

IGG Conference Call Meeting Minutes

Date:	29 th September 2021	Time & Location	3pm - Conference Call
Chair:	Dylan Ashe, CRU		
Attendees:	Name	Location	
	Lindsay Sharpe, Alice Mooney, Oonagh Delaney, Catherine Keane	RMDS	
	Brid O'Donovan, Meabh Gallagher	CRU	
	John Bracken, Carl Murphy, Siobhan Melvin, Emer Corcoran, Ken Murray	ESBN	
	Jim Long	MRSO	
	Eoin McGurk, Ger Hartnett, Mark Speers	BGE	
	Cian Fitzgerald, Imelda McCoy, Caoimhe McWeeney	Energia	
	Aaron Currie	SSE	
	Patricia Ventura, Jessica Gregory	Community Power	
	Lesley Robinson	Bright	
	Patricia Ventura, Jessica Gregory, Aidan Byrne	Iberdrola	
	Mark Phelan, Aine Doran, Susan Whyte	Electric Ireland	
	Ian Grant	Panda Power	
Donovan Sheridan, Brigid Reilly, Anne Hickey	Prepaypower		
Apologies:			
Version Number	1.0		
Status			

Agenda:	
1.	General
2.	Actions from Previous Call
3.	New Conference Call Actions
4.	CRU Update
5.	Retail Market Design Update
6.	MRSO Update
7.	ESBN Update
8.	De-harmonisation Update
9.	Gemserv Update
10.	Notice Board Planned Maintenance, Reminders from IGG, etc.
11.	AOB

1 – General

B O'Donovan reported that N Michael has left CRU. Dylan Ashe has taken over as chair of the IGG going forward.

D Ashe requested approval of the previous IGG Minutes of 25th August 2021. Minutes v1.0 deemed approved.

2. Actions – Previous Conference Call & IGG

L Sharpe provided the Action Item Update:

- **1 - Carried forward Action from the last IGG.**

1147	Supplier Categorisation for new entrants – RMDS to look into the categorisation for new Suppliers entering the Retail Market.		
Update for CC	<ul style="list-style-type: none"> ▪ L Sharpe reported that she met with CRU on this action recently. She hopes to come back to this group with an update at the next IGG. 		
Discussion at CC	<ul style="list-style-type: none"> ▪ Action to remain open. 		
Forum Logged: IGG	Assigned to: RMDS	Status: Action Remains Open	Due Date: 03.11.2021

3. Actions – New Conference Call Actions

No new Actions were logged at the Conference Call.

4. CRU Update

B O'Donovan provided the CRU update.

Smart PAYG Decision

CRU issued its decision on Smart PAYG last week. CRU is currently working on the additions to the Supplier Handbook which it has to make as a result of the Smart PAYG decision. The plan is to publish this in the next three weeks.

S Whyte stated that it used to be the case that if a decision came out, CRU gave Suppliers the opportunity to ask questions, and everyone was in the same room and heard the same answers, which was very valuable. She appreciates that we can't do that now, but it definitely was very valuable to get a presentation from CRU and would be something to consider for future decision papers. However, in the past Suppliers submitted questions to CRU and a spreadsheet would come out from CRU sporadically with a list of answers to different questions that Suppliers had. You would read the questions from other Suppliers and hope that you had interpreted them in the same way that CRU was answering them. There has to be a better way of managing questions and answers from Suppliers on policy items to make sure

that everybody understands, as there are some very important answers which could have a big impact on Suppliers and on how they are interpreting and designing things. In the meantime, if Suppliers have questions what is the best thing to do?

B O'Donovan replied that CRU has the Smart Meter clarification log and the plan at the moment is to keep this. She is not sure if the spreadsheet has been made available to Suppliers, she will check this and revert. She takes the point that it might not be the most efficient way of doing things but at the moment CRU doesn't have a better alternative. She will take on board any suggestions from MPs and consider them.

S Whyte suggested putting the Clarification Log on SharePoint or something which is live. If things are added to it, Suppliers can check on it because at the moment the Log comes out sporadically and you don't know what was on it that could impact your design.

J Gregory added that she agrees with S Whyte. She has issued a number of questions to CRU already for clarification on the paper, especially around things like the PAYG flag and some of the decisions that have been made and the interpretation as well. In terms of the clarification, is the policy paper going to be amended or will there be clarifications coming? There are a lot of key questions that are still outstanding.

