



NETWORKS



TIBCO Upgrade Project Status

Tuesday 30th August, 2016

Hypercare Status – 30th August

- Market Message Processing (up to 3am on 30th August)

Market Message Statistics	Current Total
SAP IS-U	
ROI	
Total Sent from SAP IS-U	1,395,766
Total Received by SAP IS-U	157,039
NI	
Total Sent from SAP IS-U	427,278
Total Received by SAP IS-U	53,434
HUB	
ROI	
Total Completed	1,395,718
Total Sent from Suppliers	156,986
NI	
Total Completed	427,168
Total Sent from Suppliers	53,435
Total Messages Processed ROI	1,552,704
Total Messages Processed NI	480,603
Total Messages Processed	2,033,307

- **All Suppliers online since our last call on Thursday**
- **We are not aware of any Planned Outages by Suppliers and would ask Suppliers to please notify Capita in advance if they plan to have an outage.**
- ***EMMA Dashboard Heartbeat Status – update.***
- **Supplier Offline – How does Supplier know?**
 - EMMA Hawk Alerts
 - Proposal is to include email alert to Supplier from the Central HUB when their EMMA goes into Jeopardy.
 - Feedback
- **Supplier EMMA Operations Manual will be updated based on experience and feedback from Suppliers since cutover.**

Hypercare

- **Daily monitoring of systems and market message processing will continue to be ongoing**
- **We will continue to be in contact with Suppliers who have experienced a bad heartbeat to allow Suppliers to investigate**

Reminders

- **Daily 602 reconciliation should be completed by Suppliers**
- **Have all Suppliers accessed the new version of the Operations manual. It is available on the TUP webpage**

<https://rmdservice.com/tup-hypercare/>