



Retail Market Design Service

Industry Governance Group

23/06/2021

IGG Agenda

Minutes from Previous IGG Meeting	10:30 – 10:35
Review of Action Items	10:35 – 10:55
CRU Update	10:55 – 11:15
De-harmonisation Update	11:15 – 11:25
Retail Market Design Service Update	11:25 – 11:45
MRSO Update	11:45 – 11:55
ESBN Networks Update	11:55 – 12:15
Gemserv Update	12:15 – 12:20
AOB	12:20 – 12:25
Next Steps	12:25 – 12:30

Minutes from previous IGG

For Approval Today:

- **Minutes (v1.0) from Conference Call on 26.05.2021**

IGG Actions

Updated IGG Action List issued in advance of meeting

- **1 action has been closed since last IGG meeting**
- **1 action has been carried forward**

IGG Actions – Closed

AP No	Title	Org. Assigned to	Date Closed	Date Raised
1146	Additional Slide in MRSO IGG Slide pack – MRSO to investigate if it can provide the numbers of MCC12/MCC16s being switched since Smart Services Go live	MRSO	27/04/2021	03/03/2021

IGG Actions – Open

AP No	Title	Org. Assigned to	Date Due	Date Raised
1145	Brexit – MPs to review the supplementary measures on Brexit as laid out by the European Data Protection Board	MPs	23/06/2021	03/02/2021

Industry Governance Group Meeting

23 June 2021

CRU Update

Lisa Fahy, CRU



Retail Market Design Service

Retail Market Design Update

Lindsay Sharpe, RMDS

MCR1209 – Annual Consumption for HH Sites

MCR1209	Details		
Date Raised	28/07/2020	Date last Approved	31/03/2021
Requesting Organisation	Iberdrola	Jurisdictional Implementation	ROI
Schema Impacting	N	Jurisdictional Applicability	ROI
Latest Version	V3.0		
Change Summary	<p>MCR1209 amended to include the following text:</p> <p>Following a switch to a supplier who plans on offering smart PAYG, the only available insight in relation to credit management will be the EAC. It becomes more NB that this data is available to support the correct initial credit management (credit based on consumption shape) in order to best manage the smart PAYG service. Without the EAC, the new supplier has no systemised view of the historical estimate consumption as they currently do for other forms of metering</p>		
Classification	<ul style="list-style-type: none"> At Today's Meeting; For Approval as a re-versioned MCR 		

Retail Market Prioritisation Process

- **Retail Market Prioritisation workshop was held on 02.06.2021.**
- **Along with the 2 Smart MCRs which are currently being scoped, 5 MCRs were selected to go through to the next stage of prioritisation, which is for ESNB to impact assess the deliverability of changes and together with the CRU propose package options for delivery.**
- **Market Participants ranked the 5 MCRs in preference for delivery, 11 responses were received by RMDS.**

MCR Number	Description	Schema/Non-Schema	RANKING	TOTAL
MCR 1208	Smart Metering Default Data	Non-Schema	1	21
MCR 1210	Test Webservice	Non-Schema	2	30
MCR 1209	Estimated Annual Consumption for HH Sites	Non-Schema	2	30
MCR 1193	Additional Field in 602 Message	Non-Schema	4	38
MCR 1189	Removal of Service Safety Incident (additional code in the 017MM)	Schema	5	46

- **RMDS issued updates to the following three Briefing Documents on 16.06.21**
 - **Comms Technically Feasible (CTF)**
 - **Summary Validation, Estimation and Substitution Rules for HH Interval Metering**
 - **MPRN Enquiry Web Service Guide**
- **Formal approval is sought for these revised documents**
- **Once approved a Minor Market Release will be scheduled and communicated out to Market Participants**

- In October 2020, Gemserv completed a review of the Assurance Strategy and Assurance Processes for the Irish Retail Electricity Market documents and these updates were communicated to the market via RMDS.
- Stylistic changes were made to make the documents more readable, and two changes were suggested:
 - Remove references to entering SoLR segment as this is not currently possible for new entrants nor can existing Market Participants elect to enter this segment; and
 - Remove assurance for ‘generators using market messages’, as this is a scenario that has never occurred and is not expected to occur. Following feedback this reference has been added back in to the Assurance Strategy document.
- If Market Participants have any questions please contact RMDS, otherwise these changes will be taken as approved by the 30th June.

