

# **IGG Conference Call Meeting Minutes**

<b>Date:</b>	6 <sup>th</sup> February 2019	<b>Time &amp; Location</b>	3pm - Conference Call
<b>Chair:</b>	Alan Keegan, CRU		
<b>Attendees:</b>	<b>Name</b>	<b>Location</b>	
	Lindsay Sharpe, Alice Mooney, Catherine Keane	RMDS	
	Alan Keegan	CRU	
	John Bracken, Carl Murphy, Aileen Greaves, Elaine Sexton	ESBN	
	Gerry Halligan	MRSO	
	Sarah Fuller	Gemserv	
	Kevin Sheridan	Energia	
	Siobhan Melvin	SSE Airtricity	
	Natalie O'Brien, Sarah Everett	Flogas	
	Ben Lambon	BGE	
	Mark Phelan, Annette Meade, Suzanne Hudson	Electric Ireland	
<b>Apologies:</b>			
<b>Version Number</b>	1.0		
<b>Status</b>			

<b>Agenda:</b>	
1.	General
2.	Actions from Previous Call
3.	New Conference Call Actions
4.	CRU Update
5.	Retail Market Design Update
6.	MRSO Update
7.	ESBN Update
8.	De-harmonisation Update
9.	Gemserv Update
10.	Notice Board Planned Maintenance, Reminders from IGG, etc.
11.	AOB

**1 – General**

L Sharpe requested approval of the previous IGG Minutes of 16<sup>th</sup> January 2019.

Minutes v2.0 deemed approved.

**2. Actions – Previous Conference Call & IGG**

L Sharpe provided the Action Item Update:

- **1 – Carried forward Action from the last IGG.**
- **3 new Actions were logged at the last IGG.**

**Action Items**

<b>1122</b>	<b>Data Sharing Agreement - ESBN to revert with a position on a proposed Data Sharing Agreement (Action 1118).</b>		
<b>Update for CC</b>	<ul style="list-style-type: none"> <li>▪ L Sharpe reported that at the last IGG J Bracken gave a synopsis of comments ESBN received from Suppliers. ESBN would explore these proposals and agreed to contact GNI with regard to their data Sharing Agreement.</li> <li>▪ RMDS issued on behalf of ESBN the slides on Data Sharing that J Bracken outlined at the IGG.</li> <li>▪ ESBN to provide and update.</li> </ul>		
<b>Discussion at CC</b>	<ul style="list-style-type: none"> <li>▪ J Bracken reported that he contacted GNI and received a copy of their Data Sharing Agreement. There are approximately fourteen pages in the agreement. It looks like a lot of work has gone into this agreement, so if it can be used or tweaked this could be a good starting point. ESBN will review the document and give a further update at the next IGG in March.</li> <li>▪ Action to remain open.</li> </ul>		
<b>Forum Logged:</b> IGG	<b>Assigned to:</b> ESBN	<b>Status:</b> Action Remains <b>Open</b>	<b>Due Date:</b> 06.03.2019

<b>1123</b>	<b>LTNA - ESBN to create a Process Document on LTNA</b>		
<b>Update for CC</b>	<ul style="list-style-type: none"> <li>▪ Action logged at the last IGG.</li> <li>▪ ESBN to provide and update.</li> </ul>		
<b>Discussion at CC</b>	<ul style="list-style-type: none"> <li>▪ J Bracken reported that ESBN is currently drafting a document on LTNA which will be issued shortly.</li> <li>▪ Action to remain open.</li> </ul>		
<b>Forum Logged:</b> IGG	<b>Assigned to:</b> ESBN	<b>Status:</b> Action Remains <b>Open</b>	<b>Due Date:</b> 06.03.2019

