



Retail Market Design Service

# Industry Governance Group

25/08/2021

# IGG Agenda

Minutes from Previous IGG Meeting	13:30 – 13:35
Review of Action Items	13:35 – 13:55
CRU Update	13:55 – 14:15
De-harmonisation Update	14:15 – 14:25
Retail Market Design Service Update	14:25 – 14:45
MRSO Update	14:45 – 14:55
ESBN Networks Update	14:55 – 15:15
Gemserv Update	15:15 – 15:20
AOB	15:20 – 15:25
Next Steps	15:25 – 15:30

# Minutes from previous IGG

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## For Approval Today:

- **Minutes (v1.0) from Conference Call on 21.07.2021**

# IGG Actions

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Updated IGG Action List issued in advance of meeting

- **1 action has been closed since last IGG meeting**
- **1 action has been carried forward**

# IGG Actions – Closed

AP No	Title	Org.	Assigned to	Date Closed	Date Raised
1145	Brexit – MPs to review the supplementary measures on Brexit as laid out by the European Data Protection Board	MPs		21/07/2021	03/02/2021

# IGG Actions – Open

AP No	Title	Org.	Assigned to	Date Due	Date Raised
1147	Supplier Categorisation for new entrants – RMDS to look into the categorisation for new Suppliers entering the Retail Market	RMDS		25/08/2021	23/06/2021

# CRU Update

## IGG

25 August 2021



An Coimisiún  
um Rialáil Fóntais  
Commission for  
Regulation of Utilities

[www.cru.ie](http://www.cru.ie)

# CRU Update, IGG, Aug 2021

- SPAYG decision - September
- Supplier Handbook decision - September



# Interim framework for Clean Export Guarantee

**Barry Hussey,**  
Manager - Clean Energy Package & EU Network Codes Team

25 August 2021

# Interim framework for Clean Export Guarantee (CEG)

- ▶ Interim arrangements until end of Phase 3 of NSMP
- ▶ Interim Market Solutions (Retail & Wholesale):
  - a) with metered export data; and
  - b) without metered export data
- ▶ Deemed Volumes will need to be calculated
- ▶ Personal Data & GDPR
- ▶ Eligibility
- ▶ Competitive approach to pricing (with option for CRU to set)
- ▶ Interim Solution, but with eye on Enduring Solution

# Responsibilities allocated to the CRU (provisionally)

- **Enabling framework ... to ensuring Renewables Self-consumers receive remuneration for exported electricity**
- **Develop and implement an interim micro-generation settlement solution**
- **Define an export tariff which is reflective of market prices if the market rates offered by suppliers are lower than expected**
- **Eligibility criteria for the Clean Export Guarantee**
- **Methodology to establish export volumes in the absence of metered export volumes**

# Indicative Timeline for CRU Decision on Interim CEG

- **End July** CRU given responsibility for aspects of CEG
- **Sep 2021** CRU to publish a consultation paper
- **Sep 2021** ESNB to revise the MDR and CRU to reconvene the IRMMS WG
- **Sep – Dec** Progress MDR / MCR via IRMMS WG & IGG
- **Q4 2021** Transposing legislation enacted  
Followed by CRU Decision

Niki Michael, CRU



Retail Market Design Service

# Retail Market Design Update

Lindsay Sharpe, RMDS

# DR1214 – Interim Metering Responsibilities for Battery Storage

DR1214	Details		
Date Raised	06/08/2021	Date last Approved	
Requesting Organisation	MRSO	Jurisdictional Implementation	ROI
Schema Impacting	N	Jurisdictional Applicability	ROI
Latest Version	V1.0		
Change Summary	<p>In the Retail Market there are currently no policies or mechanism to identify and treat Battery Storage units differently to any other type of generator.</p> <p>Following discussions, EirGrid has agreed, as an interim measure, to act as the Meter Data Provider for Battery Storage Units. EirGrid will poll the DSO connected battery storage sites and provide the import and export data to SEMO in a single data stream under a Generator Unit ID, as required by SEMO.</p>		
Classification	<ul style="list-style-type: none"> <li>• At Today's Meeting; For Approval as a DR</li> </ul>		

