



Retail Market Design Service

Industry Governance Group

06/11/2019

IGG Agenda

Minutes from Previous IGG Meeting	10:30 – 10:35
Review of Action Items	10:35 – 10:55
CRU Update	10:55 – 11:15
De-harmonisation Update	11:15 – 11:25
Retail Market Design Service Update	11:25 – 11:45
MRSO Update	11:45 – 11:55
ESBN Networks Update	11:55 – 12:15
Gemserv Update	12:15 – 12:20
AOB	12:20 – 12:25
Next Steps	12:25 – 12:30

Minutes from previous IGG

For Approval Today:

- **Minutes (v1.0) from Conference Call on 02.10.2019**

IGG Actions

Updated IGG Action List issued in advance of meeting

- **1 Action closed since last IGG meeting**
- **3 IGG Actions carried forward**

IGG Actions - Closed

AP No	Title	Org.	Assigned to	Date Closed	Date Raised
1131	De-activation Codes - CRU to look into the De-activation Code issue raised by SSE with the Compliance Team within CRU. RMDS to re-circulate the note issued by RMDS on behalf of CRU to MPs in 2018 with regard to IGG Action	CRU/RMDS		13/09/2019	01/05/2019

IGG Actions – Open

AP No	Title	Org. Assigned to	Date Due	Date Raised
1122	Data Sharing Agreement - ESBN to revert with a position on a proposed Data Sharing Agreement (Action 1118).	ESBN	08/11/2019	05/12/2018
1129	Low Call Phone Numbers - CRU to contact Com Reg with regard to the changes to the low call numbers (1890 etc.) which come into effect in 2022	CRU	06/11/2019	06/03/2019
1135	De-energisation Statistics – Supplier (BGE) to send the 2017 de-energisation statistics to ESBN (via RMDS) with a view to getting the same made available for 2018	Supplier	06/11/2019	02/10/2019