B O'Donovan replied that there were a lot of clarifications that have been sought from CRU already. In terms of revising the policy, that would be a very different thing for CRU to do. Unless the clarifications that were required were so significant that they would effectively change the policy, she doesn't think that they will change the policy, but it is something that she will certainly think about.

J Gregory added that certain things like the Debt Flagging removal are critical from the Debt policy perspective so we would need to question some of the proposals that are there and to understand how CRU plans supporting debt management in that space and should that flag no longer be needed. There are a number of points that she would appreciate having a forum for Suppliers to engage with CRU on because it is so fundamental. Perhaps we could have another workshop, although we can't get everyone together physically.

B O'Donovan replied that she will consider this suggestion and revert.

Smart Meter Data Access Codes

CRU has engaged Gemserv to draft the Smart Meter Data Access Code. CRU notified Suppliers yesterday via RMDS of a workshop which will taken place on Friday 8th October 2021. Suppliers are asked to revert to CRU if they are interested in attending the workshop.

Microgeneration

CRU's Consultation Paper on the framework for the Clean Export Guarantee will be published tomorrow 30th September 2021. The plan is to reconvene the Microgeneration Working Group with the first meeting in Mid-October whereby CRU will provide an overview of its consultation and the key areas that need to be considered in the DR from ESN, which will be circulated after that.

5. Retail Market Design Update

L Sharpe gave the Market Design Update and presented some slides.

Refer to slides for details.

Governance Documents

L Sharpe reported that system separation went live over the weekend. RMDS has been updating some of the Governance documentation to refer to an ROI only market. RMDS issued two versions of the documentation. RMDS received two comments back from one Supplier on the second version of the documents. RMDS has since sent clarifications to the Supplier in question.

L Sharpe sought approval for the following three documents.

- Governance Arrangements for the IGG
- Retail Market Design Change Control Process
- Retail Market Release Prioritisation Process

The governance documents were approved.

L Sharpe added that RMDS will put the documents live on the RMDS website tomorrow. (*The documents were subsequently put live on the RMDS website on 30th September 2021*).

The Co-ordinated Baseline (CoBL) has been renamed to the Market Schema Guide. It will remain at v5.0. There are no other changes to the document, it is a guide to the Schema. All of the History of Changes will remain on the RMDS website.

Technical Working Group

L Sharpe reported that as part of the CRU Information Paper on Phase 2 of the NSMP, CRU has asked RMDS to establish a Technical Working Group which will focus on the technical implementation of market changes for the V14.00.00 market release, planned for September 2023.

RMDS issued a draft Terms of Reference for this Technical Working Group to members of the current MCR workshops, as this Working Group will hopefully take over from the MCR workshops. MPs are asked to provide feedback to herself, lindsay.sharpe@esb.ie, by the 8th October 2021.

MCR1214 – Interim Metering Responsibilities for Battery Storage

L Sharpe reported that this MCR was approved as a DR at the last IGG. It was raised by MRSO and is looking at an interim solution for dealing with battery storage in the market. RMDS has not received any feedback or comments on this MCR.

L Sharpe sought approval for the MCR.

MCR1214 approved.

Re-versioned MCRs.

L Sharpe reported that a prioritisation exercise took place recently to look at all of the outstanding MCRs. Five of which were brought forward for prioritisation to be implemented alongside the Smart MCRs as part of v14.00.00. ESNB has taken away the five MCRs and made changes and re-versioned four of them as follows:

MCR1210 – Test Webservice v2.0

L Sharpe reported that the change in this MCR is around clarification on how MPs would request access to the Test Webservice. RMDS received one comment from an MP. A response subsequently went back to the MP today.

L Sharpe sought approval for the MCR.

E McGurk reported that BGE has some issues with the changes that have been made to the MCR. BGE thinks the access process that ESBN is suggesting fundamentally changes how the MCR is going to work and removes the value for Suppliers for the Test Webservice being provided. BGE wouldn't be happy to approve this re-versioned MCR but would be happy to discuss with ESBN their concerns around MPs access to the Test Webservice. If there are some rules or governance that need to be put in place around that, BGE needs to have relatively free access to this to get any value from it.

