



NETWORKS



TIBCO Upgrade Project Status

Thursday 18th August, 2016

Hypercare Status - 18th August

- Market Message Processing (up to 3am on 18th August)

Market Message Statistics	Current Total
SAP IS-U	
ROI	
Total Sent from SAP IS-U	690,795
Total Received by SAP IS-U	79,940
NI	
Total Sent from SAP IS-U	235,433
Total Received by SAP IS-U	27,810
HUB	
ROI	
Total Completed	690,734
Total Sent from Suppliers	79,921
NI	
Total Completed	235,332
Total Sent from Suppliers	27,810
Total Messages Processed ROI	770,655
Total Messages Processed NI	263,142
Total Messages Processed NI	1,033,797

- Number of Suppliers in/out of Jeopardy – 0

- **Invalid Messages – Invalid filename**

- When an invalid message is created on the EMMA it is placed in the Invalid folder but the name of the file isn't following the expected naming standard. You will find a file named `_MIM__<NUMBER>_<PROCESSID>.xml`. This is missing the region (TDO/DSO) and the supplier ID. A full name example is
`TDO_MIM_SXX_1470835906669_3076759.xml`
- This has no impact on the 601 notification you would expect to receive.

Hypercare

- **Daily monitoring of systems and market message processing ongoing**
- **We will be in contact with Suppliers who have experienced a bad heartbeat to allow Suppliers to investigate**

Reminders

- **Daily 602 reconciliation should be completed by Suppliers**
- **Email alerts are available for 601 messages on the EMMAS.**
- **Has all Suppliers accessed the new version of the Operations manual. It is available on the TUP webpage**

<https://rmdservice.com/tup-hypercare/>