

**IGG Conference Call**  
**Wednesday 6<sup>th</sup> April 2016 - Start: 3:00pm**

**Agenda**

**Chairperson: David Walshe, RMDS**

No.	Agenda Item
1.	Actions from previous call
2.	CER Update
3.	Gemserv Update
4.	MRSO Update
5.	ESB Networks Update
6.	Retail Market Design Update
7.	Notice board: Planned Maintenance, Reminders from IGG, etc.
8.	AOB

**IGG Conference Call Etiquette**

All participants are kindly requested to do the following when they join the Conference Call.

1. When you are placed into the Conference Call please introduce/identify yourself clearly to all the other participants on the Conference Call.
2. Once you have identified yourself please press “ \* 6 ” (Star 6) on your phone to mute your phone’s microphone.
3. When you wish to speak simply press “ # 6 ” (Hash 6) . This un-mutes your phone’s microphone.
4. When you have finished speaking please press “ \* 6 ” (Star 6) again to return your phone’s microphone to mute.

**The dial-in details are as follows:**

**Ireland Local Call Dial-In Number: 01 247 5479**

**Std International Dial-In Number: +44 (0) 203 4333578**

**Conference code: 1663328269**