Industry Governance Group Meeting

6 November 2019

CRU Update

De-harmonisation Update

Lisa Fahy, CRU



Retail Market Design Service

Retail Market Design Update

Lindsay Sharpe, RMDS

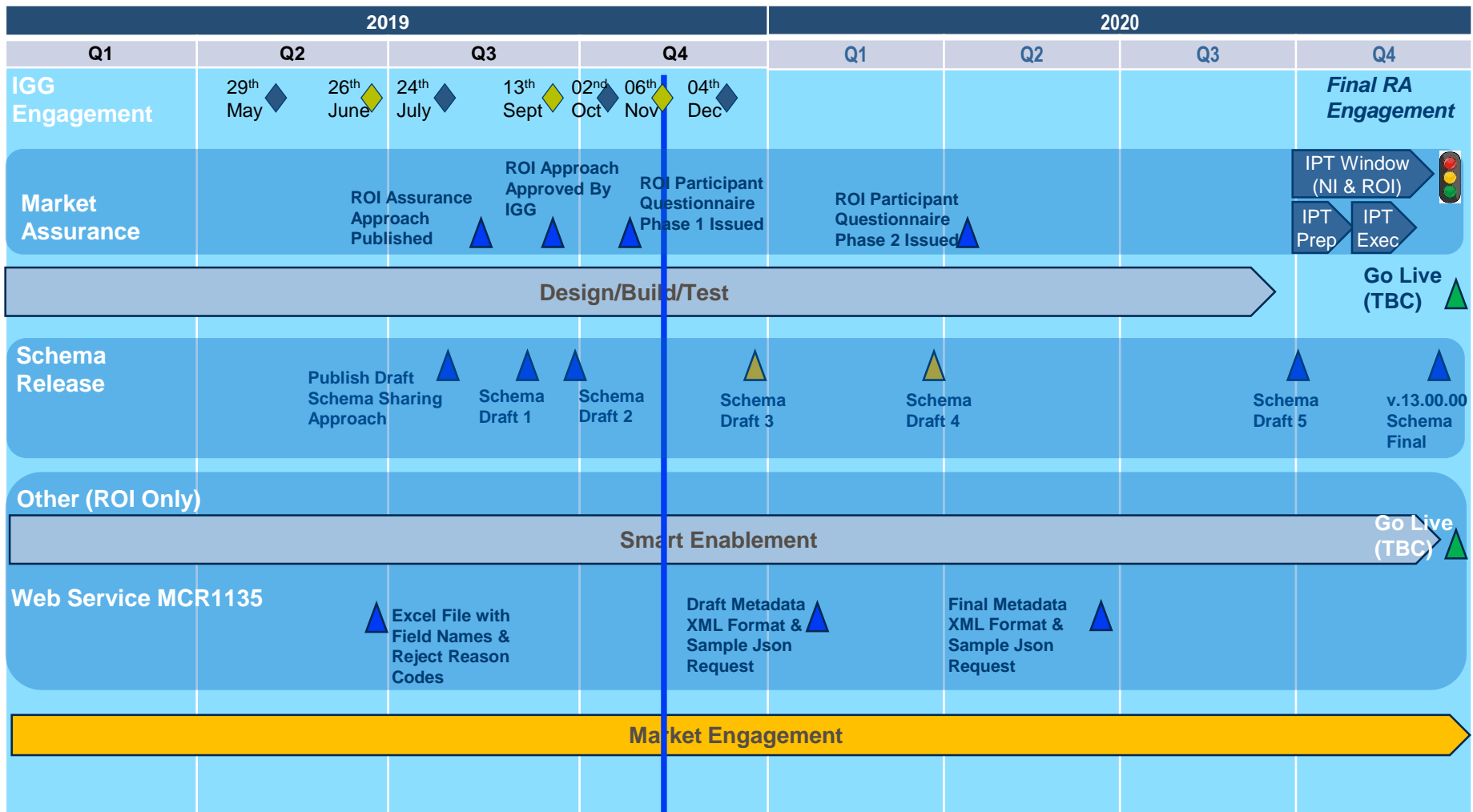
v13.00.00 Release – Status

- The following Market Changes will be implemented in a single release, schema and non-schema

MCR	Version	Description	Status
MCR1157	V3.0	Data Aggregation and Data Processing	●
MCR1158	V3.0	Customer Data	●
MCR1159	V3.0	Change of Supplier	●
MCR1160	V3.0	Meter Works	●
MCR1161	V2.0	New Connection	●
MCR1135	V5.0	MPRN Enquiry web service	●
MCR0176	V2.0	E-Mail Validation	●
<NI MCRs>	<N/A>	<No NI MCRs in agreed scope>	<N/A>

Other (ROI Only)	Comment	Status
Smart Enablement	<ul style="list-style-type: none"> Technical Upgrades 	●

v13.00.00 Release – Plan



Nov
2019

Key

- ◆ IGG (Meetings & Calls)
- ▲ Key Milestone (Confirmed & Draft)
- ▲ Go live

Briefing Document Publication Dates

Briefing Document	2019								2020											
	June 28 th	July 31 st	Aug 30 th	Sept 27 th	Oct 31 st	Nov 29 th	Dec 19 th	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	
Aggregation						◆							◆							◆
DUoS, Transaction and PSO Payment Process	◆						◆						◆							◆
MIG Document – Supplier Billing Invoicing	◆						◆						◆							◆
CTF Evaluation	◆	◆					◆						◆							◆
HH Validation Estimation and Substitution Summary		◆					◆						◆							◆
Retail Market Participant Extranet Website							◆						◆							◆
Downloadable Meter Point Files Guide							◆						◆							◆
Estimation of NQH Meter Readings													◆							◆
NQH Scheduled Reads		◆					◆						◆							◆
Periodic Consumption and EUF Parameter Values		◆					◆						◆							◆
Meter Configuration Code Guidance Notes		◆					◆						◆							◆
MPRN Enquiry Web Service							◆						◆							◆