<b>1124</b>	<b>Emergency Credit for Prepayment - CRU to notify MPs via RMDS after the Go live date of 29th January for the successful implementation to the changes to the Emergency Credit. Suppliers to send to ESNB via RMDS the Emergency Credit Communications they issued to Customers.</b>		
<b>Update for CC</b>	<ul style="list-style-type: none"> <li>▪ Action logged at the last IGG.</li> <li>▪ L Sharpe reported that RMDS issued on behalf of CRU an infographic which outlined the increase in emergency credit that occurred from 29<sup>th</sup> January 2019.</li> <li>▪ RMDS also issued a note on behalf of CRU stating that CRU could confirm the successful implementation of the changes to the Emergency Credit which took place 29<sup>th</sup> January 2019. If Suppliers were experiencing any issues with the increase, they were urged to contact RMDS.</li> <li>▪ To date RMDS has received 3 Supplier responses and forwarded these into ESNB.</li> </ul>		
<b>Discussion at CC</b>	<ul style="list-style-type: none"> <li>▪ J Bracken thanked Suppliers who provided a response detailing their Emergency Credit communications to ESNB.</li> <li>▪ Action deemed closed.</li> </ul>		
<b>Forum Logged:</b> IGG	<b>Assigned to:</b> CRU/Suppliers	<b>Status:</b> Action deemed Closed	<b>Due Date:</b> 06.02.2019

<b>1125</b>	<b>Market Release v12.00.00 - RMDS to publish the forthcoming key dates in v12.00.00 on the Release page on the RMDS Website.</b>		
<b>Update for CC</b>	<ul style="list-style-type: none"> <li>▪ Action logged at the last IGG.</li> <li>▪ L Sharpe reported that since the IGG, RMDS updated the v12.00.00 calendar with any items that were completed. Going forward, RMDS will dedicate a special page at the IGG presentation outlining upcoming key dates. The high level cutover plan was issued to MPs at the end of last week.</li> <li>▪ RMDS will issue the full detailed cutover plan on 29<sup>th</sup> March 2019. The Cutover workshop will take place on 4<sup>th</sup> April probably between 10:00 – 12:00. RMDS will issue the details of the workshop in due course. This workshop is mandatory for all Suppliers to attend. There was also a note on the cutover plan which issued for Suppliers to confirm their cutover contact for the cutover weekend. Suppliers are urged to confirm to RMDS details of their cutover contact. RMDS will present a slide at the next IGG in March outlining upcoming key dates.</li> </ul>		
<b>Discussion at CC</b>	<ul style="list-style-type: none"> <li>▪ Action to remain open.</li> </ul>		
<b>Forum Logged:</b> IGG	<b>Assigned to:</b> RMDS	<b>Status:</b> Action Remains Open	<b>Due Date:</b> 06.03.2019

<b>3. Actions – New Conference Call Actions</b>
No new Actions were logged at the Conference Call.

#### 4. CRU Update

A Keegan provided the CRU update.

He reported that Seán mac an Bhaird has left the Retail Team in CRU and has taken over as Manager for the Gas Networks Team. He thanked Seán for all his work in the Retail Team for the last number of years.

John Melvin is remaining as the Director of Energy Markets. Laura Brien who has come back to the CRU will be moving to the Water division in CRU and will also be responsible now for Compliance and Enforcement.

- With regard to Smart Metering, CRU is close to issuing a decision on Time of Use and Profile Removal and the residual error.
- Emergency Credit – as previously mentioned in action 1124, CRU published an infographic which outlined the changes to the Emergency Credit.
- CRU also issued a Consultation on Meter Allocation for Smart Metering last week. The consultation will be open for the next four weeks.

K Sheridan stated that last year, CRU was going to look at the Supplier Handbook in the context of the NSMP and possibly do a tidy up. He enquired if this is still on CRUs plan for the end of 2019.

A Keegan replied that this is still in the CRU plan. CRU presented at the last IGG and at the Smart Metering ILG its high level plan for 2019. Those timelines are still in place. What CRU did commit to at the Smart Metering ILG was to try and break out that plan to give a bit more clarity in terms of dates and milestones for certain activities, such as readiness for Smart Metering. CRU is developing this at the moment. CRU understands that ESN issued an invite to Suppliers to take part in a planning workshop for Smart Metering. CRU hopes to be in a position after that workshop to be able to provide an update on its own workplan and a bit more detail on dates and milestones for those activities. CRU has earmarked Q4/2019 to complete the work on the Supplier Handbook. CRU hopes to issue a consultation on the Supplier Handbook in Spring or early Summer.

S Melvin enquired about the concerns SSE raised with CRU on MCR1184 Cooling Off. SSE has concerns with the impact the MCR would have on dual fuel Suppliers and Customers signing up to dual fuel. She enquired if there was any progress on this matter.

A Keegan replied that discussions are ongoing between CRU and GNI on this matter to try to determine how quickly GNI could do this in the Gas Market or what would be the impact of trying to do this. CRU may raise a DR on this issue at the GMARG He will look into this with S mac an Bhaird and revert to S Melvin directly on this matter.