# v13.1 Minor Market Release

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- RMDS have now published the updated briefing documents below as part of the Minor Market Release on 4th Aug 2021
  - **Comms Technically Feasible (CTF)**
  - **Summary Validation, Estimation and Substitution Rules for HH Interval Metering**
  - **MPRN Enquiry Web Service Guide**
- These are now available on the RMDS website [here](#)



- In line with the System Separation project RMDS is updating a number of Governance documents which currently cover the Co-ordinated Retail Market in NI & ROI, to make them jurisdiction specific for ROI post System Separation on the 26th September 2021.
  - Governance Arrangements for the IGG
  - Retail Market Design Change Control Process
  - Retail Market Release Prioritisation Process
- The 1st version of the updated documents were issued out on the 21st July 2021, RMDS would like to thank Market Participants for their feedback. Following this feedback please v2.0 of the documents were issued out on 23<sup>rd</sup> August 2021.
- Market Participants are asked to review these documents and submit feedback and questions by Wednesday 8th September 2021.

# Upcoming Outages for ROI

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**There are no outages scheduled for August/September**

<http://rmdservice.com/outages-2021/>



**Thank You**



NETWORKS

# MRSO Update

James Long

25<sup>th</sup> August 2021



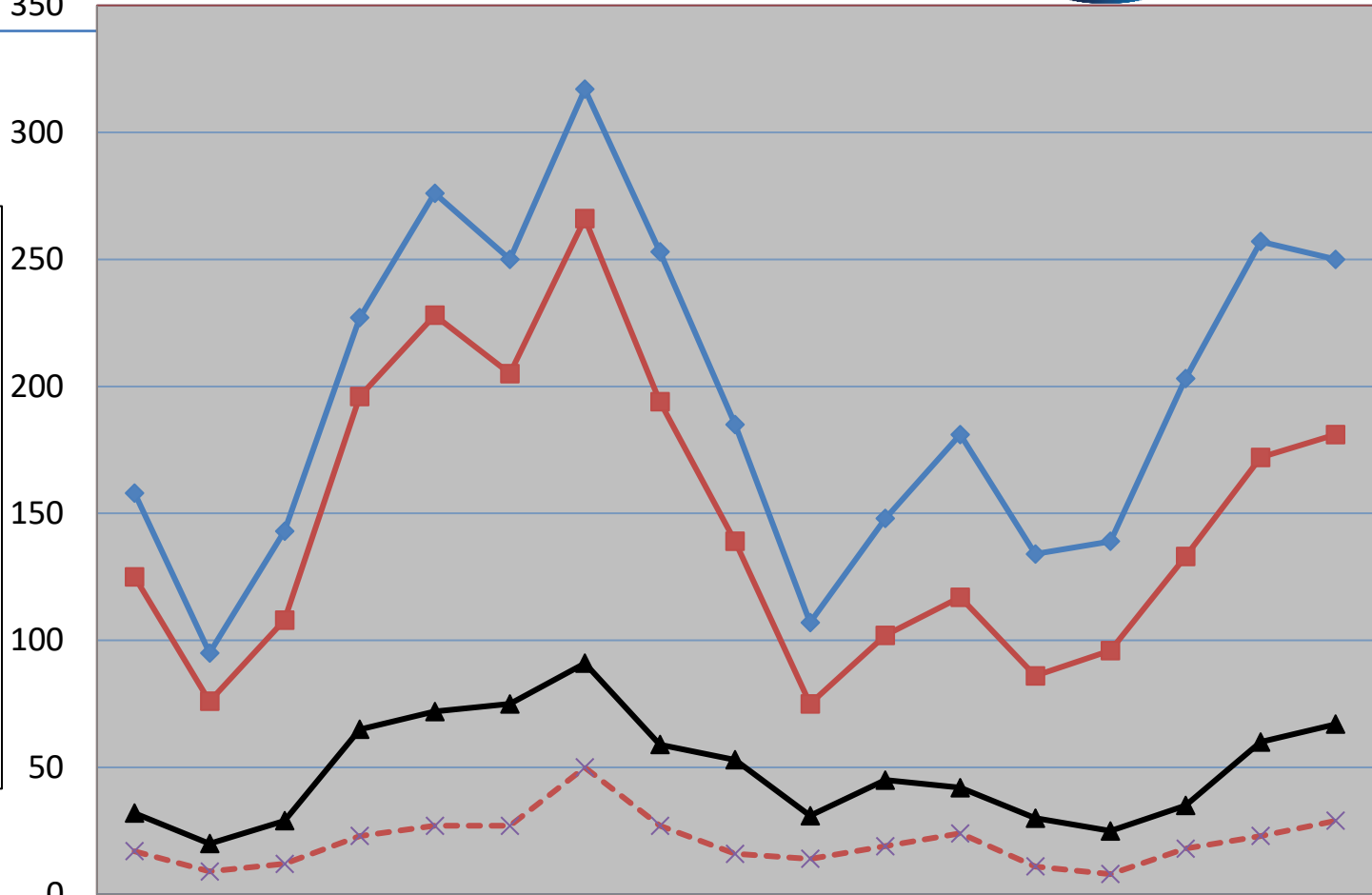
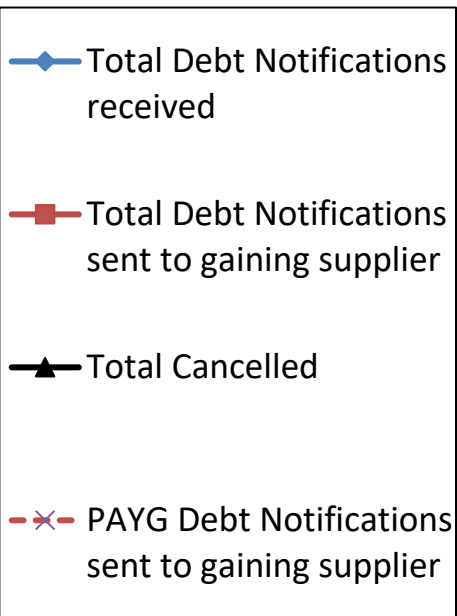
# Debt Flagging