Legend	
Completed	◆
Scheduled	◆

- **End of Year Working Arrangements – will be issued shortly.**
- **The following documents have been published on the RMDS website:**
 - **Meter Reading Calendar**
 - **Distribution Loss Adjustment Factors**
 - **Site Specific Loss Factors**
 - **ESB Networks Ltd – Statement of Charges**
- **Forum Dates for 2020 – now available on the RMDS website under <https://rmdservice.com/guidance-documents/>**
- **SoLR Review Exercise**
 - **Continuing to progress.**

Upcoming Outages for ROI

There are no outages scheduled for November

<http://rmdservice.com/outages-2019/>



Thank You



NETWORKS

MRSO Update

James Long

6th November 2019

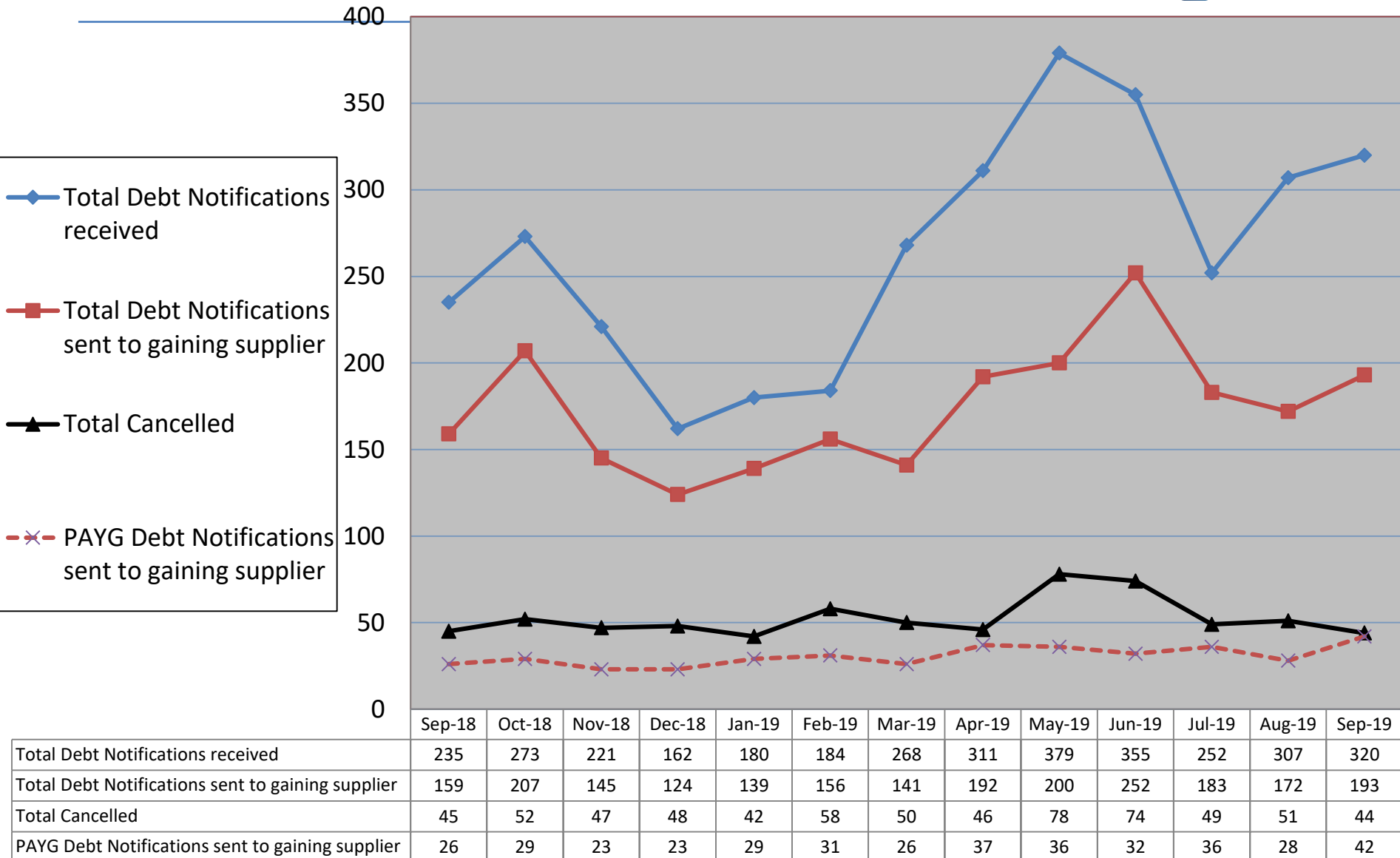


Debt Flagging

	Jul -19	Aug-19	Sept-19
Total Debt Notifications received (012)	252 (43)	307 (31)	320 (48)
Total Debt Notifications not forwarded for reason implied or explicit CoLE, timeout, etc.	69 (7)	135 (3)	127 (6)
Total Debt Notifications sent to gaining supplier (112)	183 (36)	172 (28)	193 (42)
Total not cancelled	134 (29)	121 (22)	149 (38)
Total cancelled	49 (7)	51 (6)	44 (4)
Total Debt Notifications sent to gaining supplier as % of total COS	0.6%	0.5%	0.6%

Figures in brackets represent situations where an ESB Networks PAYG meter is installed.

