

# IGG Agenda 28<sup>th</sup> May 2014

Minutes from Previous IGG Meeting	10:30 – 10:35
Review of Action Items	10:35 – 10:45
CER Update	10:45 – 10:55
Gemserv Update	10:55 – 11:10
MRSO Update	11:10 – 11:20
ESB Networks Update	11:20 – 11:45
Retail Market Design Service Update	11:45 - 11:50
AOB	11:50 – 11:55
Next Steps	11:55 - 12:00

# Minutes

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## Minutes from IGG meeting 26<sup>th</sup> March 2014

**For Approval today**



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28<sup>th</sup> May 2014

**RMDS**

**Retail Market Design Service**

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**ESB Networks**

# IGG Action Items

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## Updated IGG Action List issued in advance of meeting

- ❑ Actions closed since last IGG meeting: 6
- ❑ IGG Actions carried forward: 4

# IGG Actions Carried Forward

AP No.	Title	Org. Assigned to	Date Due	Date Raised
898	CER Workplan - S mac an Bhaird to update IGG with revised Workplan	CER	28/05/2014	26/03/2014
899	Postcodes - CER to discuss approach internally & provide update at next forum	CER	28/05/2014	26/03/2014
901	Longterm Non Access - ESNB to check if Market Messages that issue for Reading Rejection relate to LTNA sites	ESBN	21/05/2014	26/03/2014
904	Meter Works - 017MM R/E message resulted in D/E order being created. Suppliers to check if there are any issues complying with ESNB reques to no submit and 017MM with E02 and COT/COLE=1. This is in accordance with the Market Rules.	Suppliers	23/04/2014	26/03/2014



Commission for Energy Regulation

An Coimisiún um Rialáil Fuinnimh

# CER Update

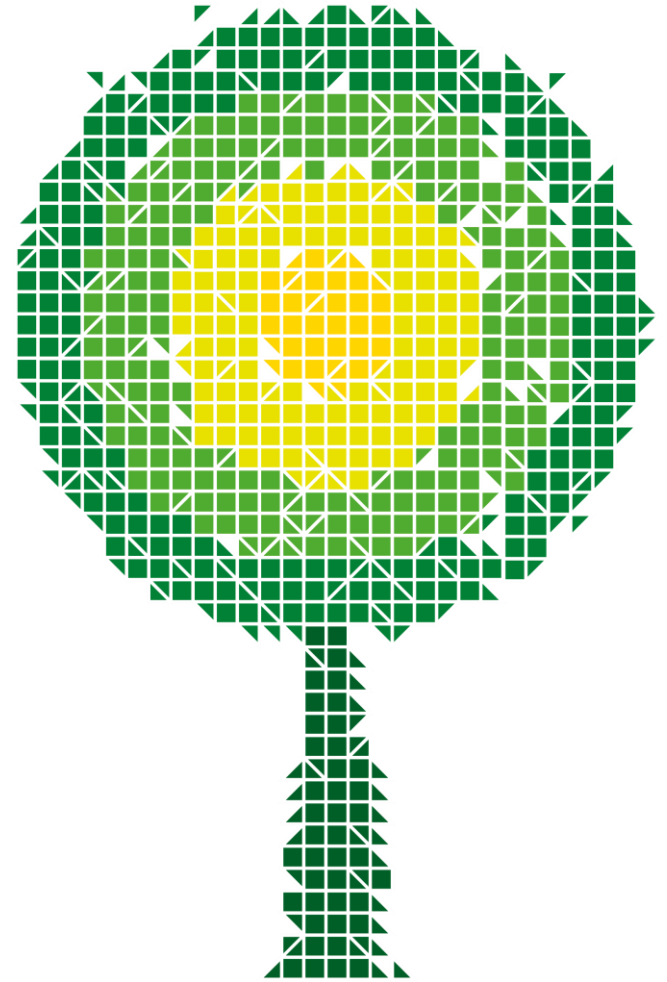
Industry Governance Group

28<sup>th</sup> May 2014

# Retail Market Assurance Services for the Irish Electricity Market

Peter Varley  
Neil Grennan-Heaven  
Elizabeth Montgomery

IGG 28th May 2014





# Assurance Activity Update Business As Usual (RMDS)

- Market Assurance

- Assurance reports for one new Demand Side Unit presented to CER and approved;
- Assurance continuing for an existing Small Supplier to enter the Unmetered sector and to be reclassified as a Large Supplier;
- Assurance continuing for a new Small Supplier;
- Assurance considerations for a change of ownership
  - report approved by CER.



