



Retail Market Design Service

# Industry Governance Group

27/04/2021

# IGG Agenda

Minutes from Previous IGG Meeting	13:30 – 13:35
Review of Action Items	13:35 – 13:55
CRU Update	13:55 – 14:15
De-harmonisation Update	14:15 – 14:25
Retail Market Design Service Update	14:25 – 14:45
MRSO Update	14:45 – 14:55
ESBN Networks Update	14:55 – 15:15
Gemserv Update	15:15 – 15:20
AOB	15:20 – 15:25
Next Steps	15:25 – 15:30

# Minutes from previous IGG

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## For Approval Today:

- **Minutes (v1.0) from Conference Call on 31.03.2021**

# IGG Actions

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Updated IGG Action List issued in advance of meeting

- **1 action has been closed since last IGG meeting**
- **2 actions have been carried forward**

# IGG Actions – Closed

AP No	Title	Org.	Assigned to	Date Closed	Date Raised
1141	Comms Technically Feasible (CTF) - Suppliers to respond to ESNB via RMDS with an email address to use for receiving the CTF file	Suppliers		03/03/2021	02/09/2020

# IGG Actions – Open

AP No.	Title	Org. Assigned to	Date Due	Date Raised
1145	Brexit – MPs to review the supplementary measures on Brexit as laid out by the European Data Protection Board	MPs	27/04/2021	03/02/2021
1146	Additional Slide in MRSO IGG Slide pack – MRSO to investigate if it can provide the numbers of MCC12/MCC16s being switched since Smart Services Go live	MRSO	27/04/2021	03/03/2021

# Industry Governance Group Meeting

27 April 2021

## CRU Update

# De-harmonisation Update

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Lisa Fahy, CRU





Retail Market Design Service

# Retail Market Design Update

Lindsay Sharpe, RMDS

# MCR1210 – Test Webservice

MCR1210	Details		
<b>Date Raised</b>	21/09/2020	<b>Date last Approved</b>	31/03/2021
<b>Requesting Organisation</b>	Bord Gais Energy	<b>Jurisdictional Implementation</b>	ROI
<b>Schema Impacting</b>	N	<b>Jurisdictional Applicability</b>	ROI
<b>Latest Version</b>	V1.0		
<b>Change Summary</b>	<p>Bord Gais Energy requests that a test webservice is provided for the retail electricity market. This will allow testing of new enhancements aimed at developing the sales process and supporting competition in the retail Electricity market. Bord Gais requests that the test webservice becomes an integral part of the test systems architecture necessary to support the retail market.</p>		
<b>Classification</b>	<ul style="list-style-type: none"> <li>• <b>At Today's Meeting; For Approval</b></li> </ul>		

- **Prioritisation exercise for V14.00.00 schema release to kick off in May.**
- **Initial email with Schema and Non-Schema MCRs will issue out to MPs and will be followed by MCR Evaluation Workshops, expected to commence late May.**
- **Process is available on the RMDS Website: <https://rmdservice.com/governance-documents/>**

## v13.1 Minor Market Release

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- RMDS will issue updates to the following two Briefing Documents via a Minor Market Release in the coming months:
  - HH Validation Estimation and Substitution Summary Briefing Document
  - CTF Briefing Document
- These will be circulated to all Market Participants before formal approval will be sought at the IGG

# Upcoming Outages for ROI

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**There are no outages scheduled for April/May**

