

IGG Meeting 14th January 2015 - New Action Items

AP No.	Title	Assigned to	Date Due
942	Meter Tampering - CER to write terms of reference for the Workstream	CER	11/02/2015
943	ESBN to create generic note to Suppliers detailing items to be considered outside of the Revenue Code of practice. The items include but not limited to costs, dates, re-registrations etc.	ESBN	11/02/2015
944	CER to develop terms of reference for Revenue Protection (linked to action 933)	CER	11/02/2015
945	Suppliers to provide feedback to CER on CoS / Debt Transfer Workshops that were held Q4 2014	Suppliers	23/01/2015
946	CER with the assistance of MRSO to analyse and report back to IGG on the debt flag trends for 2014.	CER	11/02/2015
947	LTNA - Suppliers to review LTNA reports received from ESNB & provide feedback to ESNB on any actual/potential initiatives or action taken in relation to them.	Suppliers	11/02/2015
948	Data Protection - ESNB to report back on how the COLE process currently records the moving out of an occupant to identify whether the moved out customer details are retained in the ESNB system. If details are retained data protection concerns need to be investigated.	ESBN	23/01/2015