



NETWORKS



# TIBCO Upgrade Project Status

Tuesday 23rd August, 2016

# Hypercare Status – 23rd August

- Market Message Processing (up to 3am on 23rd August)

Market Message Statistics	Current Total
SAP IS-U	
ROI	
Total Sent from SAP IS-U	967,123
Total Received by SAP IS-U	112,400
NI	
Total Sent from SAP IS-U	319,788
Total Received by SAP IS-U	39,627
HUB	
ROI	
Total Completed	967,057
Total Sent from Suppliers	112,365
NI	
Total Completed	319,678
Total Sent from Suppliers	39,631
Total Messages Processed ROI	1,079,422
Total Messages Processed NI	359,309
Total Messages Processed	1,438,731

- **Over the weekend there were 3 Suppliers went into Jeopardy. They were all back online yesterday and all messages have been processed.**
- **No Suppliers offline overnight or today.**
- **We are not aware of any Planned Outages by Suppliers and would ask Suppliers to please notify Capita in advance if they plan to have an outage.**

## Hypercare

- **Daily monitoring of systems and market message processing will continue to be ongoing**
- **We will continue to be in contact with Suppliers who have experienced a bad heartbeat to allow Suppliers to investigate**

## Reminders

- **Daily 602 reconciliation should be completed by Suppliers**
- **Email alerts are available for 601 messages on the EMMAS.**
- **Have all Suppliers accessed the new version of the Operations manual. It is available on the TUP webpage**

**<https://rmdservice.com/tup-hypercare/>**