# Assurance Activity Update Business As Usual (RMDS)

- Market Assurance (ctd.)
  - Initial meeting held with a new Small Supplier;
  - Contact made with a new Large Supplier.





# Assurance Activity Update Business As Usual (RMDS)

- 2014 Non-Schema Release
  - MCR1137 (MPD Files)
    - Report approved by CER;
    - Now in live operation.
  - DF13078 (R/E with CoLE & E02)
    - Assurance under way;
  - DF13100 (2MRs on same IDOC)
    - Assurance to be similar to 13078.



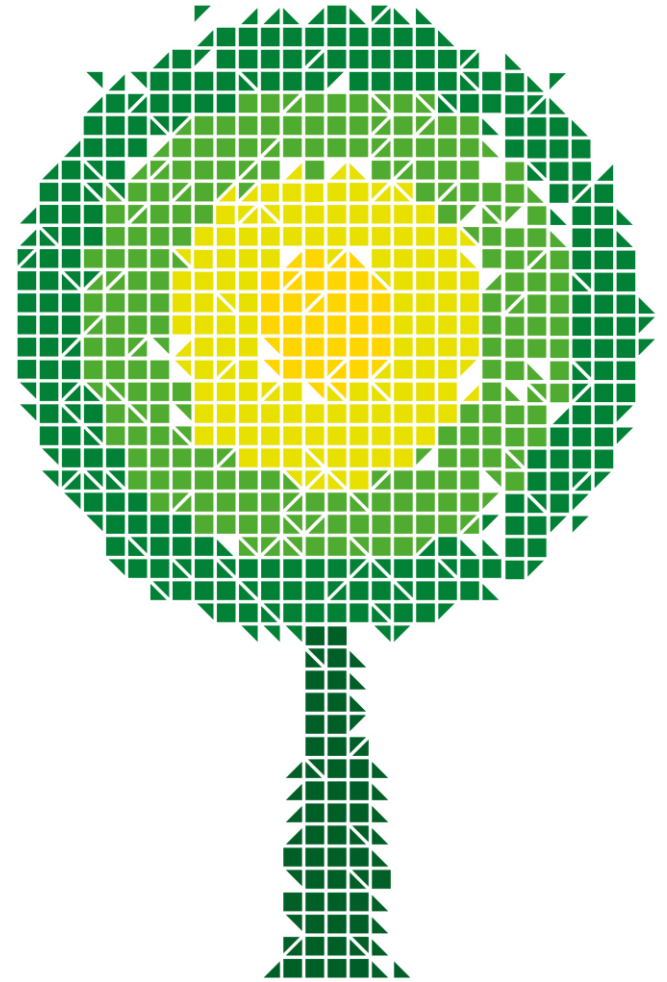
# H & SP Project P.I.R (Phase 2) Questionnaire

- Report approved and distributed.

