

Market Change Request 1133			Working Practice for Grouped Unmetered Debt Flagging		
Status	Approved	Priority	Medium	Status Date	13/01/2016

Date	Version	Reason for Change	Version Status
05/06/2013	1.0	Issued to Market	Final
07/08/2013	2.0	Converted to MCR and issued to Market	Final
07/01/2016	3.0	Minor changes in WP 23: to File Naming Convention(Steps 3 and 8) and minor clarification where the Supplier needs to resend due to a correction (Step 8)	Final

Part 1 DETAIL OF DISCUSSION REQUEST / MARKET CHANGE REQUEST			
Requesting Organisation(s)	ESB Networks	Originating Jurisdiction	RoI
Request Originator Name	Gerry Halligan		
Date Raised	07/01/2016		

Classification of Request			
Jurisdictional Applicability	RoI	Jurisdictional Implementation	RoI Specific
If jurisdictional implementation is for one jurisdiction only – is the other jurisdiction required to effect any changes?	No	Co-Ordinated Baseline Version No.	TBA
Change Type	Non-Schema Impacting		

Detail of Request
Reason for Request
<p>Background</p> <p>In June 2011 the Commission published a proposed Decision, CER/11/106 - Customer Bad Debt in Electricity & Gas Markets, on the issue of Customer Bad Debt. CER approved the implementation of a debt flagging facility into the Change of Supplier processes for both domestic and small/medium businesses in the electricity and gas markets.</p> <p>The CER further ruled on the key dates for implementation, as follows:</p> <ul style="list-style-type: none"> - Interim Debt Flagging solution for implementation by 1st Oct 2011 - Automated Debt Flagging solution for implementation by 1st Jan 2013 (Please note, this date cannot be achieved as there is no Jan 2013 Market Release.) <p>As stated in the Decision paper, due to the significant amount of system change required to automate a new process and due to the existing commitment regarding the delivery of the Retail Market Harmonisation Project precluding development in 2011, an interim Working Practice was required to meet the October 1st deadline. RMDS, in conjunction with MRSO, has now initiated Working Practice 20 to serve as the interim solution to the approved debt flagging proposal within the Change of Supplier process.</p> <p>The interim solution is already in place. The Automated Debt Flagging Solution is due to be implemented in the October 2013 Market Release. Due to the manual working of Grouped Unmetered MPRNs, it is not possible to include Grouped Unmetered in the Automated Solution. Thus a new Working Practice has been created to allow a manual process to continue for Grouped Unmetered Debt Flagging.</p>

Proposed Solution

A new Working Practice has been created to allow a manual process to continue for Grouped Unmetered Debt Flagging. The current Working Practice 20 for the interim manual solution has timelines for users that differ to the timelines of the Automated Solution. This Working Practice 20 will therefore be retired at implementation of the Automated Solution and a new Working Practice 23 will begin which will cater for Grouped Unmetered Debt Flagging along the timelines of the Automated Solution i.e. 48 hour for each step in the process.

Main changes from WP 20:

- Introduction of new Email Templates to cater for Objection Rejection, Cancellation, Cancellation Rejection and Cancellation Notifications within the manual Group Unmetered CoS process.

- Amendment of MM110 Email Template to include a CoLE flag.



Details are contained in the embedded Working Practice 23.



Scope of Change

Jurisdiction	Design Documentation	Business Process	DSO Backend System Change	MP Backend System Change	Tibco	Supplier EMMA	Schema	Webforms	Extranet/NI Market Website
ROI	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
NI	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>

Co-Ordinated Baseline Market Design Documents Impacted by Request

Market Messages				
Message No.	Message Name	CoBL	ROI	NI
No Impact	No Impact	No Impact	No Impact	No Impact

Data Definitions
No Impact

Data Codes
No Impact

Market Message Implementation Guides			
ROI	Yes/No	NI	Yes/No
	N/A	No Impact	Yes

Comments

ROI - Market Process Diagrams – MPDs		
Market Process Diagram Number	Market Process Diagram Description	Affected
None	None	None

NI - Market Procedures		
Market Process Number	Market Procedure	Affected
No Impact	No Impact	No Impact

ROI Guidance Documentation		
Document	Version	Affected
WP 0023 Working Practice for Group Unmetered Debt Flagging, email templates for Group Unmetered Debt Flagging	1.0	Y

ROI Briefing Documents		
Document/Paper	Version	Affected
No impact		No Impact

User and Technical Documents			
Reference	Name	Version	Affected
No impact			No Impact

Part 2 - Performance and Data Changes	
Market Messages volume, processing etc.	
Data	
Details of Data changes e.g. cleansing	

Part 3 - ReMCoSG / CER Approval		
Approved by	ReMCoSG	CER
Comments		