	May - 21	Jun - 21	Jul - 21
Total Debt Notifications received (012)	203 (23)	257 (30)	250 (37)
Total Debt Notifications not forwarded for reason implied or explicit CoLE, timeout, etc.	70 (5)	85 (7)	69 (8)
Total Debt Notifications sent to gaining supplier (112)	133 (18)	172 (23)	181 (29)
Total not cancelled	98 (15)	112 (21)	114 (22)
Total cancelled	35 (3)	60 (2)	67 (7)
Total Debt Notifications sent to gaining supplier as % of total COS	0.43%	0.53%	0.5%

Figures in brackets represent situations where an ESB Networks PAYG meter is installed.

# Debt Flagging

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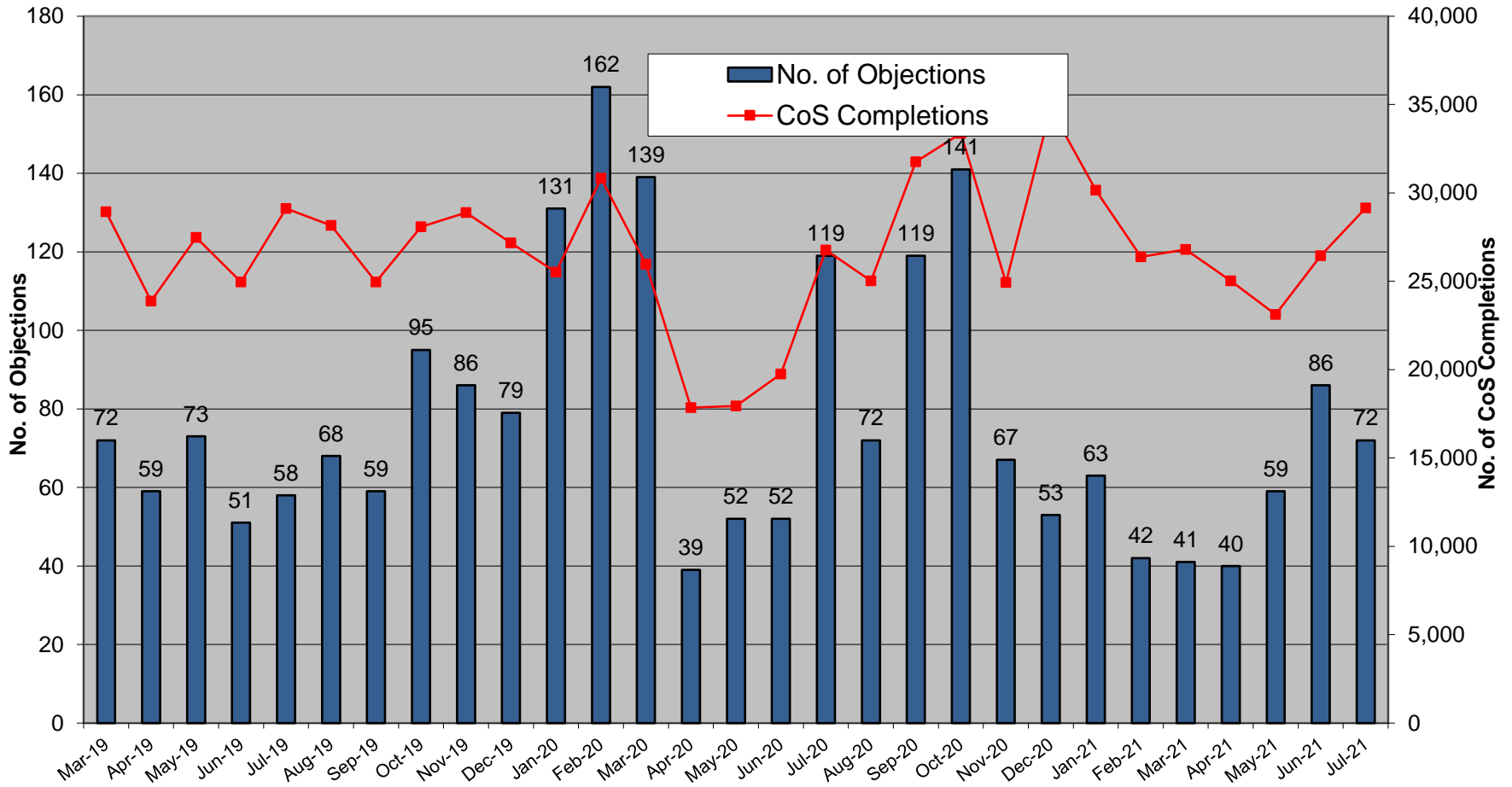


	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21
Total Debt Notifications received	158	95	143	227	276	250	317	253	185	107	148	181	134	139	203	257	250
Total Debt Notifications sent to gaining supplier	125	76	108	196	228	205	266	194	139	75	102	117	86	96	133	172	181
Total Cancelled	32	20	29	65	72	75	91	59	53	31	45	42	30	25	35	60	67
PAYG Debt Notifications sent to gaining supplier	17	9	12	23	27	27	50	27	16	14	19	24	11	8	18	23	29

# Objections – Erroneous Transfer

	May - 21	Jun - 21	Jul - 21
No. of Objections	59	86	72
Cancellations from Objections	16	19	13
Objection emails to MRSO	15	10	20
Reasons:			
Uncontactable by phone	3	3	5
Written communication	7		
COS confirmed	5	7	15
Other			
Escalation emails	5	10	9

# Objections – Erroneous Transfer







NETWORKS

# Industry Governance Group (IGG) Presentation

25 August 2021



# IGG Presentation

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1. ESB Networks Covid-19 Activities
2. NGN Reminder
3. Upcoming RMS Survey
4. Day/Night meters
5. DUoS Security Cover

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## ESB Networks Covid-19 Activities

- ESNB is conducting activities as per the Covid-19 update issued in April

## NGNs Reminder

- The primary numbers for ESNB are now the 1800 numbers.
- A reminder to remaining market participants to update the ESNB 1850 number range to the equivalent 1800 number. This includes the emergency number.
- All ESNB numbers are the same as current one except that the '1850' element has been replaced with '1800.'

