



NETWORKS

# Industry Governance Group (IGG) Presentation

23 June 2021



# IGG Presentation

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1. ESB Networks Covid-19 Activities
2. NGN Reminder
3. Day/Night meters
4. Supplier Insert (MCR1180)

## ESB Networks Covid-19 Activities

- ESNB is conducting activities as per the Covid-19 update issued in April
- We continue to monitor Government guidance and we will update MPs on any changes to our activities via RMDS

## NGNs Reminder

- With the exception of the ESB Networks Emergency number all ESB Networks 1850 number ranges are being withdrawn at the end of 2021 - '1850' element has been replaced with '1800.'
- To avoid customer confusion ESB Networks encourages remaining suppliers to update relevant material to display the appropriate 1800 number including the Emergency number.

## Day/Night

- Continuing with Like for Like meter changes
- Continuing issuing customer letters

## Supplier Insert (MCR1180)

- MCR1180 New Registration Default Supplier implemented was April 2019
- An interim arrangement was put in place in March 2018 to include a list of licenced suppliers in the ESB Networks Welcome Pack until MCR1180 went live.
- ESB Networks will now begin to cease the interim arrangement as the enduring solution (MCR1180) supersedes this.

# Agenda

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- Retail Market Releases
  - V13.00.00 Update

# V13.00.00 Retail Market Release (ROI) Update

# Smart v13



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- Hypercare Calls are continuing between ESN and Market Participants

- **Communication on v13 Smart Hypercare Issue # 15:**

Over the past number of weeks, ESN have been monitoring the crossover between a CoS with Smart MCC change and settlement, where settlement runs after the MCC change has been processed but before the CoS has completed. Please see below detailed summary of the issue and findings:

When a Smart MCC change is requested as part of a CoS, the change of MCC takes place first, followed by the CoS a few minutes later.

Therefore, for a CoS with Remote MCC Change, there will exist an interim transient state (which generally only lasts a few minutes) where the change of MCC has been applied, but the Change of Supplier has not yet been applied.

These transient states normally occur only for short periods of time during the very early hours of each morning (MCC changes for a CoS trigger shortly after midnight, with approximately 95% completing successfully, in less than an hour)

D+1 (Indicative) Aggregation and D+4 (Initial) Aggregation occurs between 09:30 and 11:30 each morning. Therefore the transient states described above, occurring during the very early hours of the morning, normally have no effect whatsoever on Data Aggregation and Settlement processing.

However, for approximately 5% of MCC changes, the MCC change does not complete normally in the very early hours. This could be as a result of the delayed receipt of meter readings from the AMI to process the MCC change, or as a result of meter readings received from the AMI but which fail validation within the Central Market System (a MCC Change cannot proceed with implausible meter readings).

For these small number of cases, they may subsequently be resolved during the Data Aggregation processing window (between 09:30 and 11:30 each morning)

So, for example, the (previously delayed) meter readings related to the MCC Change are asynchronously received from the Smart Meter between the hours of 09:30 and 11:30

Or, the implausible meter readings (previously received for the MCC Change) are resolved between the hours of 09:30 and 11:30.

In either case, the associated Change of MCC will then complete, followed a few minutes later by the completion of the Change of Supplier.

As this is occurring between 09:30 and 11:30, it may mean that the transient state may then coincide with a Data Aggregation run. An MPRN that has had its MCC changed is selected by the DA run for the Old Supplier, rather than for the New Supplier (resulting in an incorrect MPRN Count on the MM592 and/or MM591 from the perspective of the Old Supplier)

As a mitigation measure, ESNB will continue to prioritise the resolution of implausible meter readings relating to Remote MCC Changes, so that such implausible readings will be resolved before 09:30 each morning (which will substantially reduce the likelihood of the transient states, as described above, coinciding with any D+1 or D+4 Data Aggregation run)

However, it cannot be guaranteed in all cases that previously delayed meter readings (related to MCC Changes) are not subsequently received between the hours of 09:30 and 11:30 each morning. This means that there remains the small possibility of transient states, as described above, coinciding with D+1 or D+4 Data Aggregation runs. This will be adjusted in the subsequent Data Aggregation run.

ESBN also investigated the possibility of identifying and excluding these sites from settlement, however this was rejected. The primary purpose of Settlement is to identify all consumption (and generation) for Settlement by SEMO. It is not in ESNB's remit to knowingly withhold consumption from its calculation reporting.

**Note:** Settlement calculations are based on a snapshot of the system at the time of execution. All calculations and market messages are correct based on the master data in the Central Market System at the time of execution.

Thank you