#### 5. Retail Market Design Update

L Sharpe gave the Market Design Update.

##### LTCA

The next Meeting on LTCA is planned for the morning 14<sup>th</sup> February, details will be issued shortly.

##### Schema Release V12.00.00

The high level Cutover plans were issued on the RMDS Website on 31<sup>st</sup> January 2019. Supporting Design

material were also issued, i.e. the downloadable meter point files, Extranet Screenshot and Market Messages on 1<sup>st</sup> February 2019.

This week (05.02.2019 – 07.02.2019) MPs are currently doing their self-service upgrades to their test EMMAs. She believes the upgrades went well for those Suppliers who upgraded yesterday. RMDS will do a lessons learnt after the upgrades to see if anything needs to be changed ahead of cutover.

**Special ReMCoWG**

As discussed at the last IGG/ReMCoWG, ReMCoDS is scheduling a special ReMCoWG for the Smart Metering MCRs for version v13.00.00. ReMCoDS was hoping to hold this meeting February but is waiting on the Smart Metering ILG to have another meeting first. As soon as the ILG have met, ReMCoDS will be able to schedule the special ReMCoWG after that where we will be seeking approval for the Smart Metering DR and the MCRs.

S Melvin stated that with regard to MCR1135 Webservice for v13.00.00, she has been asked to raise a concern that the SSE Smart Metering have. They are saying that there were issues highlighted in the Smart Metering MCR review that were put aside on the basis that they would be dealt with in MCR1135. SSE is concerned what handover has taken place between the Smart Metering Project and RMDS to ensure that these issues are incorporated into MCR1135.

E Sexton replied that the ESNB Smart Metering Project Team is liaising closely with RMDS on both the Smart and the Non Smart MCRs that are part of the 2020 release. She will confirm with the ILG about those specific actions/concerns that were raised by the SSE reps in the MCR ILG about MCR1135. The Smart Metering Team has key handover points with RMDS around the Smart and Non Smart Design and implementation plans. It is one team and is very much aligned.

**RMDS/ReMCoDS Surveys**

RMDS will issue its annual RMDS and ReMCoDS surveys in March.

**6. MRSO Update**

G Halligan reported that there was no MRSO Update.

**7. ESB Networks**

E Sexton gave the ESNB update.

As previously mentioned by L Sharpe, RMDS informed MPs that the Extranet downloadable files for v12.00.00 and also the 700/701 Market Messages are available on the RMDS Website. Electric Ireland raised some queries on this. ESNB Smart Metering is currently looking into these queries and will revert to Electric Ireland directly on this as a soon as possible.

She wishes to draw all MPs attention to the FAQ section on the RMDS website for v12.00.00. Smart Metering has added new FAQs and in particular some FAQs on the Go live and batch scheduling and the

direction as to what can be updated and when. For instance MCR1187 which was already implemented, no batch updates should be performed by MPs for Eircodes. In addition for the 013MM and 010MMs Smart Metering is advising that MPs do not send any updates to postcodes during that twelve week batch schedule that it there after go live. Any questions should be routed through RMDS.

As previously mentioned the detailed cutover plan for v12.00.00 will be released on 29<sup>th</sup> March 2019. Smart Metering will go through the high level plan at the next IGG and ReMCoWG on 6<sup>th</sup> March.

## 8. De-harmonisation Update

A Keegan gave the De-harmonisation Update.

- CRU no further update on de-harmonisation over and above what was given at the last IGG In January. A ReMCoSG Meeting is taking place on 20<sup>th</sup> February so CRU will look for an update from the UR at this and feed this back to MPs

## 9. Gemserv Update

S Fuller reported that there was no Gemserv Update.

## 10. Notice Board: Planned Maintenance, Reminders from IGG etc.

L Sharpe reported that she has just received notice of an outage on the 17<sup>th</sup> February. RMDS will issue the detail directly.

C Murphy asked to mention the potential of moving the usual outage window (third Sunday of the month) from 17<sup>th</sup> March to 24<sup>th</sup> March. ESBN is looking to move the outage from St Patricks Day 17<sup>th</sup> March to the following Sunday 24<sup>th</sup> March. RMDS will confirm this in due course.

## 11. AOB

No items were raised in AOB.

### Next Meetings:

- IGG Wednesday 6<sup>th</sup> March 2019 in Belfast.

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