christmas on this. The support for ROI TIBCO solution will transition from Atos to NIEN from 1<sup>st</sup> February 2022. There will be no disruption to the TIBCO

Application Support Services.

ROI Suppliers should use the new email address [ESBNetworksServiceDesk@atos.net](mailto:ESBNetworksServiceDesk@atos.net) and cease using [NIENetworksServiceDesk@atos.net](mailto:NIENetworksServiceDesk@atos.net). ESNB asks Suppliers to circulate this new email address to their colleagues. ESNB also asks RMDS to send this new email address to the IGG Technical distribution list.

Where a Supplier operates in both jurisdictions and wishes to log an issue that impacts both their ROI & NI EMMA's then the Supplier must send separate emails.

#### 2022 EMMA Upgrade Project

S Melvin reported that details related to the 2022 EMMA Upgrade project issued via RMDS on the 26<sup>th</sup> November 2021. Two prerequisite tasks are due to be completed by MPs prior to 28<sup>th</sup> February 2022. These tasks are due to be completed before Atos can complete the TIBCO Component Upgrade.

The Technical Questionnaire was also issued to MPs. ESNB thanks those Suppliers who submitted their responses. There are two questionnaires outstanding and ESNB asks those Suppliers to submit them as soon as possible.

Further details on the TIBCO Component Upgrade phase will issue to MPs in February.

Queries can be submitted to ESNB via RMDS.

#### Apache Log4j 2 Vulnerability

S Melvin reported that an email issued on this matter to MPs before Christmas. ESNB wants to remind MPs to confirm to RMDS when the required action has been completed. Thanks to those Suppliers who have already confirmed this. ESNB recently received an email from Secure Meters in relation to the same vulnerability but is not sure if Secure contacted Suppliers. If Suppliers haven't received any recent communication from Secure Meters, ESNB suggests that they contact Secure Meters directly in relation to that vulnerability.

#### TIBCO Outages

S Melvin reported that there was one planned outage in December, thirty-six unplanned outages and there were no HUB outages.

### **8. Gemserv Update**

S Fox-Mella reported that there was no Gemserv update.

## 9. Notice Board: Planned Maintenance, Reminders from IGG etc.

L Sharpe provided the outage update.

### Outages

- There are two planned outages to the Retail Central Market System on Sunday 16th January 2022. The first outage is on the Webservice is from 03:00 to 05:00 and the second from 07:00 to 18:00 which will affect market messages, as well as the Extranet and the Webservice Notification of these were issued by RMDS yesterday.
- Full outage details are available, as usual, on the [RMDS Website Outages Page](#).

## 10. AOB

No items were raised in AOB.

### **Next Extraordinary IGG:**

- Extraordinary IGG on Thursday 20<sup>th</sup> January 2022.

### **Next Conference call:**

- IGG Conference Call on Wednesday 2<sup>nd</sup> February 2022.

### **Next IGG:**

- Wednesday 2<sup>nd</sup> March 2022 – will be a conference call.

**Retail Market Design Service**

39, Merrion Square East, Dublin D02 NP96. T +353-1-669 2410; [info@rmdservice.com](mailto:info@rmdservice.com); [www.rmdservice.com](http://www.rmdservice.com)