



NETWORKS



TIBCO Upgrade Project Status

Tuesday 16th August, 2016

Hypercare Status - 16 August

- Market Message Processing (up to 3am on 16 August)

Market Message Statistics	Current Total
SAP IS-U	
ROI	
Total Sent from SAP IS-U	525,373
Total Received by SAP IS-U	59,959
NI	
Total Sent from SAP IS-U	177,129
Total Received by SAP IS-U	18,969
HUB	
ROI	
Total Completed	525,283
Total Sent from Suppliers	59,945
NI	
Total Completed	177,032
Total Sent from Suppliers	18,969
Total Messages Processed ROI	585,228
Total Messages Processed NI	196,001

- Number of Jeopardy Events – 1
- Number of Open Tickets - 1

Hypercare Status - Jeopardy

1 Jeopardy Event

- **Small Supplier**
 - EMMA went into jeopardy 04:50 13/08
 - Still Offline

Hypercare

- **Daily monitoring of systems and market message processing is ongoing**
- **We will be in contact with Suppliers who have experienced a bad heartbeat to allow Suppliers to investigate**

Reminders

- **Daily 602 reconciliation should be completed by Suppliers**
- **Email alerts are available for 601 messages on the EMMAS.**
- **Have all Suppliers accessed the new version of the Operations manual. It is available on the TUP webpage?**

<https://rmdservice.com/tup-hypercare/>