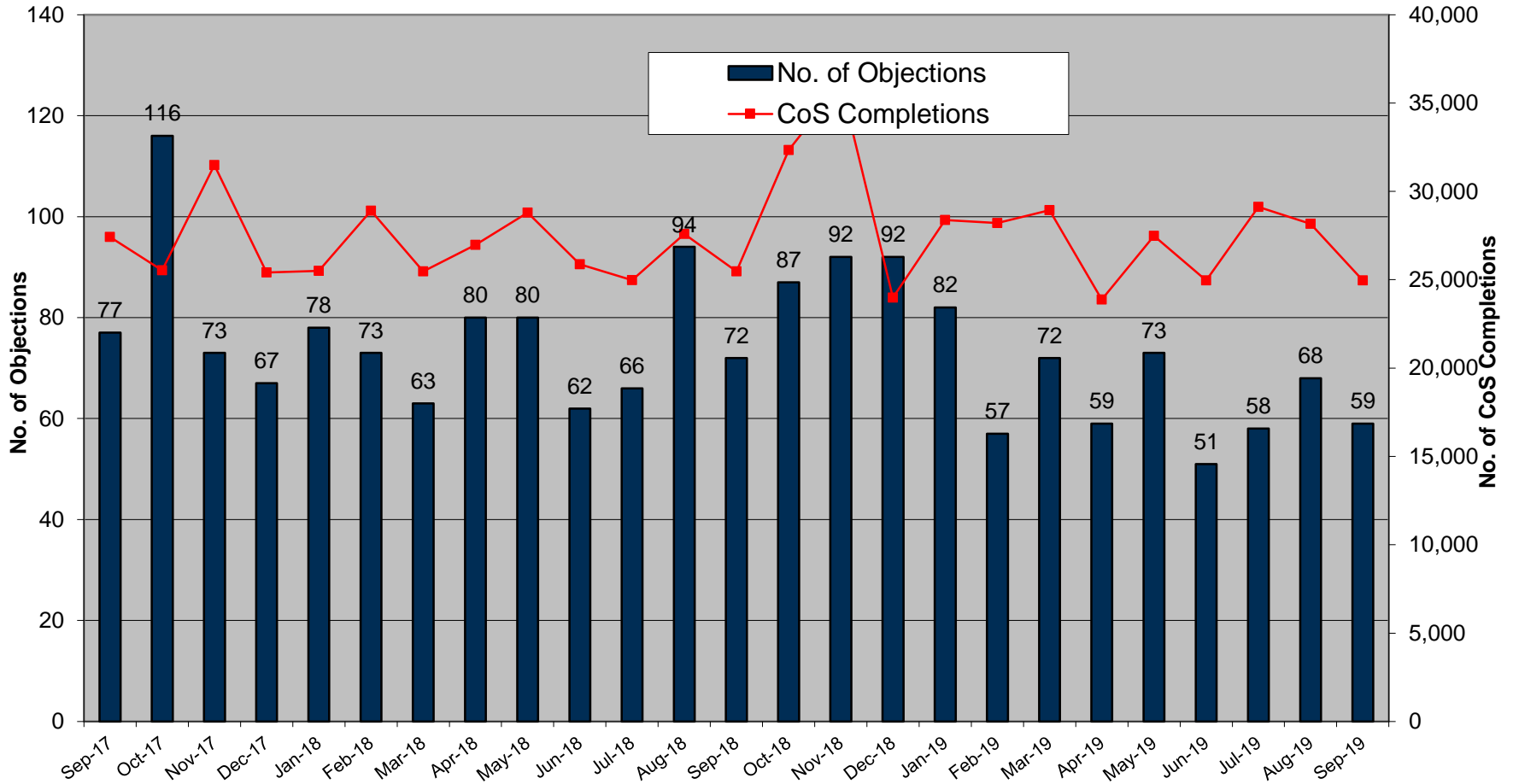
Debt Flagging



Objections – Erroneous Transfer

	Jul -19	Aug -19	Sept -19
No. of Objections	58	68	59
Cancellations from Objections	28	26	21
Objection emails to MRSO	7	6	6
Reasons:			
Uncontactable by phone	1	1	
Written communication			
COS confirmed	6	5	4
Other			2
Escalation emails	3	5	5