<http://rmdservice.com/outages-2021/>



**Thank You**



NETWORKS

# MRSO Update

James Long

27<sup>th</sup> April 2021



# Debt Flagging

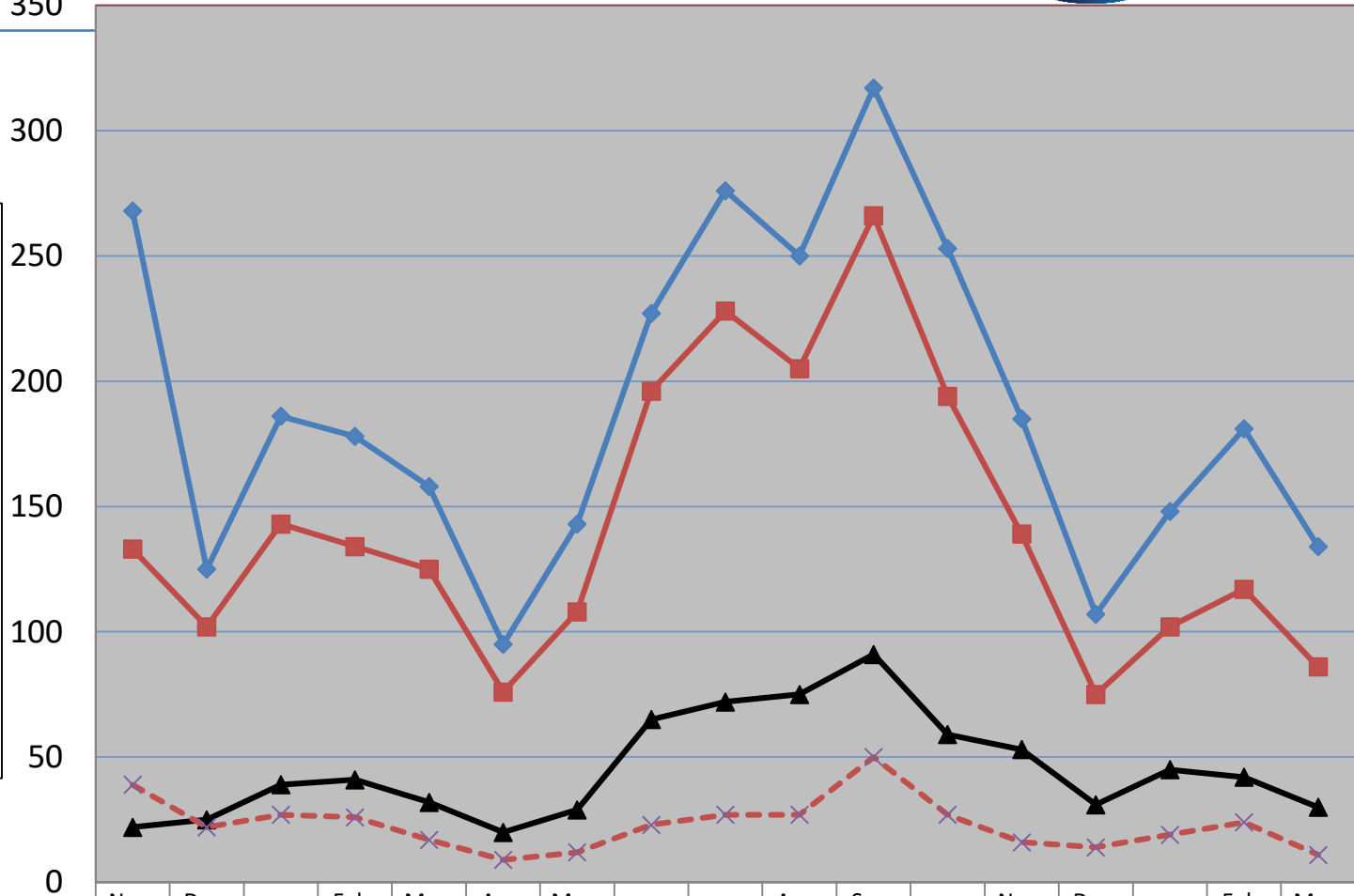
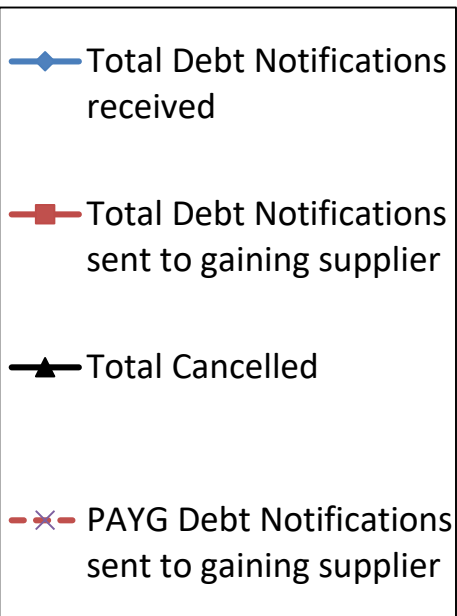
	Jan - 21	Feb - 21	Mar - 21
Total Debt Notifications received (012)	148 (26)	181 (27)	134 (18)
Total Debt Notifications not forwarded for reason implied or explicit CoLE, timeout, etc.	46 (7)	64 (3)	48 (7)
Total Debt Notifications sent to gaining supplier (112)	102 (19)	117 (24)	86 (11)
Total not cancelled	57 (12)	75 (17)	56 (11)
Total cancelled	45 (7)	42 (7)	30 (0)
Total Debt Notifications sent to gaining supplier as % of total COS	0.32%	0.37%	0.26%

Figures in brackets represent situations where an ESB Networks PAYG meter is installed.