# Thank You

Peter Varley  
Consultancy!Assurance

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E: [peter.varley@gemserv.com](mailto:peter.varley@gemserv.com)  
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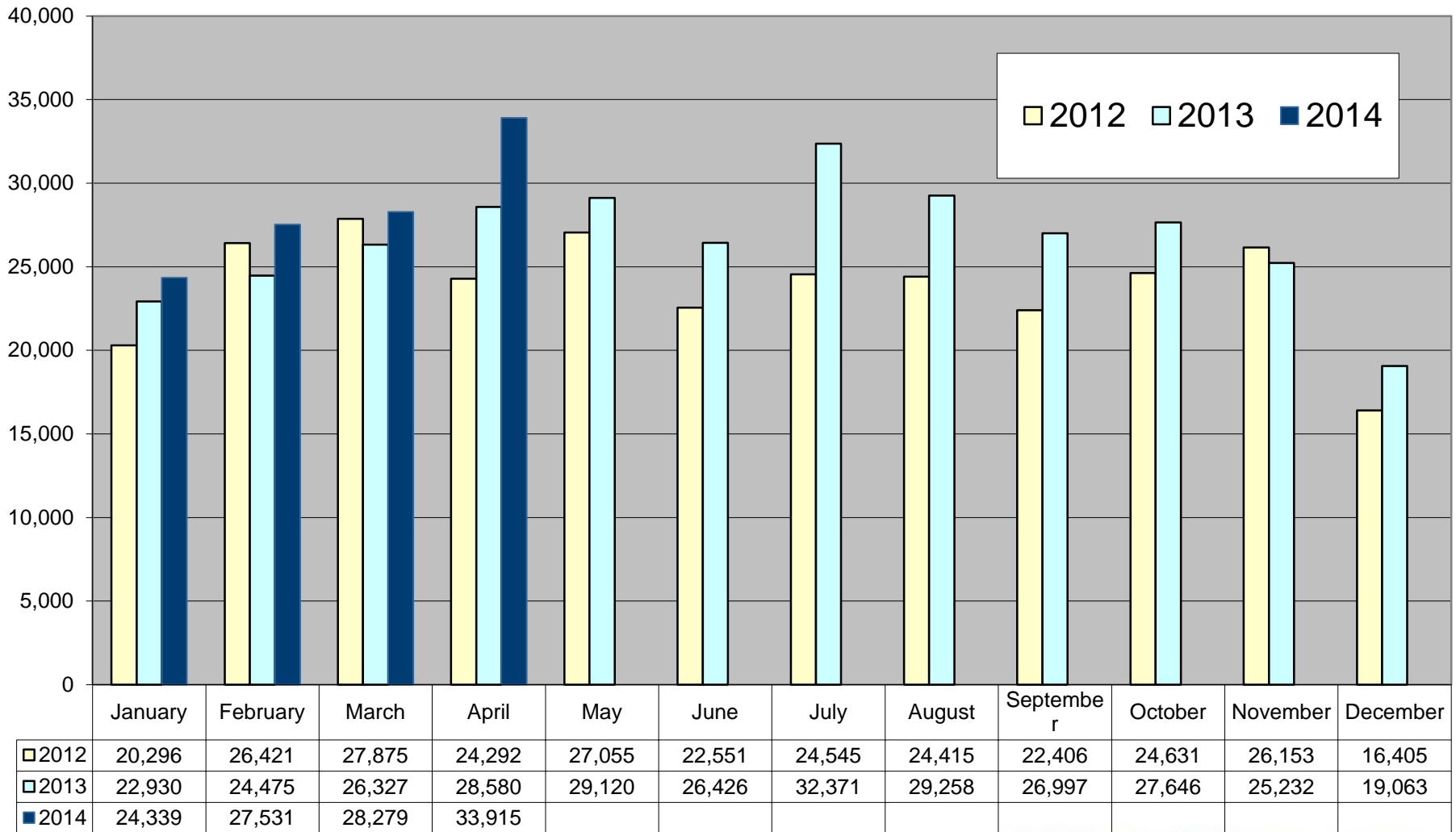
**NETWORKS**

