

Discussion Request 1194			Adjust NI Readings		
Status	Approved	Priority	Medium	Status Date	27/06/2018

Date	Version	Reason for Change	Version Status
20/06/2018	1.0	Issued to Market	Final

Part 1 DETAIL OF DISCUSSION REQUEST / MARKET CHANGE REQUEST			
Requesting Organisation(s)	Power NI	Originating Jurisdiction	NI
Request Originator Name	William Steele		
Date Raised	07/06/2018		

Classification of Request			
Jurisdictional Applicability	NI	Jurisdictional Implementation	NI Specific
If jurisdictional implementation is for one jurisdiction only – is the other jurisdiction required to effect any changes?	N/A	Co-Ordinated Baseline Version No.	tbc
Change Type	Non-Schema Impacting		

Detail of Request	
Reason for Request	
Background	<p>Long term consumption adjustments have been an outstanding market issue for a considerable time period. Metering related issues in particular cases related to equipment, wiring or installation errors create extremely difficult and emotive customer interactions.</p> <p>The current market rules allow NIE Networks to recover up to 6 years of back billing DUoS revenue following the discovery of a metering issue. This places suppliers in the untenable position of seeking to recover historic costs from a customer who in good faith had been paying bills, was not at fault and was unaware that the recorded consumption was incorrect. The supplier's position is often compounded by subsequent customer switching or the real prospect that the customer is simply not in a position to make the payment.</p> <p>It is noteworthy that the DUoS back billing arrangements are inconsistent with the wholesale arrangements (which cut-offs at 13 months unless they are above a materiality threshold which an individual customer is not going to trigger; and a query has been received within a defined timeframe).</p> <p>Power NI considers cases which there have been material metering errors, beyond the control of either a Customer or a Supplier, should be subject to specific limitations in terms of DUoS recovery.</p> <p>These cases would be limited to:</p> <ul style="list-style-type: none"> - Multiplier issues (i.e. cases which a multiplier has not been applied correctly) - 5/6 dial set up errors (i.e. when the meter has not been correctly setup in NIE Networks systems) - Meter mix ups (e.g. cases in which the meter has been incorrectly attributed to the wrong property) - Incorrect wiring or wiring issues (e.g. CT wiring issues affecting the recording of units) - Meter faults (e.g. stopped or faulty meters)

Proposed Solution

When such cases (as listed above) are identified they invariably result in manual intervention by NIE Networks to remove, replace and estimate meter reads. The proposed solution would be to mandate that NIE Networks adjust readings in cases of under recovery back to a point 13 months prior to discovery only, to align with the wholesale settlement arrangements.

In cases of over recovery the adjustment would be made back to the determined point of error.

Scope of Change

Jurisdiction	Design Documentation	Business Process	DSO Backend System Change	MP Backend System Change	Tibco	Supplier EMMA	Schema	Webforms	Extrane/NI Market Website
ROI	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
NI	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>

Co-Ordinated Baseline Market Design Documents Impacted by Request

Market Messages

Message No.	Message Name	CoBL	ROI	NI
No Impact	No Impact	No Impact	No Impact	No Impact

Data Definitions

Data Codes

Market Message Implementation Guides

ROI	Yes/No	NI	Yes/No
TBD	TBD		

Comments

ROI - Market Process Diagrams – MPDs		
Market Process Diagram Number	Market Process Diagram Description	Affected
None	None	None

NI - Market Procedures		
Market Process Number	Market Procedure	Affected
MG NI 34	MG NI 34 - DUoS, Transaction and PSO Billing	Yes

ROI Guidance Documentation		
Document	Version	Affected
No impact		No Impact

ROI Briefing Documents		
Document/Paper	Version	Affected
No impact		No Impact

User and Technical Documents			
Reference	Name	Version	Affected
No impact			No Impact

Part 2 - Performance and Data Changes	
Market Messages volume, processing etc.	
Data	
Details of Data changes e.g. cleansing	

Part 3 - ReMCoSG / CRU Approval		
Approved by	ReMCoSG	CER
Comments		