

Market Change Request 0073			Proposal to make first name mandatory on Market Messages		
Status	Approved	Priority	High	Status Date	04/11/2015

Date	Version	Reason for Change	Version Status
05/01/2006	1.0	Original	Final
08/05/2010	2.0	Extended impact analysis. Included the list of messages on which the new Reject Reason Code (CNE) will be valid	Final
23/5/2012	3.0	Revised MCR includes the removal of MMs 014R and 013, and CoLE = Y in an 010, and the specification of COLE = Y in 017. Also added is a rejection on the appropriate error message where the last name is not provided where required.	Final
28/10/2015	4.0	MCR discussed at IGG on 02.09.15 in order to re-contextualize for 2015 and ensure MCR still fit for purpose & appropriate for current requirements. Data transferred into new MCR template. MCR updated to reflect introduction of Eircodes.	Final

### Part 1 DETAIL OF DISCUSSION REQUEST / MARKET CHANGE REQUEST

Requesting Organisation(s)	ESB Networks	Originating Jurisdiction	RoI
Request Originator Name	Peter Cabena		
Date Raised	05/01/2006		

### Classification of Request

Jurisdictional Applicability	RoI	Jurisdictional Implementation	Both
If jurisdictional implementation is for one jurisdiction only – is the other jurisdiction required to effect any changes?	N/A	Co-Ordinated Baseline Version No.	TBC
Change Type	Schema Impacting		

### Detail of Request

#### Reason for Request

#### Background

#### Reason for Market Change Request

The reason the MCR was initially raised was to ensure that where a supplier provides a 'Person' type name that First Name be considered mandatory. Making first name mandatory would assist in:

- Improving the quality of customer data held
- Making customers in rural areas more readily identifiable, speeding up completion of service orders.

(Update as of 28.10.15) – At the time of writing the MCR in 2006, Eircodes were not proposed or intended to be implemented in the near future. Eircodes will be introduced to the market systems and will form part of the market design data set from some point in 2016. The introduction of Eircodes should significantly improve the quality of data held. As in other jurisdictions where postcodes have been introduced, data quality and coverage will improve over time. It is suggested that the reasons stated above for the implementation of mandatory first names may be achieved through the introduction of Eircodes either completely or partially. It is suggested that when assessing the MCR during future prioritisation exercises, that the current context of Eircodes be taken into consideration by all Participants.

**Proposed Solution**

Make the first name mandatory on the following messages: 010 (where Customer Name is a person not a company) 016 017 (where the COLE=Y and Customer Name is a person not company)

If first name or last name is not provided where required, then an appropriate error message will issue with a new Reject Reason Code of CNE – Customer Name Error.

The New Reject Reason Code will be valid on the following messages: 101R – following a rejection of an 010 [New Registration] 102R – following a rejection of an 010 [COS] 116R – following rejection of an 016 117R – following rejection of an 017

The schema will need to change to reflect the additional value for the Reject Reason Code. Otherwise, there are no changes needed in any of the messages above.

**Scope of Change**

Jurisdiction	Design Documentation	Business Process	DSO Backend System Change	MP Backend System Change	Tibco	Supplier EMMA	Schema	Webforms	Extranet/NI Market Website
<b>ROI</b>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>NI</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>

**Co-Ordinated Baseline Market Design Documents Impacted by Request**

### Market Messages

Message No.	Message Name	CoBL	ROI	NI
No Impact	No Impact	No Impact	No Impact	No Impact

### Data Definitions

No Impact

### Data Codes

The schema will need to change to reflect the additional value for the Reject Reason Code  
 If first name or last name is not provided where required, then an appropriate error message will issue with a new Reject Reason Code of CNE – Customer Name Error.

### Market Message Implementation Guides

ROI	Yes/No	NI	Yes/No
Customer and Data Agreements	Yes		
Meter Registration	Yes		
Meter Works	Yes		

### Comments

New additional Data Code 'CNE – Customer name Error' will be populated on outbound rejection MMs only. This will be by a change to the backend SAP system . Where IID was previously used eg 016/116R code CNE will be used instead

ESBN has no plans to carry out any Data Cleanse exercise as part of the implementation of this MCR. Of course an 013 MM can always be sent in by a Supplier, if needed.

Note however that there is no way for the system to check if a full name has been provided or just an initial and if an initial then this will be accepted by the system.

Understanding is that NI do not need the first name on their service orders as they use post codes

### ROI - Market Process Diagrams – MPDs

Market Process Diagram Description	Affected
MPD 1 - Change of Supplier - NQH Metered	Yes
MPD 2 - Change of Supplier - QH Metered	Yes
MPD 10 - Re-energisation	Yes
MPD 25 - Change of Legal Entity	Yes

### NI - Market Procedures

Market Process Number	Market Procedure	Affected
No Impact	No Impact	No Impact

### ROI Guidance Documentation

Document	Version	Affected
No impact		No Impact

### ROI Briefing Documents

Document/Paper	Version	Affected
No impact		No Impact

User and Technical Documents			
Reference	Name	Version	Affected
No impact			No Impact

Part 2 - Performance and Data Changes	
Market Messages volume, processing etc.	
	Data
Details of Data changes e.g. cleansing	

Part 3 - ReMCoSG / CER Approval		
Approved by	ReMCoSG	CER
Comments		