S Melvin stated that ESBN responded to BGE on this MCR earlier today and is happy to have a conversation with them to move this forward. ESBN has to put a process in place to request access to the Test Webservice. It is an industry facing system so does come under the remit of market access. Any changes that Suppliers would be making on their own production systems would have to follow the requalification process which is an existing process which has been in place for many years. Rather than developing something separate, ESBN thought of linking into that existing process that Suppliers would have to follow anyway when implementing the changes on their side after they test it.

J Gregory added that in relation to the history of requalification, what S Melvin said is not strictly true. Its formal testing that Suppliers will need for this, it's not necessarily significant changes to backends of their systems. They are using the Webservice to perhaps develop new products etc. That wouldn't qualify for requalification. If you look at the parallel process in Gas, there is no requirement for requalification when you are using the test environment. She supports the position of BGE and doesn't think this is an appropriate approach that ESBN is taking.

S Melvin replied that she will take these points on board and will have a conversation offline with BGE on this. She may involve Gemserv and get its opinion on this matter. ESBN will give an update to the IGG and will decide the next steps with the MCR.

E McGurk requested that the discussion be put forward to other Suppliers who might wish to be involved in that conversation.

L Sharpe added that RMDS will arrange a conversation between BGE and ESBN. She requested that if any other Supplier would like to be involved in that conversation, to contact RMDS who will in turn arrange a separate session on this MCR.

MCR1210 not approved.

MCR1209 – Annual Consumption for HH Sites v4.0

L Sharpe reported that the main change to this MCR is looking at whether it is a Schema or a non-schema solution. This MCR was raised by Iberdrola originally and was looking to get a schema solution, however this was changed to a non-schema implementation so that it could be turned around quickly. ESBN has taken this off and looked at this and is again looking at a Schema based enduring solution. However, there is also an option of having an interim, non-schema, solution until the enduring solution is put in place, if this is something that MPs are interested in.

L Sharpe sought approval for the MCR.

S Melvin added that ESBN has asked MPs for their opinion in terms of an interim solution and would welcome any feedback on whether they would use an interim solution or not. If Suppliers don't think that they would use an interim solution, ESBN can take this out of the MCR and move forward with an enduring solution. The changes are really to put the estimated consumption field into the 105MM and to make that available anytime there is a change to MCC12.

J Gregory stated that Iberdrola will get back to ESBN on its position on the MCR and is not in a position to approve the re-versioned MCR today. She will revert to ESBN as soon as possible. The relevance of this MCR is very much in line with v14.00.00 as well and Smart PAYG. Iberdrola had asked for this MCR to be non-schema and to be delivered earlier than v14.00.00. The original ask and the last re-versioning was to indicate the relevance of this to the Smart PAYG Programme, because we would be able to actually identify interval customer's annual consumption through the Message which was the key change in the last re-versioning. If it is now going to be indicated on a MM105, which is great, Iberdrola needs to take

this away and understand what that means.

S Whyte asked if this MCR will be schema impacting now and will it add additional scope into the work for v14.00.00?

S Melvin confirmed that it will be schema impacting and if it selected to be brought forward for v14.00.00, then ESBN will add additional scope.

C Murphy asked when MPs will be in a position to give approval to this MCR.

Both Electric Ireland and Energia reported that they will revert on the MCR also.

S Melvin asked if we would set a week for MPs to revert on this MCR. She requested that Suppliers should also indicate if they would use an interim solution or are happy to wait for the enduring solution.

L Sharpe added that RMDS will pass back any feedback it receives to ESBN. If RMDS doesn't receive any feedback by this day next week, it will take the MCR as approved.

MCR1209 not approved.

MCR1193 – TIBCO Reconciliation to include list of TxRefNums v3.0

L Sharpe reported that this MCR was first raised back in 2018. ESBN has spoken to the original requestor, which was SSE, and the proposal is to change the MCR from a Non-Schema solution to a Schema solution. In the original MCR it was looking to provide a daily file, but the proposed change is to provide the information on the 602MM. Back in 2018, ESBN wasn't sure if the 602MM was appropriate or would be able to be handle the volume, but now it is possible.

L Sharpe sought approval for the MCR.

S Whyte reported that Electric Ireland will revert on this MCR by this day next week.

