

IGG Meeting 4th March 2015 - Closed Action Items

AP No.	Title	Assigned to	Closed on
922	RMDS to provide a list of outstanding approved MCRs including date raised and any previous inclusion in a prioritisation exercise.	RMDS	04/03/2015
941	ESBN to investigate the addition on UK addresses to BGE Customers.	ESBN	04/03/2015
947	LTNA. Suppliers to review LTNA reports received from ESBN and provide feedback to ESBN on any actual/potential initiatives or action taken in relation to them.	Suppliers	04/03/2015

IGG Meeting 4th March 2015 - Carried Forward Action Items

AP No.	Title	Assigned to	Date Due
917	Notification Address – Suppliers to complete data cleanse and update training material as a preventative measure for future incidents	Suppliers	08/04/2015
928	CER to convene a meeting re Disconnection Taskforce actions as well as circulating actions	CER	08/04/2015
939	CER to review comments on processes from Suppliers (Action 938) and set up a Revenue Protection Workshop. Action 923, 925, 926 to be used as supporting documentation.	CER	08/04/2015
944	CER to develop terms of reference for Revenue Protection (linked to action 933).	CER	08/04/2015
945	Suppliers to provide feedback to CER on CoS/Debt Transfer Workshops that were held Q4 2014.	Suppliers	08/04/2015
946	CER with the assistance of MRSO to analyse and report back to IGG on the debt flag trends for 2014.	CER	08/04/2015
948	Data Protection - ESNB to report back on how the COLE process currently records the moving out of an occupant to identify whether the moved out customer details are retained in the ESNB system. If details are retained data protection concerns need to be investigated.	ESBN	08/04/2015
949	CER to adjudicate on Supplier's position on the Revenue Code of Practice.	CER	08/04/2015
950	Multi-site MPRNs. ESNB to send list of MPRNs with Multi-sites to SSE Airtricity.	ESBN	08/04/2015

IGG Meeting 4th March 2015 - New Action Items

AP No.	Title	Assigned to	Date Due
951	CER to clarify whether the draft Retail Code is included in the Compliance and Enforcement Framework. Further details required around the impact of the compliance framework on Suppliers.	CER	08/04/2015
952	Gemserv to review the level of detail undertaken by them in the PIR Assurance provided to Suppliers with an objective of making the PIR fit for purpose.	Gemserv	08/04/2015
953	Customer Reads - Suppliers to review the level of meter read validation they undertake.	Suppliers	08/04/2015
954	Suppliers to revert back to ESNB (via RMDS) detailing how long it will take them to implement the proposed changes for Eircodes as well as any questions or design concerns.	Suppliers	18/03/2015
955	Public Lighting Centrally Managed System - Suppliers to respond to RMDS if they wish to be involved in this programme.	Suppliers	08/04/2015
956	CER/ESNB to review whether the lock moratorium over the Christmas period should apply for IC sites.	CER/ESNB	08/04/2015