



Retail Market Design Service

# Industry Governance Group

03/11/2021

# IGG Agenda

Minutes from Previous IGG Meeting	10:30 – 10:35
Review of Action Items	10:35 – 10:55
CRU Update	10:55 – 11:15
Retail Market Design Service Update	11:15 – 11:35
MRSO Update	11:35 – 11:55
ESBN Networks Update	11:55 – 12:15
Gemserv Update	12:15 – 12:20
AOB	12:20 – 12:25
Next Steps	12:25 – 12:30

# Minutes from previous IGG

---

## For Approval Today:

- **Minutes (v1.0) from Conference Call on 29.09.2021**

# IGG Actions

---

Updated IGG Action List issued in advance of meeting

- **No actions have been closed since last IGG meeting**
- **1 action has been carried forward**

# IGG Actions – Open

AP No	Title	Org.	Assigned to	Date Due	Date Raised
1147	Supplier Categorisation for new entrants – RMDS to look into the categorisation for new Suppliers entering the Retail Market	RMDS		03/11/2021	23/06/2021

# Industry Governance Group Meeting

3 November 2021

## CRU Update



Retail Market Design Service

# Retail Market Design Update

Lindsay Sharpe, RMDS

# V14.00.00 Outstanding Deliverables

## 1. MCC02 Exchanges

- DR1215 issued on 6th Sept
- DR1217 issued on 12th Oct
- Extraordinary IGG held on 26th Oct, DR1215 & DR1217 presented, ESNB approach to DR1215 presented
- **Email to MPs with a call to submit IAs for DR1217 & opportunity to present at 2nd Extraordinary IGG – 03/11/2021**
- **Deadline for submitting IAs and requests to present to RMDS – 10/11/2021**
- **Extraordinary IGG to present IAs to DR1217 – 17/11/2021**



# V14.00.00 Outstanding Deliverables

## 2. Smart PAYG

- Smart PAYG policy issued 15th Sept
- De-en/Re-en workshops held throughout Q2 & Q3. DR1216 issued out on 27th Sept
- Email to MPs with a call out to submit additional DRs for Smart PAYG on 22nd Oct
- **Deadline for submitting DRs to RMDS (extended) – 03/12/2021**
- **DR(s) to be reviewed and issued out to IGG for impact assessment – 10/12/2021**
- **MPs submit full impact assessments for DR(s) including DR1216 – 19/01/2021**



Retail Market Design Service

# DR & MCR Dashboard

# DR Dashboard

DCR	Title	Status	Latest
DR1218	MCC Implementation for 3-phase and CT DG5 Customers	Issued	For approval
DR1217	MCC02 Smart Exchanges – Networks Led Approach	Issued	Follow up to Extraordinary IGG to be held
DR1216	Smart Metering Remote Operations	Issued	For approval
DR1215	MCC02 Smart Meter Exchanges	Issued	Follow up to Extraordinary IGG to be held
DR1213	Interim Retail Market Microgeneration Solution	Issued	Next Microgen Working Group meeting to be held 4/11

MCR	Title	Status	Version	Latest
<b>MCR1214</b>	Interim Metering Responsibilities for DSO Connected Battery Storage	Approved	V2.0	To be implemented at next MMR
<b>MCR1210</b>	Test Web Service	Re-versioned	V3.0	For approval
<b>MCR1209</b>	Annual Consumption for HH Sites	Re-versioned	V5.0	For approval
<b>MCR1208</b>	Smart Metering Default Data	Approved	V2.0	Awaiting Smart Meter Data Access Code
<b>MCR1193</b>	Tibco Recon files to include list of txrefnums	Re-versioned	V4.0	For approval
<b>MCR1189</b>	Additional code in the 017MM to select a de-energisation with a service removal	Approved	V3.0	Awaiting prioritisation process



Retail Market Design Service

# DRs & MCRs for Approval

# Re-versioned MCR1210 – Test Webservice

MCR1210	Details		
Date Raised	21/09/2020	Date last Approved	27/04/2021
Requesting Organisation	Bord Gais Energy	Jurisdictional Implementation	ROI
Schema Impacting	N	Jurisdictional Applicability	ROI
Latest Version	V2.0		
Change Summary	<p>The MCR has been updated following the industry workshop that took place on the 13<sup>th</sup> October.</p> <p>The Test Webservice will be made available for an initial 6 month trial period after which ESNB will review use of the Test Webservice during the trial period and may decide to review the control mechanisms in place that manage availability of the Test Webservice.</p>		
Classification	<ul style="list-style-type: none"> <li>At Today's Meeting; For Approval as a re-versioned MCR</li> </ul>		