Upcoming Outages for ROI

There are no outages scheduled for June/July

<http://rmdservice.com/outages-2021/>



Thank You



NETWORKS

MRSO Update

James Long

23rd June 2021



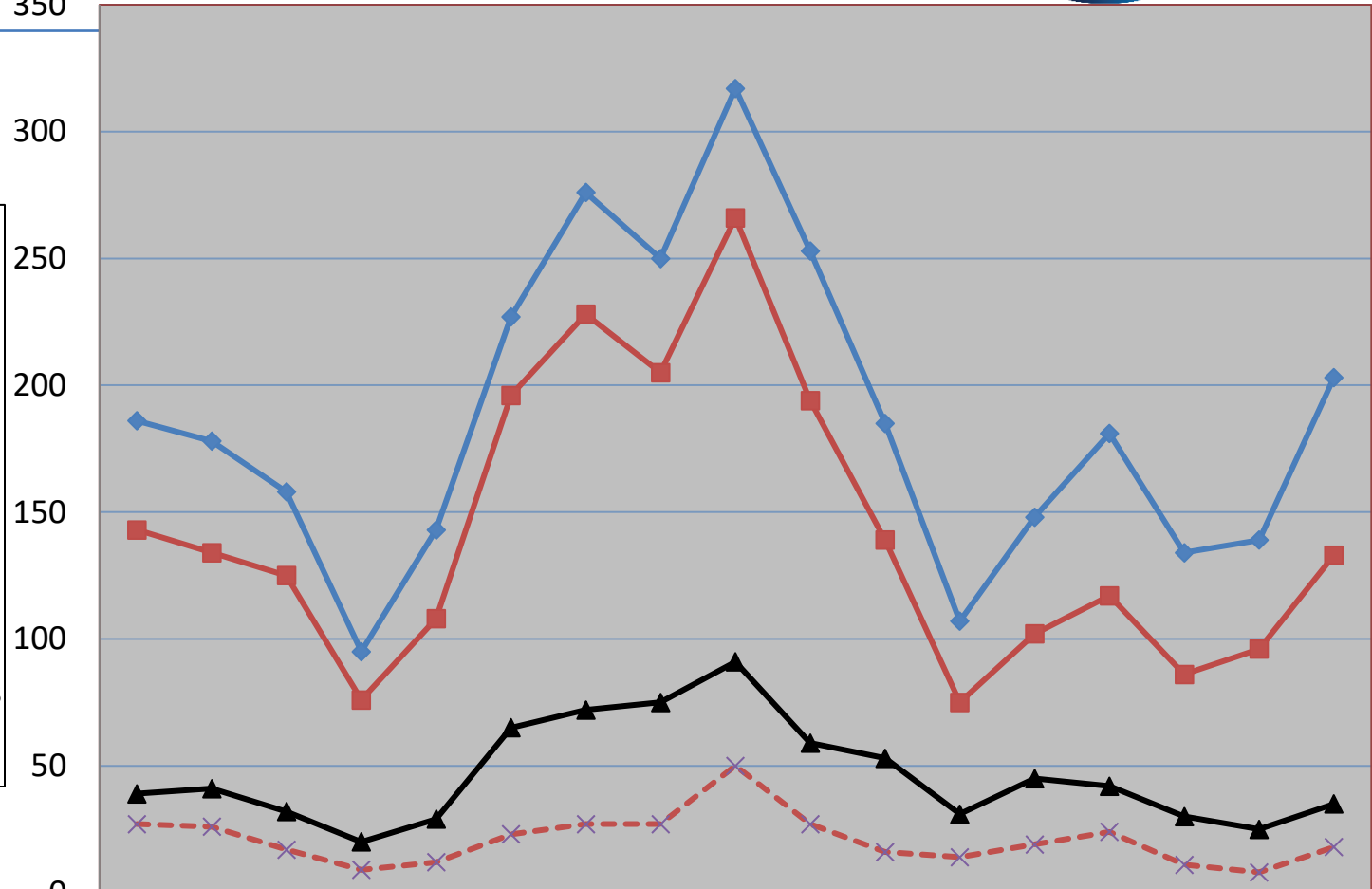
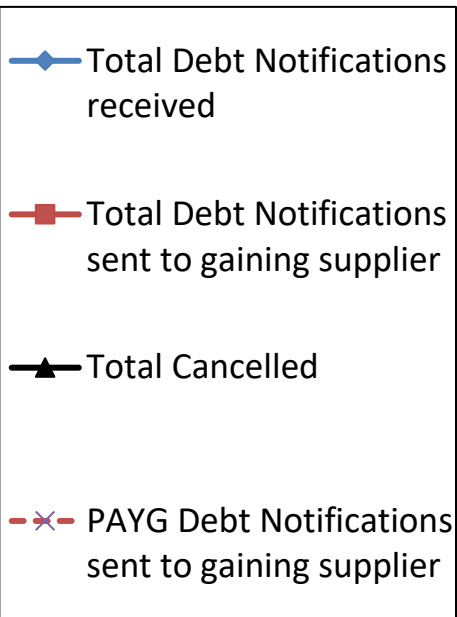
Debt Flagging

