



NETWORKS

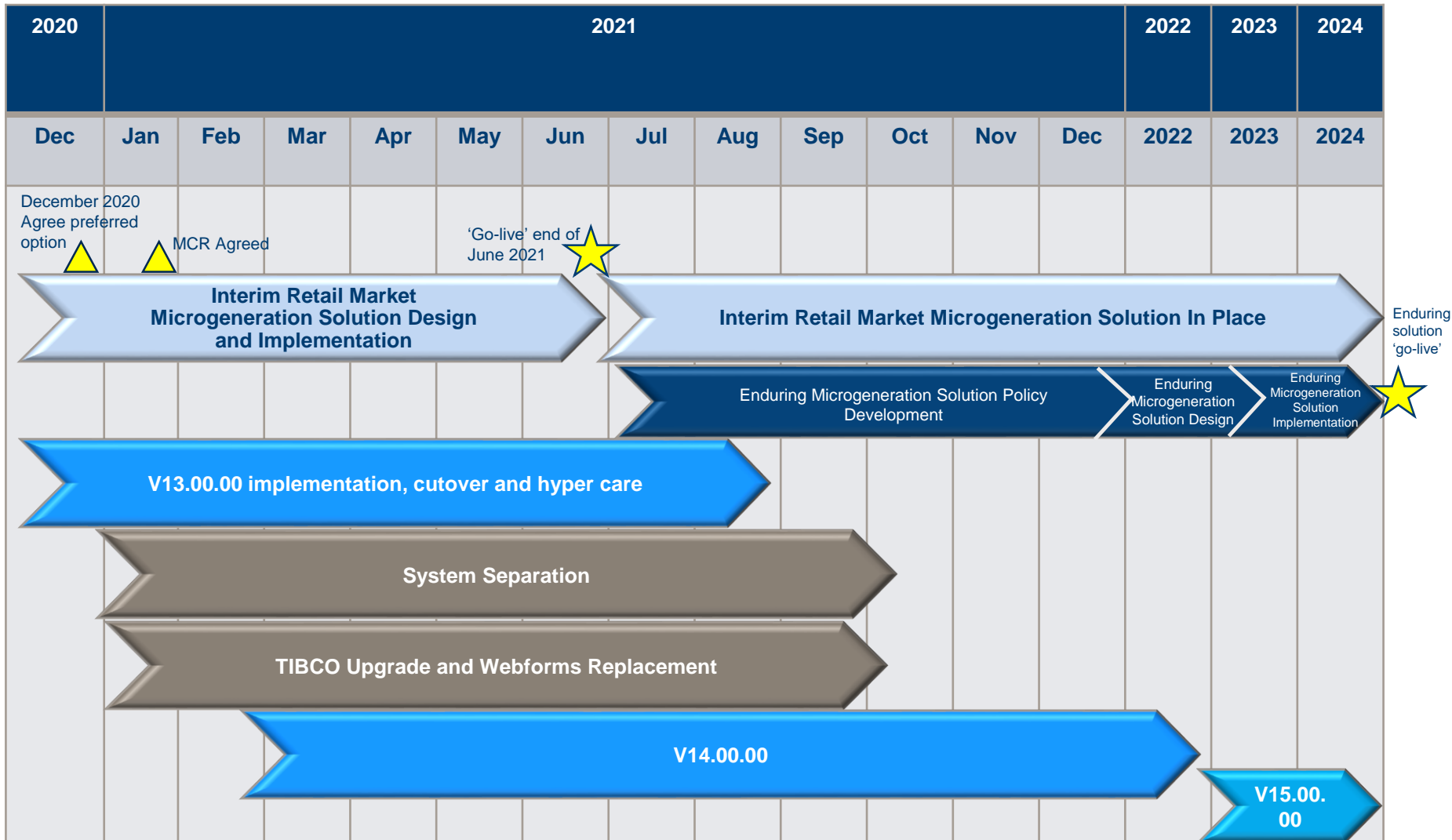
# Industry Governance Group (IGG) Presentation