L Sharpe asked MPs to revert on the MCR within the week. If RMDS doesn't receive any feedback by this day next week, it will take the MCR as approved.

MPs agreed to this.

MCR1193 not approved.

MCR1189 – Additional Flag in the 017MM to select a de-energisation with service removal v3.0

L Sharpe reported that there are some changes on this re-versioned MCR around the meter point status reason code, work type codes and some clarifications in the MCR.

L Sharpe asked MPs to revert on the MCR within the week. If RMDS doesn't receive any feedback by this day next week, it will take the MCR as approved.

MCR1189 not approved.

DR1215 – MCC02 Smart Meter Exchanges

L Sharpe reported that this DR was raised on 3rd September by SSE, Energia and BGE. It is looking at changing the proposed solution for rolling out meters for MCC02 customers as part of the Smart Meter Programme. RMDS also issued out initial impact assessments from ESBN, BGE and SSE over the last number of weeks. In summary it is looking to change the network lead approach, where it changes MCC02 Customers to a Smart Meter automatically set as MCC16. It is looking at a proposal where the

data would be changed on the ESNB side and supplied to Suppliers in the Day/Night format. She knows that there is a divergence of views on the DR and is not sure if there is any point in putting it out for approval today.

Electric Ireland, Prepaypower, Iberdrola, Community Power, Panda Power and Bright reported that they support the approval of this DR.

L Sharpe asked if anyone was not in a position to approve this DR today?

S Melvin reported that from an ESNB perspective, it wouldn't be in a position to approve this DR today.

L Sharpe said that she will take DR away and discuss the next steps with CRU.

G Hartnett stated that we need an open discussion on the DR, it's not something that should be taken offline and then given back to MPs with a decision. We need an open discussion that is free and fair at a forum like this.

L Sharpe replied that makes sense. She asked CRU if it would like to discuss this DR today or take it away or RMDS can perhaps arrange a workshop or call to discuss the next steps.

B O'Donovan replied that she agrees with G Hartnett that this DR merits discussion. She hasn't been in a position to read all of the impact assessments as of yet. She suggests that we have a call another day as she wants to know more before she gets into a discussion on it.

L Sharpe reported that she will get in touch with CRU, arrange a date and RMDS will issue the notification to MPs.

E McGurk said in terms of the structure or organisation of that, would it be worth holding an Extraordinary IGG to discuss the options around this?

L Sharpe replied that an Extraordinary IGG is probably the best idea.

E McGurk added that in preparation for that, there is another option being presented here from ESNB, which would be really useful. Could ESNB present that as a DR and allow MPs to impact assess this in advance of the Extraordinary IGG so that we can have an open conversation on the merits of both options.

K Murray replied that ESNB Smart will take this away. There are synergies involved, so ESNB will figure out timings to get that out to everybody.

J Bracken added that we might think about the structure of the Extraordinary IGG, which might be really useful. To have the meeting fairly structured and formalised so that it will actually flow.

G Hartnett asked if J Bracken if he had something specific in mind.

J Bracken replied no. There are a lot of views and a lot of approvals have been given at this forum for the DR. It would be good to arrive at a decision on the day and might be an objective or help us get closer to a decision. That is his motive for having an agenda or structure to bring a formalised approach to this particular meeting which gives everyone the best out of the session.

DR1215 not approved.

MCR Workshop outlining Package options

S Melvin stated that at the last IGG, ESNB flagged its intention to have a workshop in mid-October to present the package options and to talk through what it is thinking in the package options. ESNB would like to go ahead, if possible, with that workshop mid-October. ESNB might schedule it next week once responses on the re-versioned MCRs are back in. ESNB would like to bring MPs through the options it's considering, also to go through other work that is required next year around Tibco. There was an expectation that the Smart MCRs would have been approved before we talk about various package

options, but the Smart MCRs are not at that stage yet. The Smart MCRs are mandatory and are going to be included in the package options that are put forward. It would be good for everyone to keep moving forward. ESNB was hoping to present the final scope of v14.00.00 at the November IGG. Once ESNB has the workshop on the package options, if MPs feel that they are still not in a position to vote on options, we can have the conversation at that time and discuss it with CRU. ESNB hopes that RMDS will issue details for the workshop shortly.

B O'Donovan stated that in relation to the package options, would this be working on the assumption for a particular route for DR1215? She is wondering how that will work when we won't have the answer on DR1215 necessarily by then.

