



NETWORKS



# TIBCO Upgrade Project Status

Friday 19th August, 2016

# Hypercare Status - 19<sup>th</sup> August

- Market Message Processing (up to 3am on 19th August)

Market Message Statistics	Current Total
SAP IS-U	
ROI	
Total Sent from SAP IS-U	779,851
Total Received by SAP IS-U	90,411
NI	
Total Sent from SAP IS-U	265,188
Total Received by SAP IS-U	31,655
HUB	
ROI	
Total Completed	779,769
Total Sent from Suppliers	90,387
NI	
Total Completed	265,088
Total Sent from Suppliers	31,655
Total Messages Processed ROI	870,156
Total Messages Processed NI	296,743
Total Messages Processed	1,166,899

- Number of Suppliers in/out of Jeopardy – 1

## Hypercare

- **Daily monitoring of systems and market message processing will continue to be ongoing**
- **We will continue to be in contact with Suppliers who have experienced a bad heartbeat to allow Suppliers to investigate**
- **Frequency of Supplier calls will reduce based on feedback on Today's call.**

## Reminders

- **Daily 602 reconciliation should be completed by Suppliers**
- **Email alerts are available for 601 messages on the EMMAS.**
- **Has all Suppliers accessed the new version of the Operations manual. It is available on the TUP webpage**

**<https://rmdservice.com/tup-hypercare/>**