



NETWORKS



TIBCO Upgrade Project Status

Monday 15th August, 2016

Hypercare Status - 15 August

- Market Message Processing (up to 3am on 12 August)

Market Message Statistics	Current Total
SAP IS-U	
ROI	
Total Sent from SAP IS-U	431,897
Total Received by SAP IS-U	51,125
NI	
Total Sent from SAP IS-U	148,723
Total Received by SAP IS-U	16,059
HUB	
ROI	
Total Completed	431,839
Total Sent from Suppliers	51,113
NI	
Total Completed	148,616
Total Sent from Suppliers	16,059
Total Messages Processed ROI	482,952
Total Messages Processed NI	164,675

- Number of Jeopardy Events – 3
- Number of Open Tickets - 4

3 Jeopardy Events

- **Supplier 1**
 - EMMA went into jeopardy 04:45 13/08
 - Returned 12:50 14/08
- **Supplier 2 (Small Supplier)**
 - EMMA went into jeopardy 04:50 13/08
 - Still Offline
- **Supplier 3 (Small Supplier)**
 - EMMA went into jeopardy 09:05 13/08
 - Still Offline

- **There are a very small number of duplicate messages.**
- **Invalid Messages – Invalid filename**
 - When an invalid message is created on the EMMA it is placed in the Invalid folder but the name of the file isn't following the expected naming standard. You will find a file named `_MIM__<NUMBER>_<PROCESSID>.xml`. This is missing the region (TDO/DSO) and the supplier ID. A full name example is
`TDO_MIM_SXX_1470835906669_3076759.xml`
 - This has no impact on the 601 notification you would expect to receive.
- **Hub Update**
 - No further Hub events

Hypercare

- **Daily monitoring of systems and market message processing is ongoing**
- **We will be in contact with Suppliers who have experienced a bad heartbeat to allow Suppliers to investigate**

Reminders

- **Daily 602 reconciliation should be completed by Suppliers**
- **Email alerts are available for 601 messages on the EMMAS.**
- **Have all Suppliers accessed the new version of the Operations manual. It is available on the TUP webpage?**

<https://rmdservice.com/tup-hypercare/>