13 January 2021




1. Retail Market Landscape 2021-2024
2. ESN Covid-19 Activity Plan
3. CSSP

# Retail Market Landscape 2021-2024



## ESBN Covid-19 Activity Plan

- ESBN's priority is always to keep our customers, contractors and staff safe at this critical time
- Updated version of ESBN's activity plan shared with MPs
- ESBN is adhering to CRU's moratorium on domestic disconnections issued on 8 January
- Both indoor and outdoor meter reading has been paused
- LVMD meter reading to facilitate a change of supplier
- ESBN will continue to monitor Government and public health guidance and update our activity plans accordingly. Current restrictions are in place until the end of January and we will review our activity plan at that point.

Mapping ESB Networks' activities to Government's 'Plan for Living with Covid-19' 

Activity	COVID-19	Level 1	Level 2	Level 3	Level 4	Level 5	Level 5 (From 2021)
NGH Meter Reading	Outdoor				✓		Defer
	Indoor	✓			Meter readers will leave a card to support customer readings via usual channels (text, web and email)		Defer
LVMD Meter Reading			✓		Indoor With Customer Agreement		Supplier Critical
Supplier requested works	Re-energisations and meter exchanges				With Customer Agreement		Re-energisations Only
	Disconnection NPA and Vacant Premises		✓		Minimise Customer Interface		In Accordance with CRU Rating
SMART Meter Installs			✓		Indoor with Customer Agreement		Defer
Revenue Protection			✓			Minimise Customer Interface	To address safety issues Only

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## CSSP

- Readings obtained for approximately 80% of MPRNs in the CSSP to date
- ESBN meter reading team is engaging with relevant suppliers
- Suppliers are asked to encourage customer readings for remainder of MPRNs with no actual reading

Month	Sites with no actual read
Oct-20	2883
Nov-20	2144
Dec-20	1879

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- Retail Market Releases
    - V13.00.00 Update
  
  - Appendices
    - V13.00.00 Retail Market Release - Agreed Scope

# V13.00.00 Retail Market Release (ROI) Update

# V13.00.00 Cutover – Updated Documentation



- The updated v13.00.00 Cutover Execution Plan was issued to Market Participants on 18th December 2020
- The updated v13.00.00 Hypercare Approach will be issued w/c 18th January 2021
- The following documentation will also be updated and re-issued w/c 25<sup>th</sup> January 2021:
  - V13.00.00 Cutover Approach
  - V13.00.00 Cutover Plan (ROI and Co-ordinated)
  - Information for Transition to v13.00.00 presentation (ROI and Co-ordinated)

# Comms Technically Feasible (CTF)



- As outlined in the v13.00.00 Cutover Approach communicated on 10<sup>th</sup> July 2020 via ReMCoDS, an MPRN level CTF file will be issued to Market Participants as part of cutover.
- A single file will be generated and issued to all Market Participants on 25<sup>th</sup> February 2021 via a dedicated Email Distribution list, once the Smart Meter Data Sync has completed and scheduled Meter Reading Orders have been issued for that day.
- **Market Participants are reminded that they are requested to sign up to the Email Distribution list via RMDS in advance of Cutover commencing on Friday 12<sup>th</sup> February in order to receive the list of MPRN's.**
- The sample CTF MPRN level file was shared with Market Participants on 11<sup>th</sup> November 2020
- The CTF high level breakdown was shared on 11<sup>th</sup> December 2020. There are no plans to issue an updated CTF high level breakdown before the v13.00.00 release.



