

IGG Actions Closed

AP No.	Title	Org. Assigned to	Date Closed	Date Raised
956	CER to review whether the lock moratorium over the Christmas period should apply for IC sites	CER	04/11/2015	04/03/2015
979	Following CER review of Supplier submissions to pause or continue LTCA the CER is to advise the approval, or not, of the Independent Consultant and the next steps	CER	04/11/2015	05/08/2015
988	Long Term Non Access - Suppliers to review ESNB's suggestions on Long Term Non Access and review their own working practices with a view to improving information to customers about ESNB requiring access. Report back findings to RMDS for discussion at next CC or IGG	Suppliers	04/11/2015	02/09/2015

IGG Actions Carried Forward

AP No.	Title	Org. Assigned to	Date Due	Date Raised
948	Data Protection - ESBN to report back on how the COLE process currently records the moving out of an occupant to identify whether the moved out customer details are retained in the ESBN system. If details are retained data protection concerns need to be investigated	ESBN	02/12/2015	14/01/2015
962	Email encryption - Suppliers to contact MRSO via RMDS if they wish to set up the secure email encryption as discussed at the forum.	Suppliers	02/12/2015	08/04/2015
980	MRSO to present a slide of statistics at the next IGG for messages where Eircodes are being used	MRSO	02/12/2015	05/08/2015
983	Green Source Products - CER invited further comment or questions on the GSP decision. Any response to query which had relevance to the market would be circulated by CER via RMDS to market	CER	02/12/2015	02/09/2015
985	MRSO CoLE Figures - Suppliers to check internally and ensure that they are not inputting Alpha Strings in the Name field of the 016 MM. Correct the issue if they are and report to RMDS who will refer to MRSO.	Suppliers	02/12/2015	02/09/2015
986	Technical Details - DR covering the importance of appropriate Technical Details (name and phone) to the 016 to be drafted. Detail to be added to MPD 01 & 02	ESBN	02/12/2015	02/09/2015
989	Vulnerable Customers - A decision around the frequency & yearly timing of an annual reconciliation exercise needs to be determined.	ESBN/CER	02/12/2015	02/09/2015

New IGG Actions

AP No.	Title	Org. Assigned to	Date Due
991	Lock Moratorium over the Christmas period - CER to issue letter to Suppliers where explanation in relation to Commercial disconnections over Xmas period was detailed.	CER	02/12/2015
992	IGG Conference Call Minutes 7th October - RMDS to update action 948 to reflect that there are no outstanding actions against NIE from the Data Protection Commissioner in NI. Minutes to be updated and re-versioned.	RMDS	02/12/2015
993	LTCA Next Steps - LTCA WG to adjourn following CER decision to support appointment of auditor. Terms of reference to be amended to account for pending ISEM design confirmation. WG to submit update on terms of reference, plan for progressing and project managing next stage of LTCA initiative at next IGG.	LTCA WG	02/12/2015
994	Vulnerable Customers - Suppliers to provide comments back on DR1173 with a view to facilitate approval in principle of DR at next Conference Call.	Suppliers	02/12/2015