# Debt Flagging

350

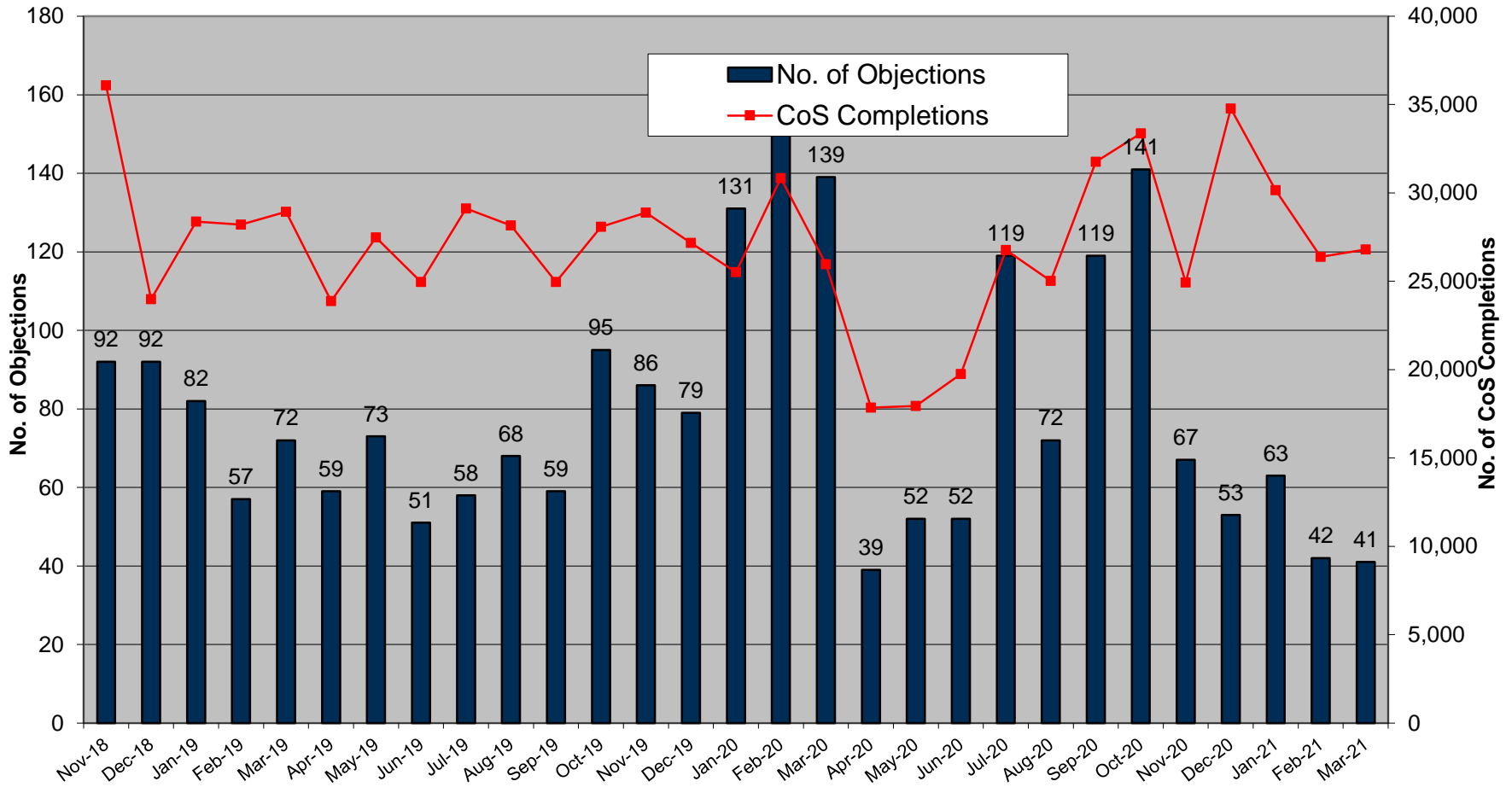


	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
Total Debt Notifications received	268	125	186	178	158	95	143	227	276	250	317	253	185	107	148	181	134
Total Debt Notifications sent to gaining supplier	133	102	143	134	125	76	108	196	228	205	266	194	139	75	102	117	86
Total Cancelled	22	25	39	41	32	20	29	65	72	75	91	59	53	31	45	42	30
PAYG Debt Notifications sent to gaining supplier	39	22	27	26	17	9	12	23	27	27	50	27	16	14	19	24	11

# Objections – Erroneous Transfer

	Jan - 21	Feb - 21	Mar - 21
No. of Objections	63	42	41
Cancellations from Objections	23	13	11
Objection emails to MRSO	8	7	6
Reasons:			
Uncontactable by phone	3	3	1
Written communication			
COS confirmed	5	4	5
Other			
Escalation emails	8	9	3

# Objections – Erroneous Transfer





NETWORKS

# Industry Governance Group (IGG) Presentation

27 April 2021



1. ESBN Covid-19 Activities
2. Day/Night meters
3. IP Address Change
4. SFTS Update
5. Revenue Protection Workshop
6. NGNs Reminder

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## ESBN Covid-19 Activities

- ESBN is conducting activities as per the Covid-19 update issued on 12<sup>th</sup> April
- We continue to monitor Government guidance and we will update MPs on any changes to our activities via RMDS

## Day/ Night Meters

- Like for Like meter exchanges are progressing

## ESB IP Address change

- ESB will be moving to a new IP address range for all internet based communication on 5<sup>th</sup> May
- See communication from RMDS for further information.

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## Secure File Transfer Service Replacement

- Cutover 19<sup>th</sup> May
- Key dates from SFTS Market Plan
  - 23<sup>rd</sup> April MPs to confirm that the new SFTS login page can be viewed from their company network
  - 14<sup>th</sup> May Users to confirm successful logon to new SFTS
  - 18<sup>th</sup> May No file uploads after this date
  - 19<sup>th</sup> May Cutover to new SFTS

