

Market Change Request 1189			Additional code in the 017MM to select a de-energisation with a Service Removal		
Status	Approved	Priority	High	Status Date	16/01/2019

Date	Version	Reason for Change	Version Status
29/08/2018	1.0	Issued to Market	Final
09/01/2019	2.0	Converted to MCR	Final

Part 1 DETAIL OF DISCUSSION REQUEST / MARKET CHANGE REQUEST			
Requesting Organisation(s)	ESB Networks	Originating Jurisdiction	RoI
Request Originator Name	Seamus Devine		
Date Raised	22/08/2018		

Classification of Request			
Jurisdictional Applicability	RoI	Jurisdictional Implementation	RoI Specific
If jurisdictional implementation is for one jurisdiction only – is the other jurisdiction required to effect any changes?	No	Co-Ordinated Baseline Version No.	TBC
Change Type	Schema Impacting		

Detail of Request
Reason for Request

Background

Currently a Supplier may request de-energisation of a meter point or single point unmetered connections by ESBN. To do this the Supplier will send in an 017MM. The code for the MeterPointStatusReason currently allows for three options to be selected for a de-energisation:-

- D01 De-energise (Not NPA related)
- D02 De-energise (NPA related)
- D03 De-energise (Unmetered)

When a customer requests a de-energisation, he/she may also request the removal of the electricity service meter and cable supplying the premises. This may be to facilitate demolition of premises, building works, combination of premises etc. From a safety perspective it is important that Suppliers communicate this additional request and information to ESBN

Suppliers should log the de-energisation request as per normal process (as described in MCR1188) using the 017 message and include in the text field that the customer has also requested that the service cable is to be de-energised and removed also.

Immediately following the issue of the de-energisation request to ESBN, the Supplier should also email ESBN Supplier Support at MeterOp.esbnetworks@esb.ie with the following details:

- Name of Customer:
- Telephone Number:
- MPRN Number
- Serial Number
- Meter to be removed: Yes / No

- Service cable to be removed: Yes / No
- Reason for removal of supply

The current process has implications for safety. If the process is not followed correctly, it requires a lot of manual intervention internally within ESB Networks to ensure that the de-energisations and removal of the electricity service and cable supplying the premises are identified and pulled from the normal scheduling.

Proposed Solution

An additional code should be added the MeterPointStatusReason on the 017MM to allow an additional reason to select a de-energisation with service removal. This would mean the codes to be selected for MeterPointStatusReason would be:

- D01 De-energise (Not NPA related)
- D02 De-energise (NPA related)
- D03 De-energise (Unmetered)
- **D04 De-energise (Not NPA related and Service Removal)**

The Supplier should still continue to include in the text field that the customer has requested that the service cable is to be de-energised and removed and continue to email ESBN Supplier Support at MeterOp.esbnetworks@esb.ie the following details:

- Name of Customer:
- Telephone Number:
- MPRN Number
- Serial Number
- Meter to be removed: Yes / No
- Service cable to be removed: Yes / No
- Reason for removal of supply

This will allow ESB Networks to out sort the de-energisations with a D04 code to ensure they are not scheduled as a D01 if the email does not come in.

D04 should only be used where a full and permanent service removal is being requested. If a customer requires the service to be removed temporarily (for a renovation, build a garage etc) they should request a service alteration as per current processes. <https://www.esbnetworks.ie/existing-connection/alterations-meter-work/service-alteration>

Scope of Change

Jurisdiction	Design Documentation	Business Process	DSO Backend System Change	MP Backend System Change	Tibco	Supplier EMMA	Schema	Webforms	Extranet/NI Market Website
ROI	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
NI	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>

Co-Ordinated Baseline Market Design Documents Impacted by Request

Market Messages				
Message No.	Message Name	CoBL	ROI	NI
017	Meter Point Status Change Request	Y	Y	

Data Definitions
No Impact

Data Codes
D04 De-energise (Not NPA related and Service Removal)

Market Message Implementation Guides			
ROI	Yes/No	NI	Yes/No
	N/A	Meter Works	Yes

Comments

ROI - Market Process Diagrams – MPDs		
Market Process Diagram Number	Market Process Diagram Description	Affected
None	None	None

NI - Market Procedures		
Market Process Number	Market Procedure	Affected
No Impact	No Impact	No Impact

ROI Guidance Documentation		
Document	Version	Affected
No impact		No Impact

ROI Briefing Documents		
Document/Paper	Version	Affected
No impact		No Impact

User and Technical Documents			
Reference	Name	Version	Affected
No impact			No Impact

Part 2 - Performance and Data Changes	
Market Messages volume, processing etc.	
Data	
Details of Data changes e.g. cleansing	

Part 3 - ReMCoSG / CER Approval		
Approved by	ReMCoSG	CER
Comments		