# Upcoming RMS Survey

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Retail Market Services (RMS) aims to provide a high quality service to Market Participants (MPs) in accordance with DSO Licence Conditions which supports a high quality service to end customers.

RMS has engaged a third party service provider to conduct a survey on its behalf, the feedback of which will help RMS identify what works well and what may require improvement.

RMS will shortly be engaging with Market Participants to obtain appropriate points of contact within their organisations.

# Day Night Meter Update



Original Project (Q4 2020) identified 12.5k Meters/Time Switch stopped on day or night register. Root Cause showed issue to be age related and the need to replace equipment. Work largely paused from January 2021 to April 2021 for pandemic. At August 2021, there are less than 8k calls outstanding and all customers have been advised.

Following the resumption of meter reading on 12th April, a review was undertaken for time clock accuracy on all Day Night Meters installed. 9k further calls have been identified for scheduling. All of these customers will be advised by early September. In advance of this communication, suppliers will be advised of their customers impacted.

The work program to be completed is now 17k metering calls (4% of total 380k D/N population or 0.7% of all Meters). ESNB continue to resolve these issues as appropriate (with Like for Like replacements) and will utilise the Smart Metering Program to replace the balance (plus all other Day Night Meters). This program will commence in January 2022 as per CRU Smart Phase 2 Scope Information Paper.

ESBN wishes to thank Suppliers for their understanding and patience on this matter.

# DUoS Security Cover Options

DUoS Agreement Section 7 *Security Cover* obliges suppliers to provide a minimum of 2 months Use of System charges as security cover.

The security cover can be met by one of several means as set out in section 7.2 *Means of Meeting the Security Requirements*.

Following a recent review ESB Networks may now accept, at its sole discretion, an **On-Demand** Bond or a similar collateral instrument such as an **On-Demand** Surety Bond. While these instruments are not prescribed in name under the DUoS Agreement, they are deemed to be encompassed within it under section 7.2.4 *Other Guarantee*.

The acceptance of any such instrument is still subject to approval by ESB Networks.

A key determinant is the assurance of an '**On-Demand**' status attaching whereby these collateral instruments can be called upon immediately with full payment being made to ESB Networks DAC without delay or conditions attaching.

# V13.00.00 Retail Market Release (ROI) Update


# Smart v13.00.00



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- Hypercare has now completed for Smart v13.00.00
  - All queries going forward should be directed to the relevant mailboxes outlined in the [Smart v13.00.00 Hypercare - External Transition – Market Participant BAU Contacts](#) presentation on the RMDS website.



Thank you



# Retail Market Assurance Services for the Irish Electricity Market

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Industry Governance Group (IGG)

25 August 2021

Sarah Fuller

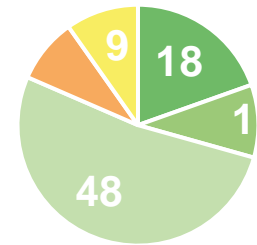


# New Entrants

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- 1 Export Only to Small Supplier Requalification
  - Approved by CRU
- 2 Large Supplier Material Change
  - Planning stage



- Large Supplier
- Small Supplier
- Self-Supplier
- Demand Side Unit
- Export Only Supplier