## Revenue Protection Workshop

- Held 14<sup>th</sup> April
- Slides available on RMDS Confidential website
- Reminder for suppliers to send a RP point of contact to ESNB RP email address

## NGNs Reminder

- ESBN Meter Reading and General Enquiries 1850 numbers were dead-ended last week
- Customers calling the 1850 number will hear a recorded message which will include the 1800 number
- To avoid customer confusion ESBN strongly encourages suppliers to update all relevant customer communication to display the appropriate 1800 number.
- All ESBN numbers are the same as current one except that the '1850' element has been replaced with '1800.'



# V13.00.00 Retail Market Release (ROI) Update

- Hypercare Calls are in place between ESN and Market Participants
- A number of the **208MM** are being rejected due to invalid values populated in the Meter Category field.

Please be advised, Market Participants should either populate this field with the correct Meter Category value, eg RM005, or leave blank.

Where a value has been provided, e.g. DUMMY, this is validated, and as it is not a valid Meter Category value, the check fails.

This behaviour has not changed with the introduction of v13.00.00

Thank you

# Retail Market Assurance Services for the Irish Electricity Market

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Industry Governance Group (IGG)

27 April 2021

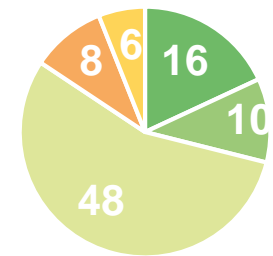
Simon Fox-Mella



# New Entrants



- **1 Export Only to Small Supplier Requalification**
  - Approved by the CRU
- **1 Export Only to Small Supplier Requalification**
  - Prep for IPT stage
- **1 Large Supplier entering new Market Segment**
  - In BSA stage
- **1 Self-Supplier to Large Supplier Requalification**
  - In Planning stage
- **1 Small to Large Supplier Requalification**
  - In Planning stage
- **1 Large Supplier Material Change**
  - Under review



- Large Supplier
- Small Supplier
- Self-Supplier
- Demand Side Unit
- Export Only Supplier

