

**Extraordinary ReMCoWG/IGG
Conference Call Minutes**

Date:	30 th September 2019	Time & Location	3pm – Conference Call
Chair:	Lindsay Sharpe – ReMCoDS		
Attendees:	Name	Location	
	Alice Mooney, Oonagh Delaney, Catherine Keane, Gary McInerney, Patrick Moran	ReMCoDS	
	Alan Keegan. Lisa Fahy	CRU	
	Carl Murphy, Emer Corcoran	ESBN	
	Joan-Edel Smith	NIE Networks	
	Sarah Fuller	Gemserv	
	Sean Doolin, Susan Whyte, Emer McMahon	Electric Ireland	
	Ben Lambon, Gillian Kinsella	BGE	
	Roisin McCann, Imelda McCoy	Energia	
	Siobhan Melvin, Amanda Mooney, Mary O'Connor	SSE Airtricity	
	Eoin Moran, Jennie Dockrell	Flogas	
	Caroline Connaughton	Prepaypower	
	Niall Flynn, Dan O'Malley	Pinergy	
Apologies:			
Version Number	1.0		
Status			

Agenda:	
1.	Introduction
2.	New ReMCoWG/IGG Actions
3.	V13.00.00 Assurance Approach
4.	DR1200 Smart Metering Customer Change of Meter Config Code

1 – Introduction
L Sharpe reported that V13.00.00 Assurance Approach and DR1200 will be discussed at this forum.

2. Actions – New ReMCoWG/IGG Actions

1 new ReMCoWG Action was logged at this meeting.

166	Interim Releases - ESNB to consider the possibility of interim releases between v13.00.00 in 2020 and the following Schema release.		
Discussion at ReMCoWG	<ul style="list-style-type: none"> See Section 4 DR1200 for details. 		
Forum Logged: Extraordinary WG/IGG	Assigned to: ESNB	Status: New Action	Due Date: 06.11.2019

3 - V13.00.00 Assurance Approach

L Sharpe reported that a few versions of the Assurance Approach have been issued. RMDS reviewed the feedback it received from MP's and worked with Gemserv to update the Approach to reflect this feedback. Gemserv also responded to individual MPs on their queries. Subsequently RMDS issued v2.0 which includes clarifications and updated IPT times.

L Sharpe sought approval for the Assurance Approach.

V13.00.00 Assurance Approach approved.

4. DR1200 Smart Metering Customer Change of Meter Config Code

A Keegan thanked those Suppliers who have engaged on this DR over the last number of weeks. A lot of the feedback that CRU received was very useful.

CRU put forward its "minded to position" at the last ReMCoWG. CRU subsequently received some clarifications it was waiting on and also received some additional feedback from one particular Supplier.

He reiterated that CRU is not going to approve this DR. This matter was discussed at the market process workshops during the high-level design period. The approach at the time was that there would be MCC12 and MCC16. As CRU has said before, Suppliers are free to offer 24 Tariffs on MCC12 or MCC16 if they wish. CRU very much sees MCC16 as a bridge to Time of Use, although is not saying that Suppliers can't offer 24 Hour tariffs. CRU has engaged with its Wholesale Team and the wholesale risks which have been raised by a particular Supplier are not conclusive.

In terms of GDPR, data protection, the CRU does not consider the bi-monthly reads with the Standard Smart Tariff registers constitutes excessive data collection. This was the position of the Data Protection workstream and is also in-line with the input the CRU received at the time. He notes the points from a

couple of Suppliers that all of this has to be clearly explained to Customers. CRU thinks that there is a good opportunity in 2020 for the Communications and Engagement working group to emphasize the new meter configurations and how eventually MCC01 will in effect die away. CRU has no problem working with Suppliers to clearly explain these issues to customers to ensure there is no confusion.

S Whyte reported that from an Electric Ireland point of view, this is a very disappointing decision. Electric Ireland submitted extra information which it felt was very important.

G Kinsella added that BGE echoes the sentiments of Electric Ireland and is very disappointed with the CRU decision. BGE still has material concerns about overall customer sentiment in the programme if this DR doesn't get delivered. There are a couple of options for Suppliers on the back of the decision potentially, either to offer a 24-hour tariff to MCC16 or MCC12 customers. BGE believes that this would possibly be at a higher price than would normally be the case. Another option is to not offer the 24-hour tariff to customers on MCC16 or MCC12. BGE does not intend to offer a 24-Hour tariff to MCC16 or MCC12 customers. In either of these scenarios, there is a negative customer experience. Either the customer can't avail of the tariffs it would like to or they go to another Supplier to avail of the tariff which may be at a higher price. Ultimately the customer may be disgruntled for a number of reasons, including GDPR reasons. There is ultimately a risk in negative sentiment in the Smart Metering program as a result. With regard to the delivery timeframe, she asked whether it would be possible to deliver this DR in a separate smaller release other than v13.00.00 possibly after v13.00.00 at the start of 2021 and before the next version that will be scheduled at the end of 2022.

A Keegan replied that this possibility has not been considered up until now. Everything is on track for the v13.00.00 release and he doesn't ever recall considering any kind of interim releases as part of the workplan. For a post v13.00.00 release, then you would have to raise this again at some point in the future before the v14.00.00 release to go into that pot.

C Murphy reported that v13.00.00 is fully scoped and there is no additional bandwidth for any other releases. This would have to be considered in the next prioritisation exercise and for that to happen the DR would have to be approved. If CRU raised this DR again, then the next time it could be released would be end of 2022.

G Kinsella asked if this option could be taken away by ESBN to consider.

C Murphy replied that he doesn't think the answer would change.

A Keegan added that ESBN impact assessed the DR and reported that this change, if implemented, would result in a delay of three to six months to Go live.

S Whyte asked what would have happened if it could have been delivered within the timeframe.

A Keegan replied that he still doesn't think that CRU would have approved it. This was only one of a number of factors that CRU took in consideration.

S Whyte stated that a market process that was designed to deliver preregistered reads for the standard smart tariff is being manipulated now to do something that it was never designed for, i.e. deliver a flat tariff. This manipulation of the process will hamper DUoS settings for MCCs going forward. Electric Ireland feels that in a couple of years, people will question why this decision was made and it will be regretted. There are customers on different types of tariffs on MCC16 and you can't apply one blanket DUoS to it. There is a risk to customer engagement. The current practise allows customers to move from MCC02 to MCC01 with a charge. This gives customers the peace of mind that they can try something different and can revert. There is greater financial exposure for Suppliers in providing a flat rate to MCC16 and this should naturally be reflected in the pricing for those customers and this could cause a customer backlash.

S Melvin asked if CRU was to make any amendments to its position, would this be communicated back to this forum.

A Keegan replied that if CRU was to change its position on this in the near term or even in the next couple

of years, it would absolutely have to raise it through the IGG and ReMCoWG and restate and/or revise its position.

At the end of the discussion a new action ReMCoWG was logged: **Action 166: Interim Releases - ESNB to consider the possibility of interim releases between v13.00.00 in 2020 and the following Schema release.**

DR1200 Smart Metering Customer Change of Meter Config Code was not approved.