# Re-versioned MCR1209 – Annual Consumption for HH Sites

MCR1209	Details		
Date Raised	28/07/2020	Date last Approved	07/10/2021
Requesting Organisation	Iberdrola	Jurisdictional Implementation	ROI
Schema Impacting	Y	Jurisdictional Applicability	ROI
Latest Version	V5.0		
Change Summary	Clarification has been subsequently added to the MCR that the interim mechanism will be retired once the enduring mechanism has been implemented.		
Classification	<ul style="list-style-type: none"> <li>At Today's Meeting; For Approval as a re-versioned MCR</li> </ul>		

# Re-versioned MCR1193 – Tibco Reconciliation file to include list of TxRefNums

MCR1193	Details		
Date Raised	07/06/2018	Date last Approved	13/11/2018
Requesting Organisation	SSE	Jurisdictional Implementation	ROI
Schema Impacting	N	Jurisdictional Applicability	ROI
Latest Version	V4.0		
Change Summary	<p>Feedback received from a Market Participant suggested that rather than amend the existing 602MM that a new 603MM be introduced to include the Transaction summary details.</p> <p>This suggestion was considered by ESNB and following consultation with the original requester the has been updated with regards to the proposed solution.</p>		
Classification	<ul style="list-style-type: none"> <li>At Today's Meeting; For Approval as a re-versioned MCR</li> </ul>		



# DR1216 – Smart Metering Remote Operations

DR1216	Details		
Date Raised	25/06/2021	Date last Approved	
Requesting Organisation	NSMP	Jurisdictional Implementation	ROI
Schema Impacting	Y	Jurisdictional Applicability	ROI
Latest Version	V1.0		
Change Summary	This DR provides details of the Retail Market Design changes associated with Smart Metering Remote Operations		
Classification	<ul style="list-style-type: none"> <li>At Today's Meeting; For Approval as a DR</li> </ul>		

# DR1218 – MCC Implementation for 3-phase and CT DG5 customers

DR1218	Details		
Date Raised	07/10/2021	Date last Approved	
Requesting Organisation	ESBN	Jurisdictional Implementation	ROI
Schema Impacting	Y	Jurisdictional Applicability	ROI
Latest Version	V1.0		
Change Summary	This DR provides details of the Retail Market Design changes associated with MCC Implementation for 3 Phase and CT Meter for DG5 Customers		
Classification	<ul style="list-style-type: none"> <li>At Today's Meeting; For Approval as an DR</li> </ul>		

# CCR017 – New RM Code

CCR017	Details		
Date Raised	01/10/2021	Date last Approved	
Requesting Organisation	ESB Networks	Jurisdictional Implementation	ROI
Schema Impacting	N	Jurisdictional Applicability	ROI
Latest Version	V1.0		
Change Summary	<p>ESBN SMART Project are adding a new RM code to support the roll out of SMART meters in 2022.</p> <p>This is to be treated in the same way as any new RM code routinely added as part of normal market operations.</p>		
Classification	<ul style="list-style-type: none"><li>• At Today's Meeting; For Approval as a CCR</li></ul>		



Retail Market Design Service

# Updates

# Assurance Contract

---

- The current assurance contract is up in Q2 2022 so RMDS will be going out to tender shortly for a new assurance contract.

- Forum Dates for 2022 – are now available on the RMDS Calendar.
- The dates will also be available on the Guidance page on the RMDS Website in December <https://rmdservice.com/guidance-documents/>

Month	IGG (8 week cycle)	IGG Conference Call (4 weeks after IGG)
January	12 <sup>th</sup> January	
February		2 <sup>nd</sup> February
March	2 <sup>nd</sup> March	30 <sup>th</sup> March
April	27 <sup>th</sup> April	
May		25 <sup>th</sup> May
June	22 <sup>nd</sup> June	
July		20 <sup>th</sup> July
August	24 <sup>th</sup> August	
September		28 <sup>th</sup> September
October		
November	2 <sup>nd</sup> November	30 <sup>th</sup> November
December		