	Mar - 21	Apr - 21	May - 21
Total Debt Notifications received (012)	134 (18)	139 (9)	203 (23)
Total Debt Notifications not forwarded for reason implied or explicit CoLE, timeout, etc.	48 (7)	43 (1)	70 (5)
Total Debt Notifications sent to gaining supplier (112)	86 (11)	96 (8)	133 (18)
Total not cancelled	56 (11)	71 (6)	98 (15)
Total cancelled	30 (0)	25 (2)	35 (3)
Total Debt Notifications sent to gaining supplier as % of total COS	0.26%	0.33%	0.43%

Figures in brackets represent situations where an ESB Networks PAYG meter is installed.

Debt Flagging

350

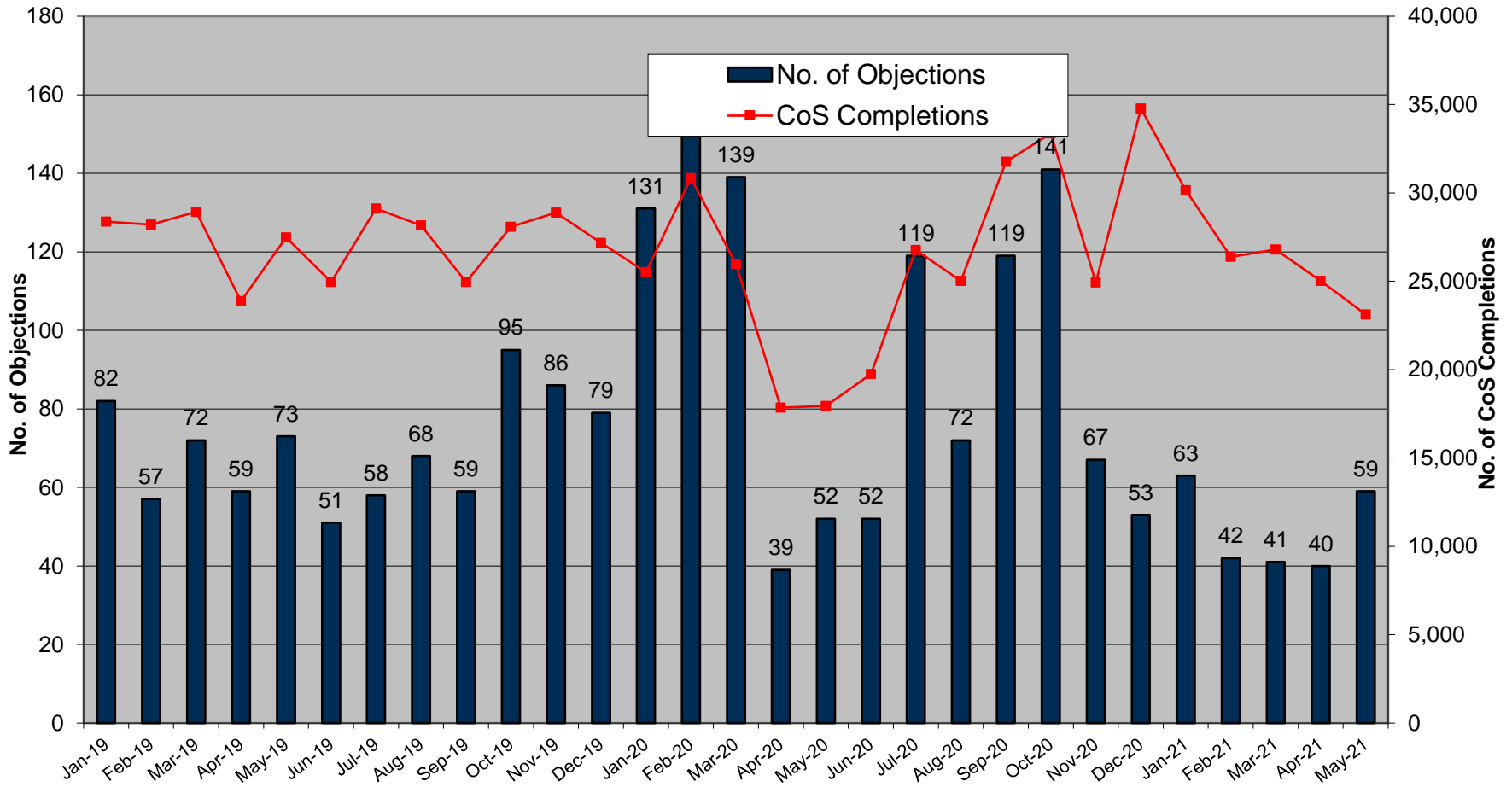


	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21
Total Debt Notifications received	186	178	158	95	143	227	276	250	317	253	185	107	148	181	134	139	203
Total Debt Notifications sent to gaining supplier	143	134	125	76	108	196	228	205	266	194	139	75	102	117	86	96	133
Total Cancelled	39	41	32	20	29	65	72	75	91	59	53	31	45	42	30	25	35
PAYG Debt Notifications sent to gaining supplier	27	26	17	9	12	23	27	27	50	27	16	14	19	24	11	8	18

Objections – Erroneous Transfer

	Mar - 21	Apr - 21	May - 21
No. of Objections	41	40	59
Cancellations from Objections	11	14	16
Objection emails to MRSO	6	2	15
Reasons:			
Uncontactable by phone	1		3
Written communication			7
COS confirmed	5	2	5
Other			
Escalation emails	3	4	5

Objections – Erroneous Transfer





NETWORKS

Industry Governance Group (IGG) Presentation

23 June 2021



IGG Presentation



1. ESB Networks Covid-19 Activities
2. NGN Reminder
3. Day/Night meters
4. Supplier Insert (MCR1180)

ESB Networks Covid-19 Activities

- ESNB is conducting activities as per the Covid-19 update issued in April
- We continue to monitor Government guidance and we will update MPs on any changes to our activities via RMDS

NGNs Reminder

- With the exception of the ESB Networks Emergency number all ESB Networks 1850 number ranges are being withdrawn at the end of 2021 - '1850' element has been replaced with '1800.'
- To avoid customer confusion ESB Networks encourages remaining suppliers to update relevant material to display the appropriate 1800 number including the Emergency number.

Day/Night

- Continuing with Like for Like meter changes
- Continuing issuing customer letters

Supplier Insert (MCR1180)

- MCR1180 New Registration Default Supplier implemented was April 2019
- An interim arrangement was put in place in March 2018 to include a list of licenced suppliers in the ESB Networks Welcome Pack until MCR1180 went live.
- ESB Networks will now begin to cease the interim arrangement as the enduring solution (MCR1180) supersedes this.