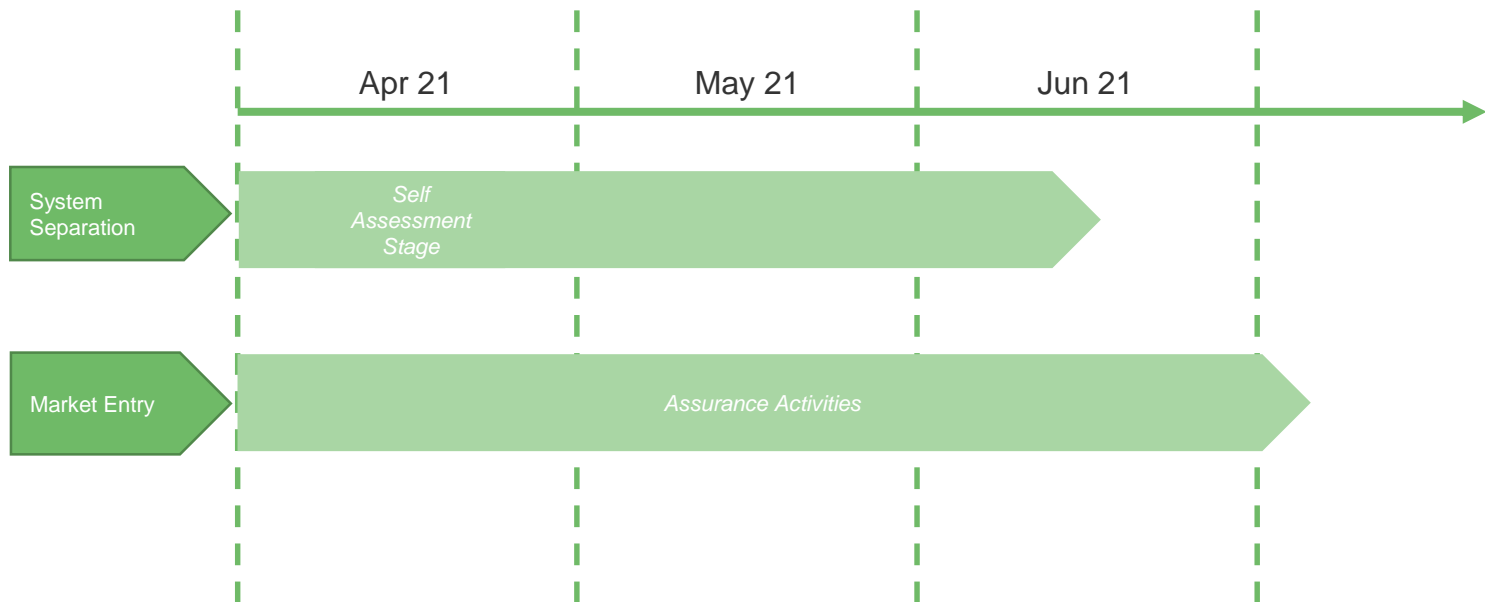
# System Separation

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- Assurance Approach
  - Approved
  - PQs to be issued 7 May 2021

# Forward Work Plan



# Questions

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# Thank you

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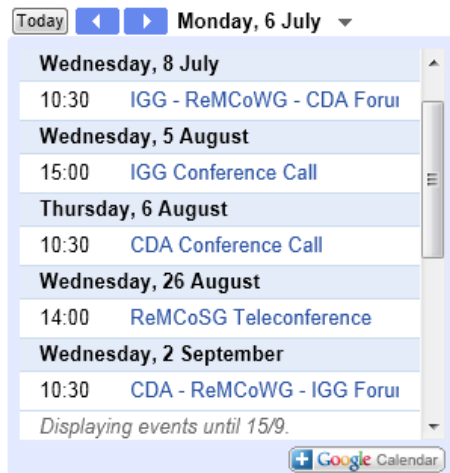
# AOB

# Next Steps

Diary dates for next meetings:

- **IGG Conference Call – Wednesday 28<sup>th</sup> May 2021**
- **IGG Meeting – Wednesday 23<sup>rd</sup> June 2021 Belfast (subject to change)**

Dates for 2021 are on Calendar of Events on RMDS website [www.rmdservice.com](http://www.rmdservice.com)





**Thank You**