



NETWORKS



TIBCO Upgrade Project Status

Wednesday 17th August, 2016

Hypercare Status - 17 August

- Market Message Processing (up to 3am on 17 August)

Market Message Statistics	Current Total
SAP IS-U	
ROI	
Total Sent from SAP IS-U	607,146
Total Received by SAP IS-U	69,833
NI	
Total Sent from SAP IS-U	203,730
Total Received by SAP IS-U	23,408
HUB	
ROI	
Total Completed	607,073
Total Sent from Suppliers	69,818
NI	
Total Completed	203,634
Total Sent from Suppliers	23,408
Total Messages Processed ROI	676,891
Total Messages Processed NI	227,042

- Number of Suppliers in/ out of Jeopardy – 0

It is important that Suppliers follow the correct procedure for planned outages

- Suppliers should contact Capita to advise of a planned outage. This should be completed two days in advance of the planned outage.
- Email Capita at utilsd@capita.co.uk
- Suppliers should refer to section 7 of the Operational manual to complete the EMMA shutdown
- Suppliers should refer to section 8 of the Operational manual to complete the EMMA start up

Hypercare

- Daily monitoring of systems and market message processing ongoing
- We will be in contact with Suppliers who have experienced a bad heartbeat to allow Suppliers to investigate

Reminders

- Daily 602 reconciliation should be completed by Suppliers
- Email alerts are available for 601 messages on the EMMAS.
- Has all Suppliers accessed the new version of the Operations manual. It is available on the TUP webpage

<https://rmdservice.com/tup-hypercare/>