Agenda



- Retail Market Releases
 - V13.00.00 Update

V13.00.00 Retail Market Release (ROI) Update

Smart v13



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- Hypercare Calls are continuing between ESNB and Market Participants

- **Communication on v13 Smart Hypercare Issue # 15:**

Over the past number of weeks, ESN have been monitoring the crossover between a CoS with Smart MCC change and settlement, where settlement runs after the MCC change has been processed but before the CoS has completed. Please see below detailed summary of the issue and findings:

When a Smart MCC change is requested as part of a CoS, the change of MCC takes place first, followed by the CoS a few minutes later.

Therefore, for a CoS with Remote MCC Change, there will exist an interim transient state (which generally only lasts a few minutes) where the change of MCC has been applied, but the Change of Supplier has not yet been applied.

These transient states normally occur only for short periods of time during the very early hours of each morning (MCC changes for a CoS trigger shortly after midnight, with approximately 95% completing successfully, in less than an hour)

D+1 (Indicative) Aggregation and D+4 (Initial) Aggregation occurs between 09:30 and 11:30 each morning. Therefore the transient states described above, occurring during the very early hours of the morning, normally have no effect whatsoever on Data Aggregation and Settlement processing.

However, for approximately 5% of MCC changes, the MCC change does not complete normally in the very early hours. This could be as a result of the delayed receipt of meter readings from the AMI to process the MCC change, or as a result of meter readings received from the AMI but which fail validation within the Central Market System (a MCC Change cannot proceed with implausible meter readings).

For these small number of cases, they may subsequently be resolved during the Data Aggregation processing window (between 09:30 and 11:30 each morning)

So, for example, the (previously delayed) meter readings related to the MCC Change are asynchronously received from the Smart Meter between the hours of 09:30 and 11:30

Or, the implausible meter readings (previously received for the MCC Change) are resolved between the hours of 09:30 and 11:30.

In either case, the associated Change of MCC will then complete, followed a few minutes later by the completion of the Change of Supplier.

As this is occurring between 09:30 and 11:30, it may mean that the transient state may then coincide with a Data Aggregation run. An MPRN that has had its MCC changed is selected by the DA run for the Old Supplier, rather than for the New Supplier (resulting in an incorrect MPRN Count on the MM592 and/or MM591 from the perspective of the Old Supplier)

As a mitigation measure, ESNB will continue to prioritise the resolution of implausible meter readings relating to Remote MCC Changes, so that such implausible readings will be resolved before 09:30 each morning (which will substantially reduce the likelihood of the transient states, as described above, coinciding with any D+1 or D+4 Data Aggregation run)

However, it cannot be guaranteed in all cases that previously delayed meter readings (related to MCC Changes) are not subsequently received between the hours of 09:30 and 11:30 each morning. This means that there remains the small possibility of transient states, as described above, coinciding with D+1 or D+4 Data Aggregation runs. This will be adjusted in the subsequent Data Aggregation run.

Smart v13 – CoS with Smart MCC change and Settlement

ESBN also investigated the possibility of identifying and excluding these sites from settlement, however this was rejected. The primary purpose of Settlement is to identify all consumption (and generation) for Settlement by SEMO. It is not in ESNB's remit to knowingly withhold consumption from its calculation reporting.

Note: Settlement calculations are based on a snapshot of the system at the time of execution. All calculations and market messages are correct based on the master data in the Central Market System at the time of execution.

Thank you

Retail Market Assurance Services for the Irish Electricity Market

Industry Governance Group (IGG)

23 June 2021

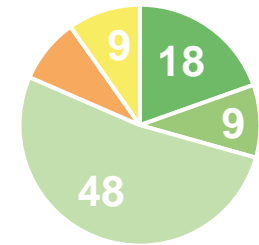
Simon Fox-Mella



New Entrants



- 1 Export Only to Small Supplier Requalification
 - Completed IPT stage
- 1 Large Supplier Material Change
 - Completed
- 2 Large Supplier Material Change
 - Planning stage