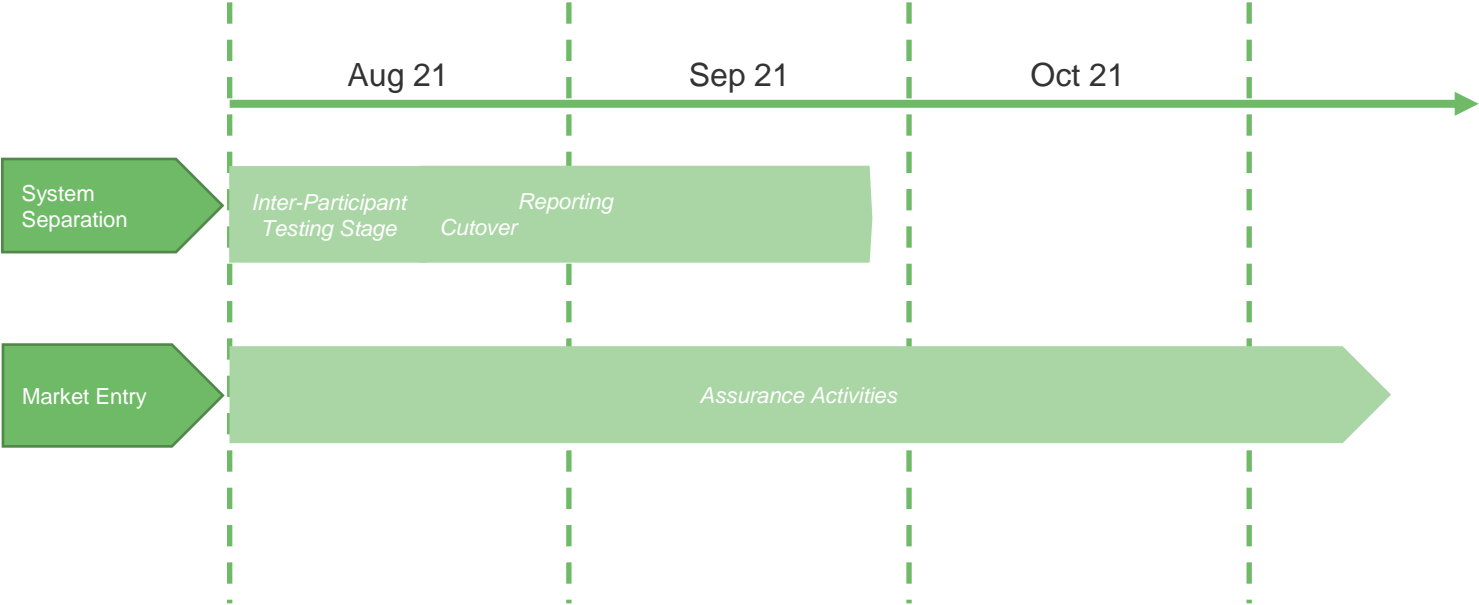
# System Separation

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- IPT Ongoing (16-27 August)
- Next Steps
  - Final Report to CRU on 10 September
  - Cutover 25 September

# Forward Work Plan



# Questions

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**Sarah Fuller**

Assurance Contract Manager

sarah.fuller@gemserv.com

+353 (86)0441458



**Elizabeth Montgomerie**

Assurance Specialist

elizabeth.montgomerie@gemserv.com

+44 (0)7703 740 282



**Simon Fox-Mella**

Assurance Specialist

simon.fox-mella@gemserv.com

+44 (0)7496 665 731



**Harry Rix**

Assurance Consultant

Harry.rix@gemserv.com

+44 (0)20 7090 1039

# Thank you

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# AOB

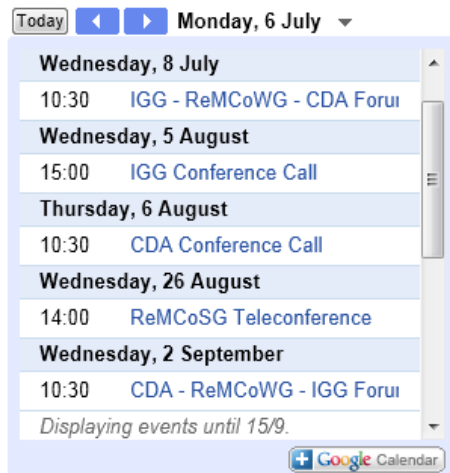


# Next Steps

Diary dates for next meetings:

- **IGG Conference Call – Wednesday 29<sup>th</sup> September 2021**
- **IGG Meeting – Wednesday 3<sup>rd</sup> November 2021 Belfast (subject to change)**

Dates for 2021 are on Calendar of Events on RMDS website [www.rmdservice.com](http://www.rmdservice.com)





**Thank You**