Objections – Erroneous Transfer





NETWORKS

ESBN Presentation to the IGG

Wed 06th November 2019



- Retail Market Releases
 - V13.00.00 Update

- Appendices
 - V13.00.00 Retail Market Release - Agreed Scope

V13.00.00 Retail Market Release (ROI) Update

Smart Non Participation Code

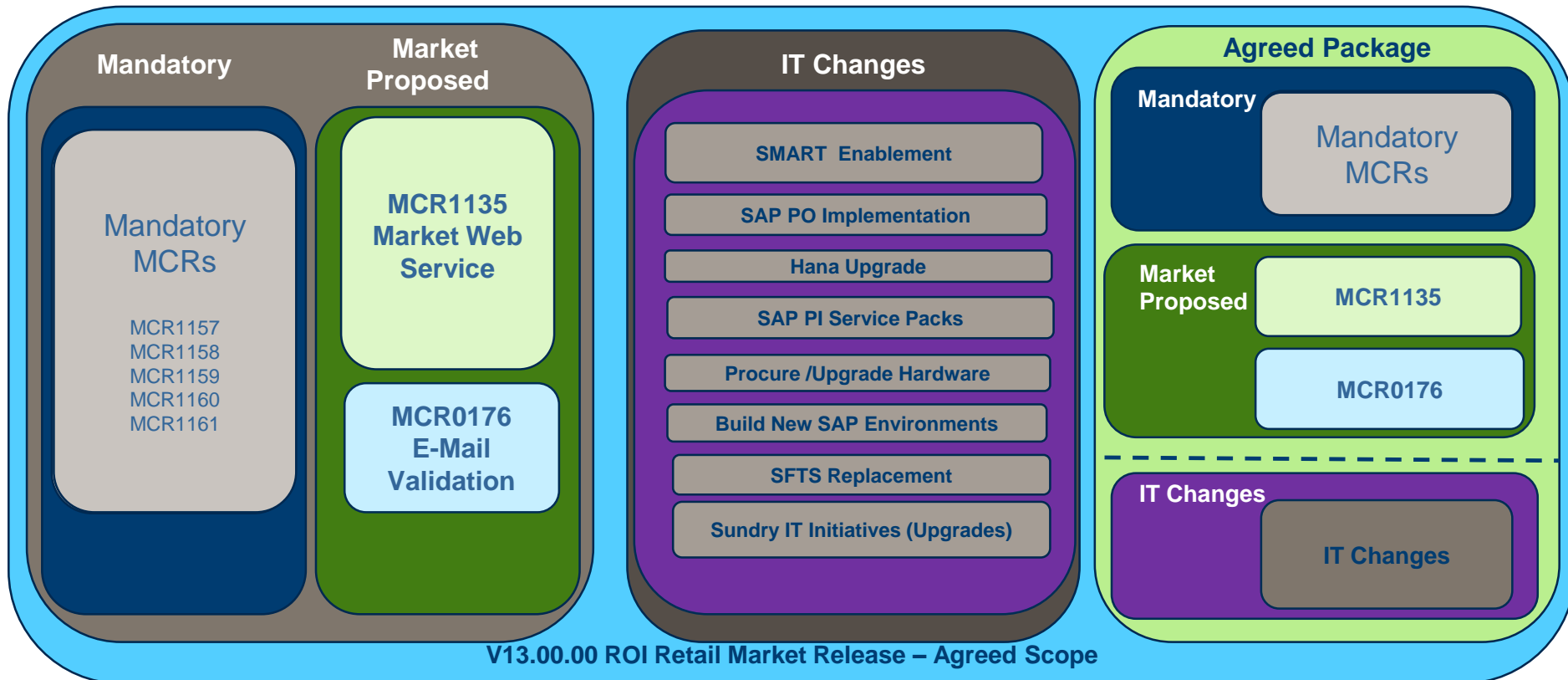


- As agreed during the ILG in August, ESBN will be providing a list of MPRNs, on a monthly basis, where the Smart Non Participation Code NTNP (Non-Technical Non-Participation) has been applied.
- The first list was issued via RMDS on the 30th of October. ESBN apologises for the delay issuing this report.
- An updated list will be shared on the last Wednesday of every month until the v13.00.00 Retail Market Release.
- Market Participants are reminded to sign up to the monthly email distribution list via RMDS in order to receive the monthly list of MPRN's.

Appendix

V13.00.00 Retail Market Release - Agreed Scope

- The scope of the v13.00.00 Market Release was agreed with Market Participants following prioritisation on **Thu 9th Aug 2018**
- **RMDS Website:** <https://rmdservice.com/2018/08/09/retail-market-prioritisation-process-agree-package-for-delivery-09-08-2018/>



Retail Market Assurance Services for the Irish Electricity Market

Industry Governance Group (IGG)

Belfast

6 November 2019

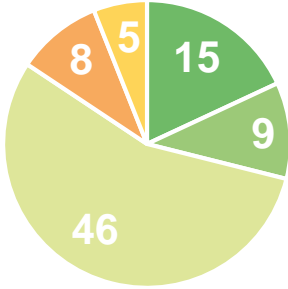
Sarah Fuller





New Entrants

- 1 Small to Large Supplier Re Qualification in progress
 - At Final Report stage
- 1 existing Large Supplier entering new Market Segment
 - In Application & Planning stage
- 1 Export Only Supplier Market Entry in progress
 - At Final Report stage



- Large Supplier
- Small Supplier
- Self-Supplier
- Demand Side Unit
- Export Only Supplier

