



NETWORKS



TIBCO Upgrade Project Status

Thursday 25th August, 2016

Hypercare Status – 25th August

- Market Message Processing (up to 3am on 25th August)

Market Message Statistics	Current Total
SAP IS-U	
ROI	
Total Sent from SAP IS-U	1,140,482
Total Received by SAP IS-U	131,023
NI	
Total Sent from SAP IS-U	368,765
Total Received by SAP IS-U	45,908
HUB	
ROI	
Total Completed	1,140,362
Total Sent from Suppliers	130,984
NI	
Total Completed	368,652
Total Sent from Suppliers	45,909
Total Messages Processed ROI	1,271,346
Total Messages Processed NI	414,561
Total Messages Processed	1,685,907

- **All Suppliers online since our last call on Tuesday**
- **We are not aware of any Planned Outages by Suppliers and would ask Suppliers to please notify Capita in advance if they plan to have an outage.**
- **EMMA Dashboard Heartbeat Status – update.**
- **Supplier Offline – How does Supplier know?**
 - EMMA Hawk Alerts
 - Proposal is to include email alert to Supplier from the Central HUB when their EMMA goes into Jeopardy.
 - Feedback
- **Supplier EMMA Operations Manual will be updated based on experience and feedback from Suppliers since cutover.**

Hypercare

- **Daily monitoring of systems and market message processing will continue to be ongoing**
- **We will continue to be in contact with Suppliers who have experienced a bad heartbeat to allow Suppliers to investigate**

Reminders

- **Daily 602 reconciliation should be completed by Suppliers**
- **Have all Suppliers accessed the new version of the Operations manual. It is available on the TUP webpage**

<https://rmdservice.com/tup-hypercare/>