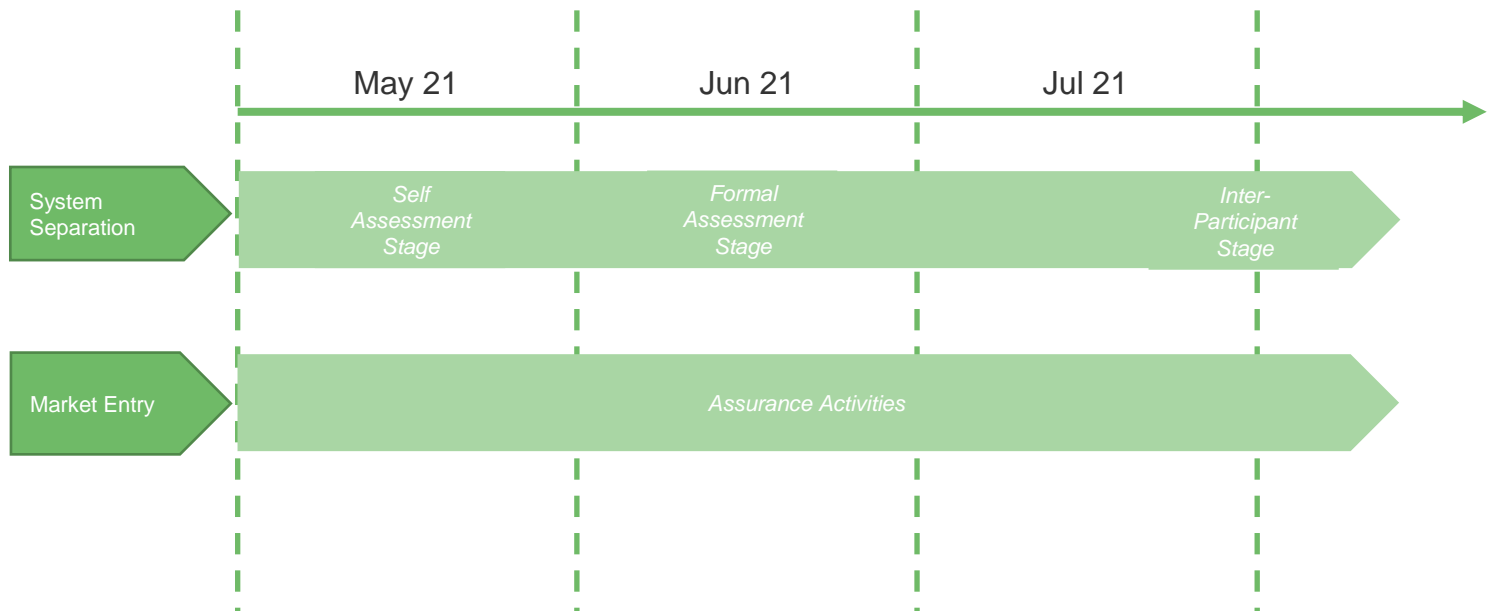
- Large Supplier
- Small Supplier
- Self-Supplier
- Demand Side Unit
- Export Only Supplier

System Separation



- Self-Assessment Outcome Report
 - Issued to the CRU
- Next Steps
 - Anonymised Self-Assessment Report to be issued to the Market 5 July (depending on decision date and status by the CRU)
 - Participant Specific Outcomes

Forward Work Plan



Questions



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Thank you



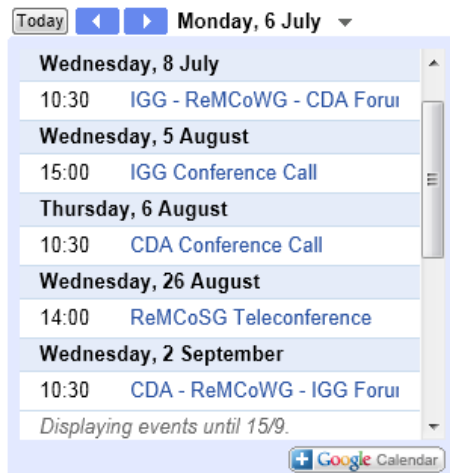
AOB

Next Steps

Diary dates for next meetings:

- **IGG Conference Call – Wednesday 21st July 2021**
- **IGG Meeting – Wednesday 25th August 2021 Dublin (subject to change)**

Dates for 2021 are on Calendar of Events on RMDS website www.rmdservice.com





Thank You