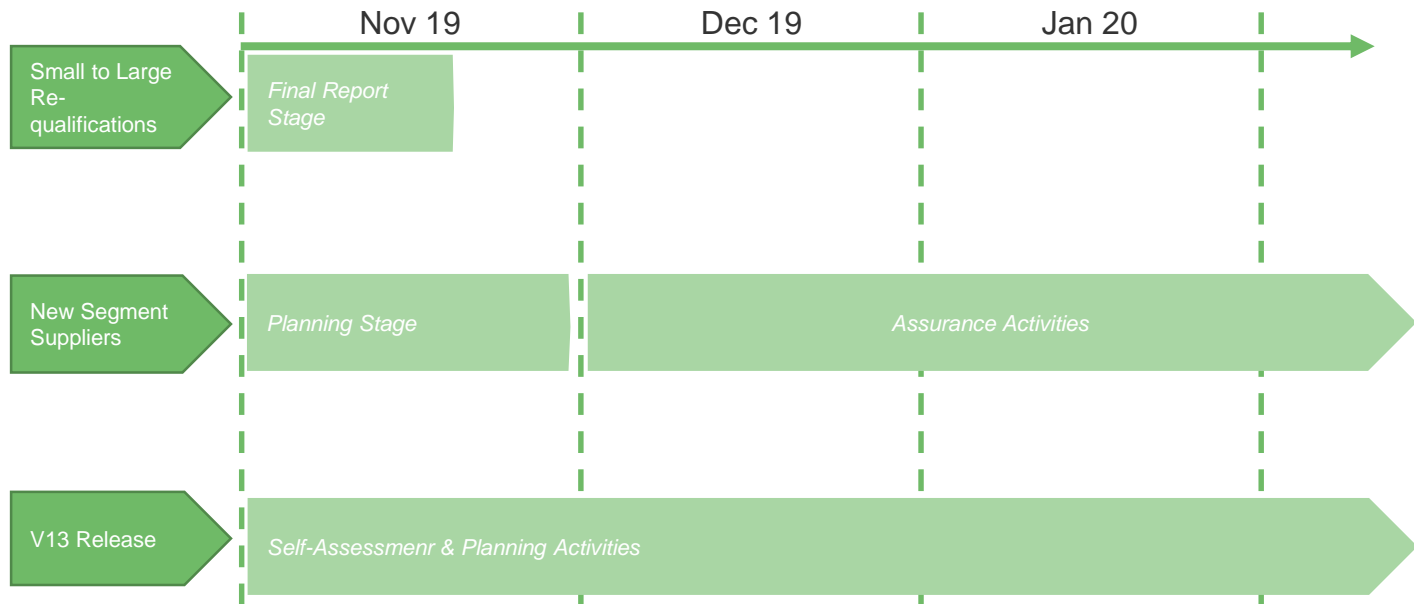
V13 Release



- Self-Assessment Questionnaires issued to Market Participants
 - Responses due by 19 November

- Self-Assessment Phase 1 report due to be issues to CRU by 17 December

Forward Work Plan



Questions



Sarah Fuller

Assurance Contract Manager

Sarah.Fuller@gemserv.com

+353 (0)1 669 4630



Elizabeth Montgomerie

Assurance Consultant

Elizabeth.Montgomerie@gemserv.com

+44 (0)7703 740 282

Thank you



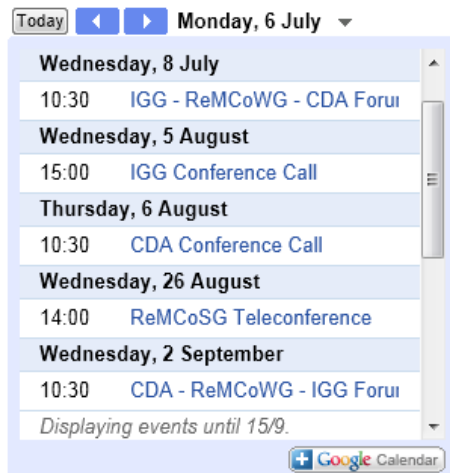
AOB

Next Steps

Diary dates for next meetings:

- **IGG Conference Call – Wednesday 4th December 2019**
- **IGG Meeting – Thursday 16th January 2020 in Dublin**

Dates for 2019 are on Calendar of Events on RMDS website www.rmdservice.com





Thank You