

<b>Discussion Request 1179</b>			<b>Cessation of Eligible Customer Files on ESN Extranet</b>		
<b>Status</b>	Approved	<b>Priority</b>	Medium	<b>Status Date</b>	04/05/2016

Date	Version	Reason for Change	Version Status
27/04/2016	1.0	Issued to Market	Final

Part 1 DETAIL OF DISCUSSION REQUEST / MARKET CHANGE REQUEST			
<b>Requesting Organisation(s)</b>	ESB Networks	<b>Originating Jurisdiction</b>	RoI
<b>Request Originator Name</b>	Aileen Greaves or RMDS		
<b>Date Raised</b>	25/04/2016		

Classification of Request			
<b>Jurisdictional Applicability</b>	RoI	<b>Jurisdictional Implementation</b>	RoI Specific
<b>If jurisdictional implementation is for one jurisdiction only – is the other jurisdiction required to effect any changes?</b>	No	<b>Co-Ordinated Baseline Version No.</b>	TBA
<b>Change Type</b>	Non-Schema Impacting		

**Detail of Request**  
**Reason for Request**

**Background**

RMDS became aware that Market System redundancy existed in relation to the Eligible Customer Files (ECF) and the Downloadable Meter Point Files (DF). RMDS undertook to analyse the possible redundancy. The objective of the analysis was to compare the two systems, the current use of the systems & the maintenance path of the systems.

To get more MP feedback/opinion RMDS raised a question within the 2014 RMDS Customer Satisfaction Survey to identify use of Eligible customer files by MPs.

Following this RMDS performed an analysis that included a technical comparison of DF and ECF fields, analysed downloads of eligible customer files by MPs, discussed use of eligible files with most MPs, assessed technical operation and support of eligible files.

**Outcome of Analysis**

- High level Summary comparison between DF and ECF

Eligible	Downloadable
First automated files for customer/meter data	Developed subsequent to Eligible files
Posted monthly to RMP Extranet	Downloaded and available monthly via SFTP
Used by very few MPs	Used by many MPs
No longer on maintenance/development path	Considered during any system change

- Outcome of RMDS Customer survey showed that 67% of respondents did not use the Eligible Customer files on the Extranet.
- RMDS spoke with as many MPs as possible. The following showed none requested to retain eligible customer list, but some (6 out 18) are still TBC.

Summary	Remove	TBC
Large Supplier	8	3
Small Supplier	4	3

Following analysis, RMDS is of the opinion that as the bulk of

MPs are using the SFTS, and have advised that they no longer need the files on the Extranet.

- Average Downloads per month of 2 Eligible Customer files analysed
  - MPRN File – 6.1 times per month
  - Meter File – 3.1 times per month
- Comparison of fields between Eligible Customer Files & Downloadable Meter Point Files (were all fields from ECF held in DF) found 5 fields currently in ECF that are not on DF.

Eligible Customer Files vs Downloadable Meter Point Files		
MPRN (CSV1)	COMM_CUST	Reason Why not in Downloadable File
Last Actual Read Date	Not on this file	Removed from requirement to be on the DF in version 3 of the MCR as at time cant be provided for technical reasons.
Next Read Date	Not on this file	MCR 0179 shows that this field should be part of the COMM_CUST File. A defect perhaps?
Meter File (CSV2)	COMM_REG	Reason Why not in Downloadable File
Meter Category	To be Added	MCR 1151 (Non Schema release 2015 will see this field added)
Serial Number	Not on this file	MCR 0179 shows field was not requested to be in COMM_REG File
Estimate Count	Not on this file	MCR 0179 shows field was not requested to be in COMM_REG File

**There were 3 Possible Options**

1. Do nothing and continue to produce the files.
  - ECF will not be included in development path for new system changes, additional systems etc.
  - If an error occurs with this file maintenance, costs etc.?
2. Add relevant fields where possible to the SFTS Files and cease the production and provision of the files on the Extranet.
3. Cease the provision of the EC files on the Extranet without adding any of the 4 (1 is to be delivered as part of Non Schema Release 2015) fields to the Downloadable Files.

