



NETWORKS

Industry Governance Group (IGG) Presentation

3rd November 2021



1. RMS Survey
2. Day/Night meters
3. Storm Season
4. Standard Load Profiles 2022

RMS Survey

RMS would like to thank the Market Participants who have already completed the RMS survey. We encourage remaining participants to complete the survey as the results will help us to see what we're doing well and what we may need to improve regarding the service we provide.

RMS will consider the responses and will engage with IGG in due course in relation to any areas of improvement identified.

Day Night Meter Update

Continuing with like for like meter exchanges

Storm season

As we enter storm season, it is essential that ESB Networks has up to date contact information for customers.

This is particularly important for vulnerable customers during storm season. ESNB asks market participants to inform us of any updates to customer contact information via the 013MM.

ESB Networks PowerCheck.ie can be used by customers and suppliers to obtain up to date information on outages



2022 Standard Load Profiles

- The reference period for Standard Load Profile development is usually the 3 years up until commencement of profile development.
- For the 2022 Standard Load Profile development ESB Networks has used data up until February 2020.
 - ESB Networks, in consultation with industry specialists, has excluded the period post February 2020 from the 2022 Standard Load profile development process.
 - Consumption patterns analysed post February 2020 are not in line with previous consumption patterns and for the most part are expected to be non-representative of estimated usage profiles for 2022.
- ESB Networks will review the relevance of the reference period post February 2020 and may include this period for future years profile development.

Thank you