# Upcoming Outages for ROI

---

**There are no outages scheduled for November/December**

<http://rmdservice.com/outages-2021/>



**Thank You**





NETWORKS

# MRSO Update

James Long

3<sup>rd</sup> Nov 2021

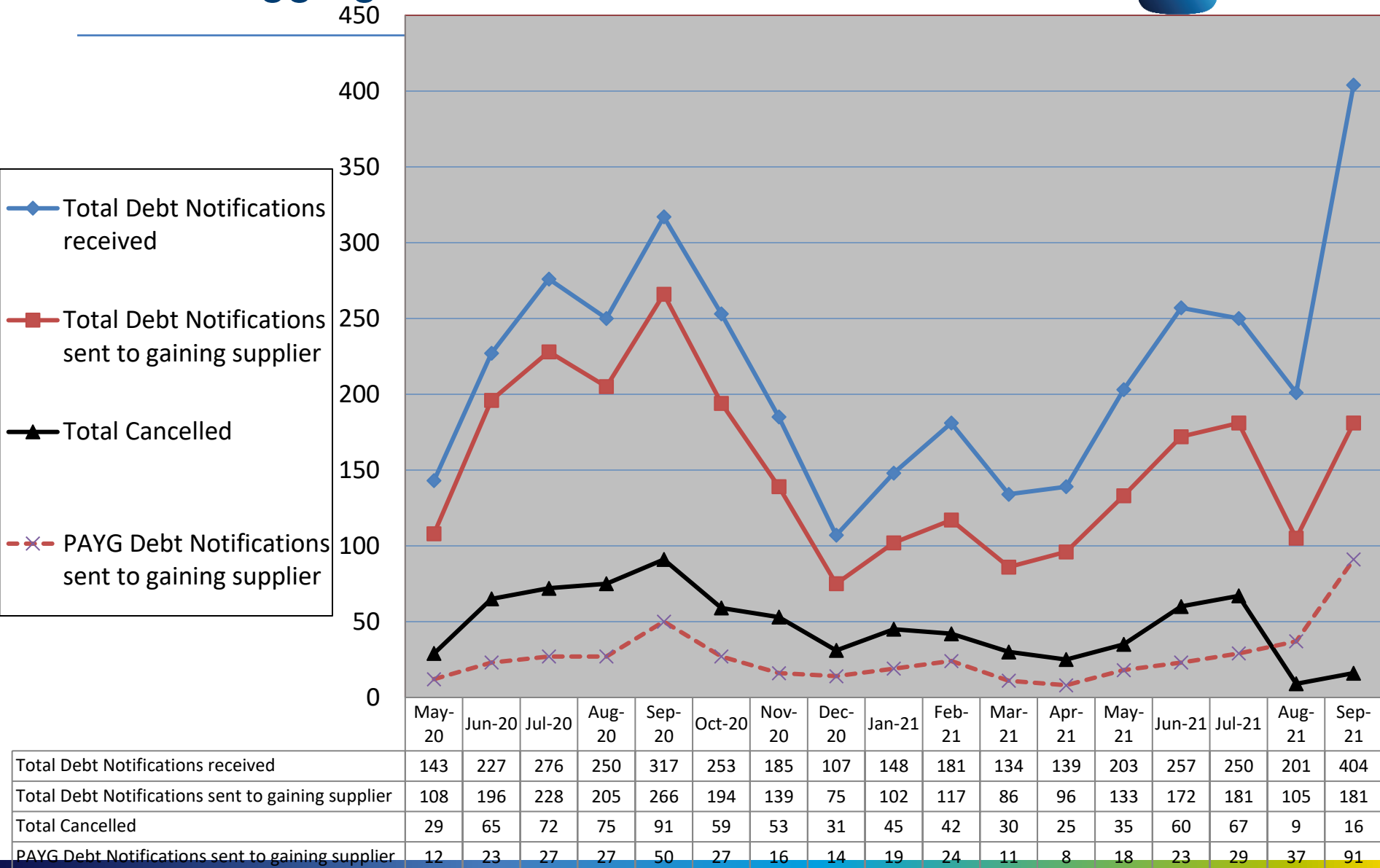


# Debt Flagging

	Jul - 21	Aug - 21	Sept - 21
Total Debt Notifications received (012)	250 (37)	201 (17)	404 (32)
Total Debt Notifications not forwarded for reason implied or explicit CoLE, timeout, etc.	69 (8)	96 (8)	223 (16)
Total Debt Notifications sent to gaining supplier (112)	181 (29)	105 (9)	181 (16)
Total not cancelled	114 (22)	68 (8)	90 (12)
Total cancelled	67 (7)	37 (1)	91 (4)
Total Debt Notifications sent to gaining supplier as % of total COS	0.5%	0.28%	0.44%

Figures in brackets represent situations where an ESB Networks PAYG meter is installed.