# Access Agreement



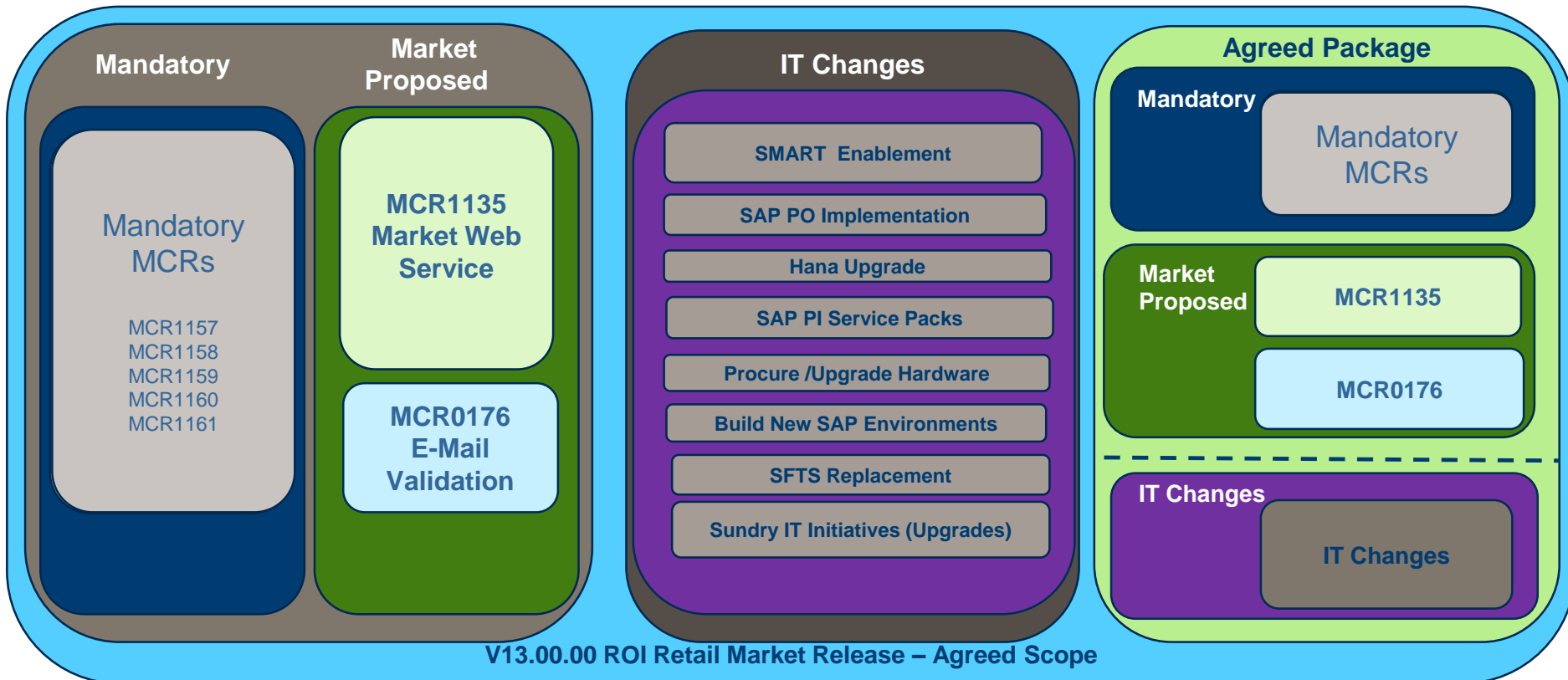
- The final version of the **Access Agreement (ESB Networks Electricity Market Access Systems)** was issued to Market Participants on 21<sup>st</sup> October, to be signed and returned to RMDS by 30<sup>th</sup> November 2020.
- The deadline has now passed, and outstanding Access Agreements are asked to be signed and returned to RMDS as soon as possible.
- Market Participants are advised that the Access Agreement (ESB Networks Electricity Market Access Systems) supersedes the existing Extranet Access Agreement. All Market Participants must return a signed copy of this agreement in order to access the RMP Extranet, SFTS and MPRN Enquiry Web Service.

# Appendix

# V13.00.00 Retail Market Release - Agreed Scope



- The scope of the v13.00.00 Market Release agreed with Market Participants following prioritisation on **Thu 9<sup>th</sup> Aug 2018**
- **RMDS Website:** <https://rmdservice.com/2018/08/09/retail-market-prioritisation-process-agree-package-for-delivery-09-08-2018/>



V13.00.00 ROI Retail Market Release – Agreed Scope

Thank you (and Happy New Year)!