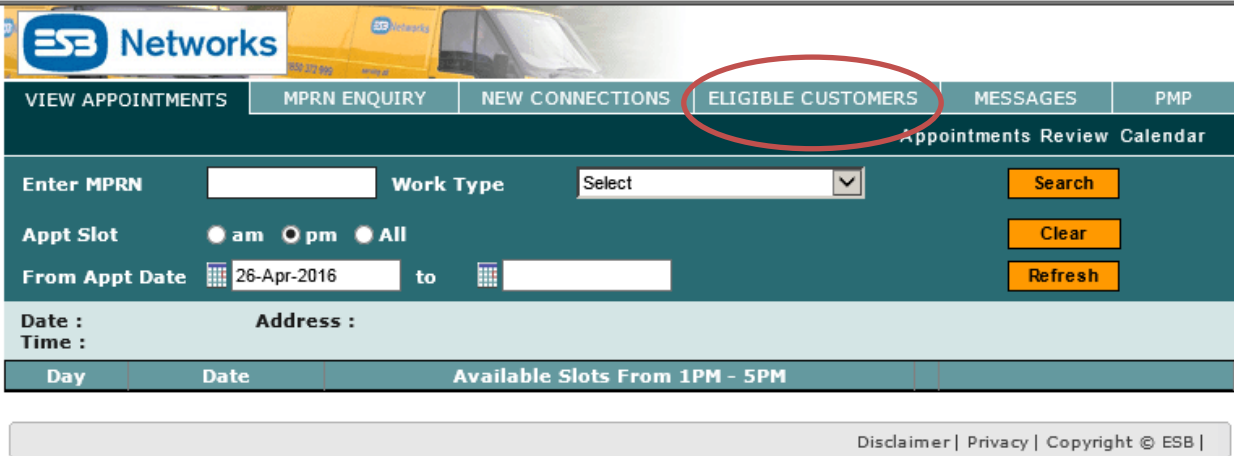
These proposals were presented to the IGG on 13-01-2016 for MPs to consider the option they favoured.

**Proposed Solution**

Based on the analysis of usage and MP option feedback, the Option chosen was **Option 3** - Cease the provision of the EC files on the Extranet without adding the fields to the Downloadable Files apart from Meter Category Code which is scheduled to be provided with the delivery of MCR 1151 in the 2015 Non-Schema Release.

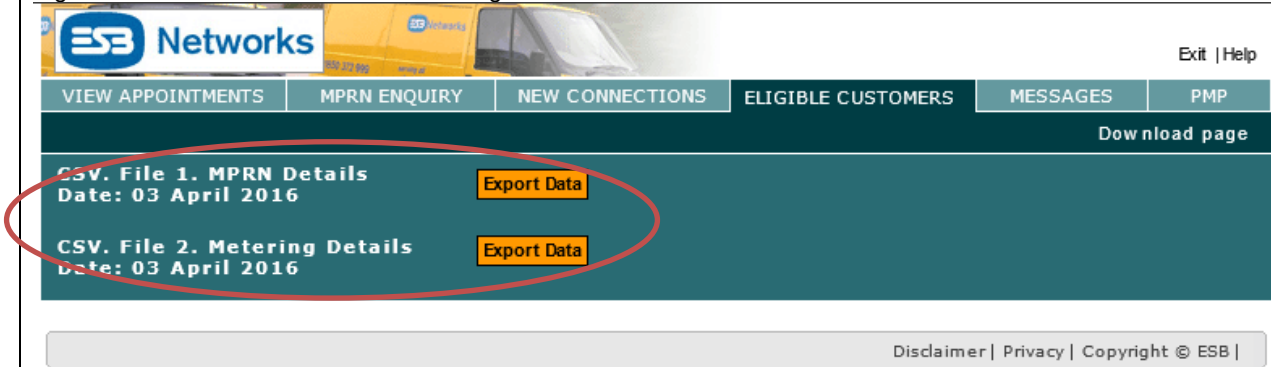
The cessation of the provision of the two files on the Extranet will take effect on 1<sup>st</sup> September – one month after the delivery of MCR 1151 in the 2015 Non-Schema Release. The Eligible Customer Files (2) will no longer be available for MPs to download from the Extranet. However, ESBN will continue to produce the files for 6 months after this date and can be requested by MPs if required.

The cessation of the provision of Eligible Customer Files will see the removal of the tab from the Extranet - see Fig. A below).



**Fig. A**

Fig. B below shows the files that will no longer be available to download.



**Fig. B**

Scope of Change									
Jurisdiction	Design Documentation	Business Process	DSO Backend System Change	MP Backend System Change	Tibco	Supplier EIMMA	Schema	Webforms	Extranet/NI Market Website
ROI	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
NI	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Co-Ordinated Baseline Market Design Documents Impacted by Request**

Market Messages				
Message No.	Message Name	CoBL	ROI	NI
No Impact	No Impact	No Impact	No Impact	No Impact

Data Definitions
No Impact

Data Codes
No Impact

Market Message Implementation Guides			
ROI	Yes/No	NI	Yes/No
	N/A	No Impact	Yes

Comments

ROI - Market Process Diagrams – MPDs		
Market Process Diagram Number	Market Process Diagram Description	Affected
None	None	None

NI - Market Procedures		
Market Process Number	Market Procedure	Affected
No Impact	No Impact	No Impact

ROI Guidance Documentation		
Document	Version	Affected
No impact		No Impact

ROI Briefing Documents		
Document/Paper	Version	Affected
Retail Market Participant Extranet Website	6.0	Yes

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User and Technical Documents			
Reference	Name	Version	Affected
No impact			No Impact

Part 2 - Performance and Data Changes	
Market Messages volume, processing etc.	
Data	
Details of Data changes e.g. cleansing	

Part 3 - ReMCoSG / CER Approval		
Approved by	ReMCoSG	CER
Comments		