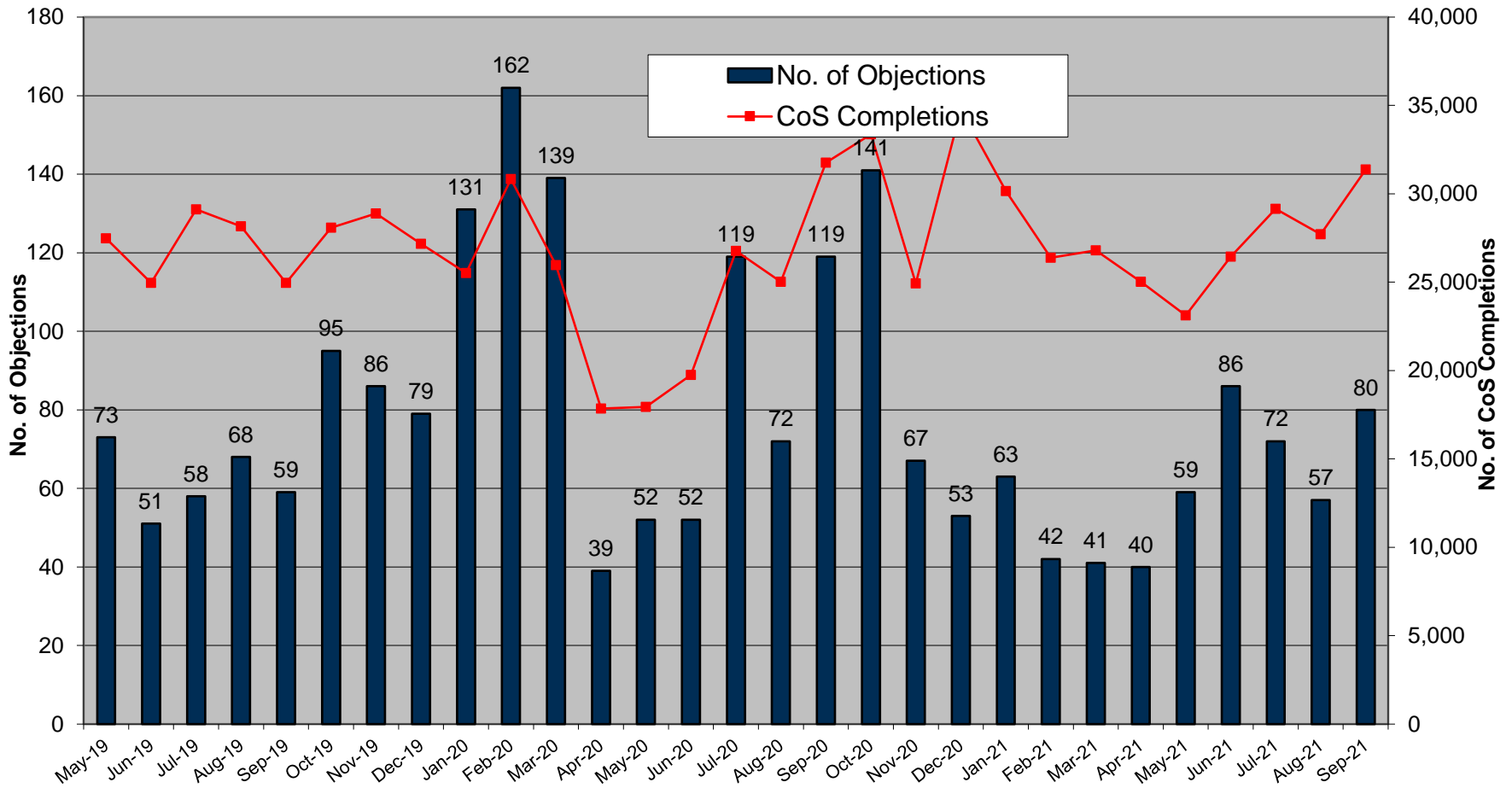
# Debt Flagging



# Objections – Erroneous Transfer

	Jul - 21	Aug - 21	Sept - 21
No. of Objections	72	57	80
Cancellations from Objections	13	20	22
Objection emails to MRSO	20	11	15
Reasons:			
Uncontactable by phone	5	1	5
Written communication			4
COS confirmed	15	10	6
Other			
Escalation emails	9	6	14

# Objections – Erroneous Transfer





NETWORKS

# Industry Governance Group (IGG) Presentation

3<sup>rd</sup> November 2021



1. RMS Survey
2. Day/Night meters
3. Storm Season
4. Standard Load Profiles 2022

## **RMS Survey**

RMS would like to thank the Market Participants who have already completed the RMS survey. We encourage remaining participants to complete the survey as the results will help us to see what we're doing well and what we may need to improve regarding the service we provide.