S Melvin replied that the MCRs that are on the table for v14.00.00 are the five MCRs that were prioritised earlier, four of which were already discussed at this forum and DR1208. There are also the two Smart MCRs, DR1216 on remote operations which was issued yesterday and the MCR for MCC implementation. When we talk about v14.00.00 at the moment, it is those seven MCRs that we are talking about.

S Whyte reported that depending on how the MCC02 goes, whether its DR1215 or not, it means a different level of work for different participants. There may be an impact on the ability to deliver the five MCRs depending on how the decision goes on DR1215.

C Murphy stated that is fair enough. When ESNB is presenting at the MCR workshop, it will call out some of the assumptions on the packages. It will be beneficial to everybody to see how things are actually looking. If MPs are still uncomfortable to commit to any particular package, that's a conversation that we can have later. The information that ESNB will present in Mid-October at the workshop will be of benefit to everybody in the industry.

6. MRSO Update

J Long gave the MRSO update.

Old Legacy Defect

J Long reported that there was an old legacy defect which involved a scenario whereby a meter exchange occurred during a change of Supplier. The impact of this was that the losing Supplier wasn't receiving the MM310 which was the standard message incorporating the final reading. Instead, they were getting a MM332, which is a technical message which did include the final reading but also included the start reading of the new meter. Most Suppliers were able to cope with this but MRSO was aware that one or two Suppliers had difficulty in updating this into their systems, which resulted in MRSO issuing a manual MM310 to those Suppliers.

The good news is that the defect has now be rectified. If this scenario happens going forward, Suppliers will get a MM310. At the moment the impacts of this are quite low but MRSO is beginning to see more and more exchanges actually happening during the change of Supplier process.

MCC12/MCC16 Figures

J Long gave an update on the MCC12 and MCC16 figures for Smart Data Services. As of last Friday 24th September 2021, the figures were:

- MCC12 - 22,477
- MCC16 - 1,864

J Long added that the MCC12 and MCC16 figures are issued by MRSO via RMDS to MPs every second Friday.

7. ESB Networks

S Melvin gave the ESBN update.

Covid-19 Activities

The Government is lifting a lot of the remaining restrictions on 22nd October 2021. Going forward, ESBN is proposing removing this item from its own IGG updates. Obviously ESBN will continue to adhere to remaining restrictions and advice. This item can be revisited if any restrictions are reintroduced in the future.

RMS Survey

RMS is engaging a third-party provider to conduct a survey. This survey will be issuing to IGG Reps next week. ESBN encourages everyone to participate and complete the survey as it will provide useful feedback to RMS. ESBN asks IGG Reps to consult with colleagues in their own organisations, particularly operational people at senior management when they are responding. It will cover all teams in RMS except RMDS and Smart. ESBN thanks MPs in advance for completing the survey.

Day & Night Meters

ESBN provided an update on this matter to MPs via RMDS yesterday. The update included two attachments and a link to a new page on ESBN's website related to adjustments.

Storm Season

As we come into the winter period, ESBN wants to remind MPs of the Power Check Website which provides up to date information on power outages.

Disaster Recovery

The switch to the Liberty main site completed successfully on 2nd September 2021.

System Separation

System Separation went live at the weekend. ESBN would like to thank MPs for their participation. It was a significant milestone to reach. ESBN has contacted each MP with a slot for their EMMA upgrade and the Webforms installation that will be happening this week. Going forward, once hypercare completes, ESBN will provide updates at the IGG on items that normally would have been provided at the ReMCoWG.

8. De-harmonisation Update

S Melvin gave an update on System Separation in Section 7 ESBN Update.

9. Gemserv Update

There was no attendee from Gemserv on the call.

10. Notice Board: Planned Maintenance, Reminders from IGG etc.

L Sharpe reported that RMDS issued a notification yesterday on an Extranet outage which is taking place this Friday 1st October 2021 between 18:00 to 22:00. The Extranet will be unavailable between these times.

11. AOB

No Items were raised in AOB.

Next Meetings:

- IGG 3rd November 2021 (is due to take place in Belfast) – this meeting will be a Conference Call. Details will issue in due course. The last ReMCoWG is also taking place on 3rd November.

Retail Market Design Service

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