RMS will consider the responses and will engage with IGG in due course in relation to any areas of improvement identified.

## **Day Night Meter Update**

Continuing with like for like meter exchanges



## Storm season

As we enter storm season, it is essential that ESB Networks has up to date contact information for customers.

This is particularly important for vulnerable customers during storm season. ESNB asks market participants to inform us of any updates to customer contact information via the 013MM.

ESB Networks PowerCheck.ie can be used by customers and suppliers to obtain up to date information on outages



# 2022 Standard Load Profiles

- The reference period for Standard Load Profile development is usually the 3 years up until commencement of profile development.
- For the 2022 Standard Load Profile development ESB Networks has used data up until February 2020.
  - ESB Networks, in consultation with industry specialists, has excluded the period post February 2020 from the 2022 Standard Load profile development process.
  - Consumption patterns analysed post February 2020 are not in line with previous consumption patterns and for the most part are expected to be non-representative of estimated usage profiles for 2022.
- ESB Networks will review the relevance of the reference period post February 2020 and may include this period for future years profile development.

Thank you

# Retail Market Assurance Services for the Irish Electricity Market

---

Industry Governance Group (IGG)

3 November 2021

Simon Fox-Mella



# Material Change: Definition & Requirements

---



- What is a Material Change?
  - Where a Market Participant makes internal changes to its systems and/or processes that may impact on its ability to inter-operate in the Market
- Requirement
  - Assurance is applied to test that the change has been (or is being) managed in such a way that the risk of an adverse impact on the Market has been minimised

# Material Change: Examples

---



- Non-Exhaustive Examples include
  - Technical upgrades to Market facing Applications and Databases. E.g.
    - EMMA Database Upgrade
    - CRM Database Upgrade
  - Migrations and System Consolidations
    - E.g. migrating one or more Supplier IDs onto a single EMMA
  - New infrastructure and servers hosting applications
    - E.g. Server to Cloud migrations
  - New Service Providers alongside application upgrades
  - Transfer and subsequent sale of business that results in changes to systems, processes or staff
  - Change to an IP address



# Material Change: Process

- Inform RMDS of any the changes you intend to make to your market facing processes, systems and any significant changes to staff/service providers, along with timescales etc
- Gemserv will assess if the changes are material and level of assurance required
  - Full Re-Qualification Process isn't always necessary
  - Full Process when used includes

RE-QUALIFICATION	Application	BSA	ITA	IPT
Material Change to Supplier Systems	√	√	Large Supplier only	Subject to risk assessment

# Questions

---



**Sarah Fuller**

Assurance Contract Manager

sarah.fuller@gemserv.com

+353 (86)0441458



**Elizabeth Montgomerie**

Assurance Specialist

elizabeth.montgomerie@gemserv.com

+44 (0)7703 740 282



**Simon Fox-Mella**

Assurance Specialist

simon.fox-mella@gemserv.com

+44 (0)7496 665 731



**Harry Rix**

Assurance Consultant

Harry.rix@gemserv.com

+44 (0)20 7090 1039



# Thank you

---



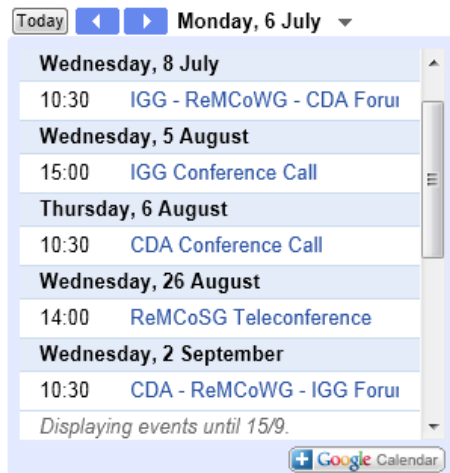
# AOB

# Next Steps

Diary dates for next meetings:

- **IGG Conference Call – Wednesday 1<sup>st</sup> December 2021**
- **IGG Meeting – Wednesday 12<sup>th</sup> January 2022 Dublin (subject to change)**

Dates for 2021 are on Calendar of Events on RMDS website [www.rmdservice.com](http://www.rmdservice.com)





**Thank You**