# **MRSO Update**

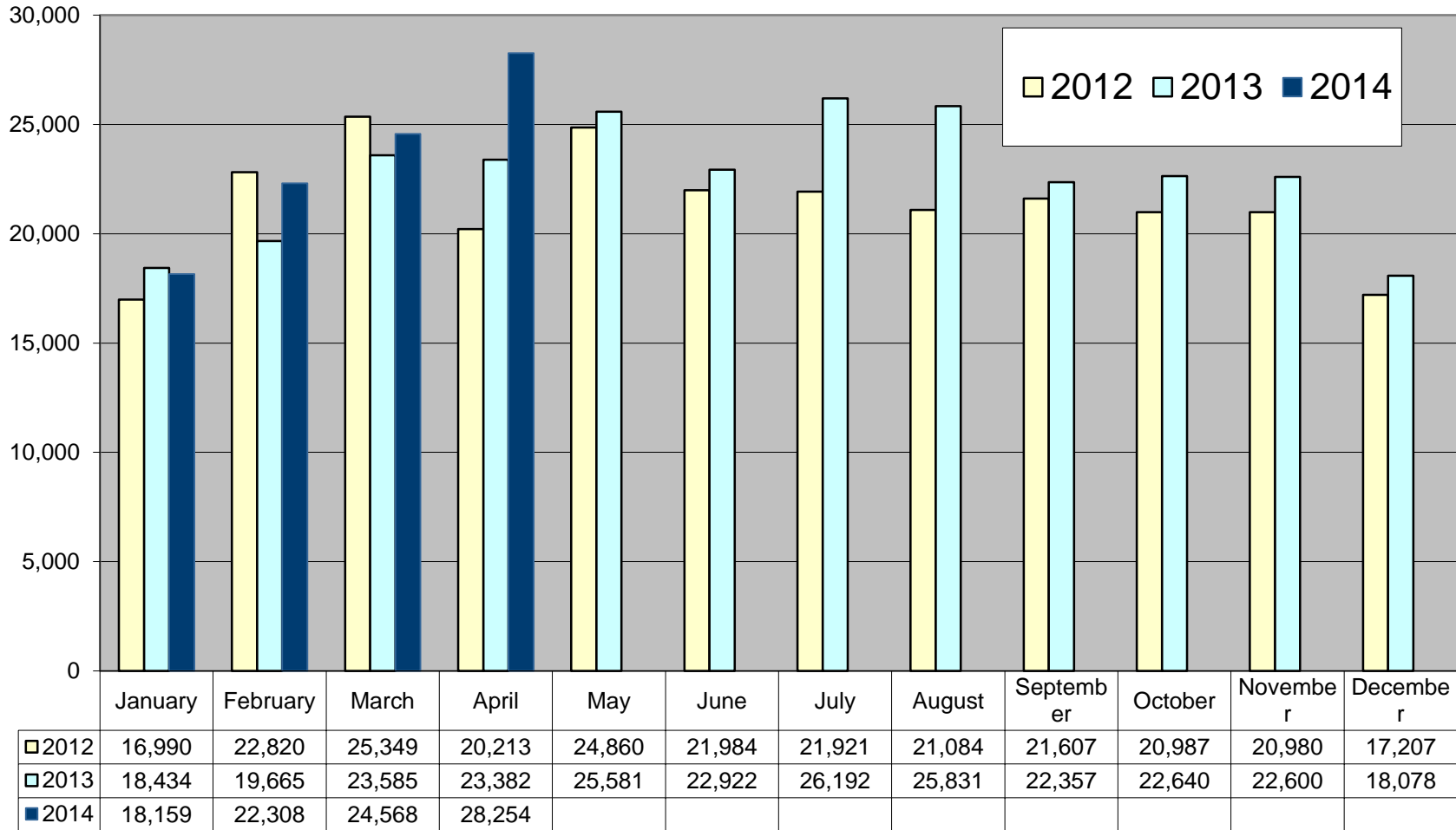
**Gerry Halligan**

**28 May 2014**

# Market Message 010



# Market Message 105L



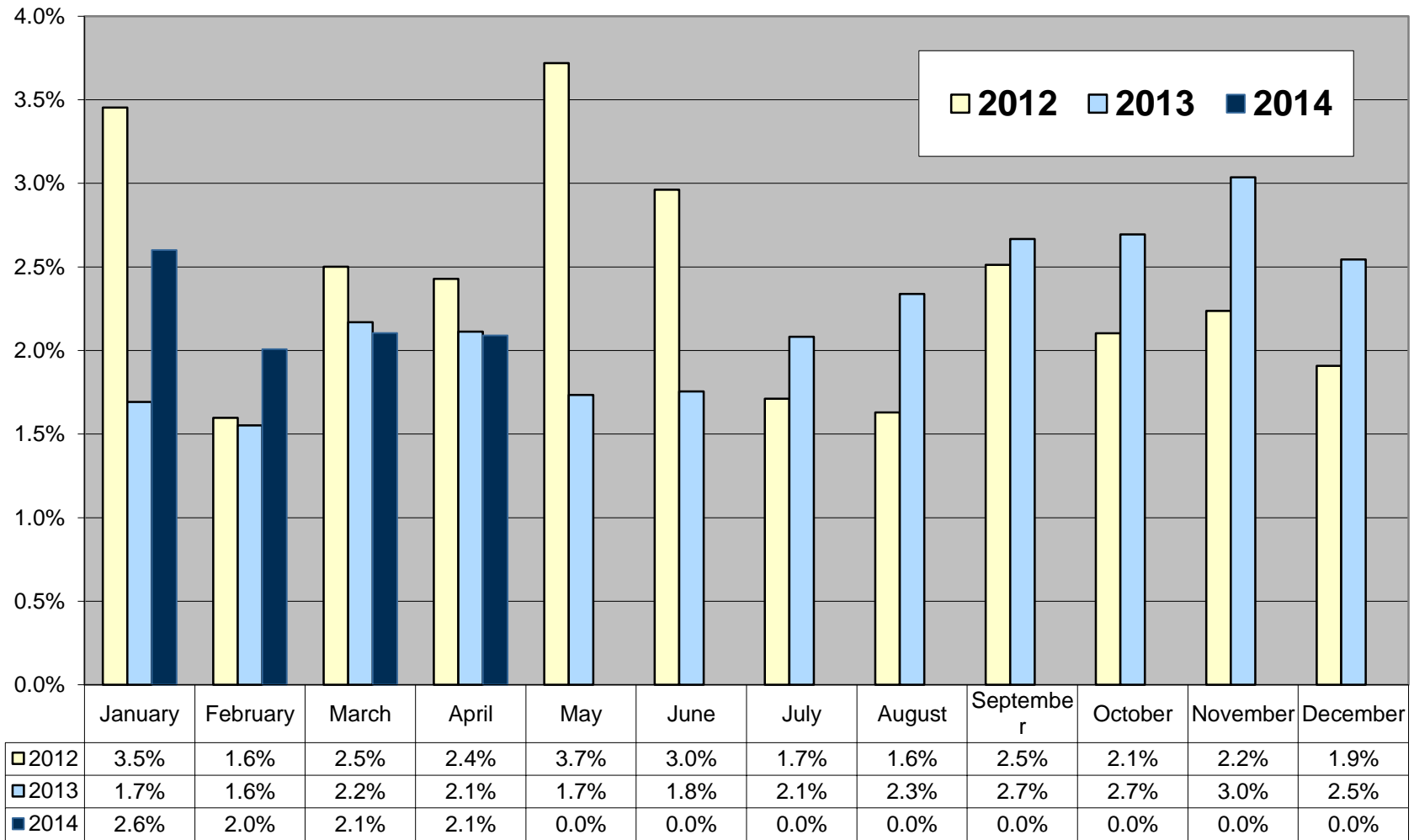
- Reviewed Monthly
- Suppliers notified of individual switches outstanding and reason
- Switch outstanding for Energisation or Token Meter Removal, will not time-out
- Contact Customer or submit cancellation
- 18 Switches held due to an existing Open Service Order

Nov 2013	1
Dec 2013	0
Jan 2014	23
Feb 2014	10

Month	Explicit CoLE	Inferred CoLE	Total CoLE	Total 010	% Explicit CoLE	% Total CoLE
Feb-14	4,668	6,004	10,672	27,531	17%	39%
Mar-14	5,340	5,484	10,824	28,279	19%	38%
Apr-14	5,951	6,149	12,100	33,915	18%	36%



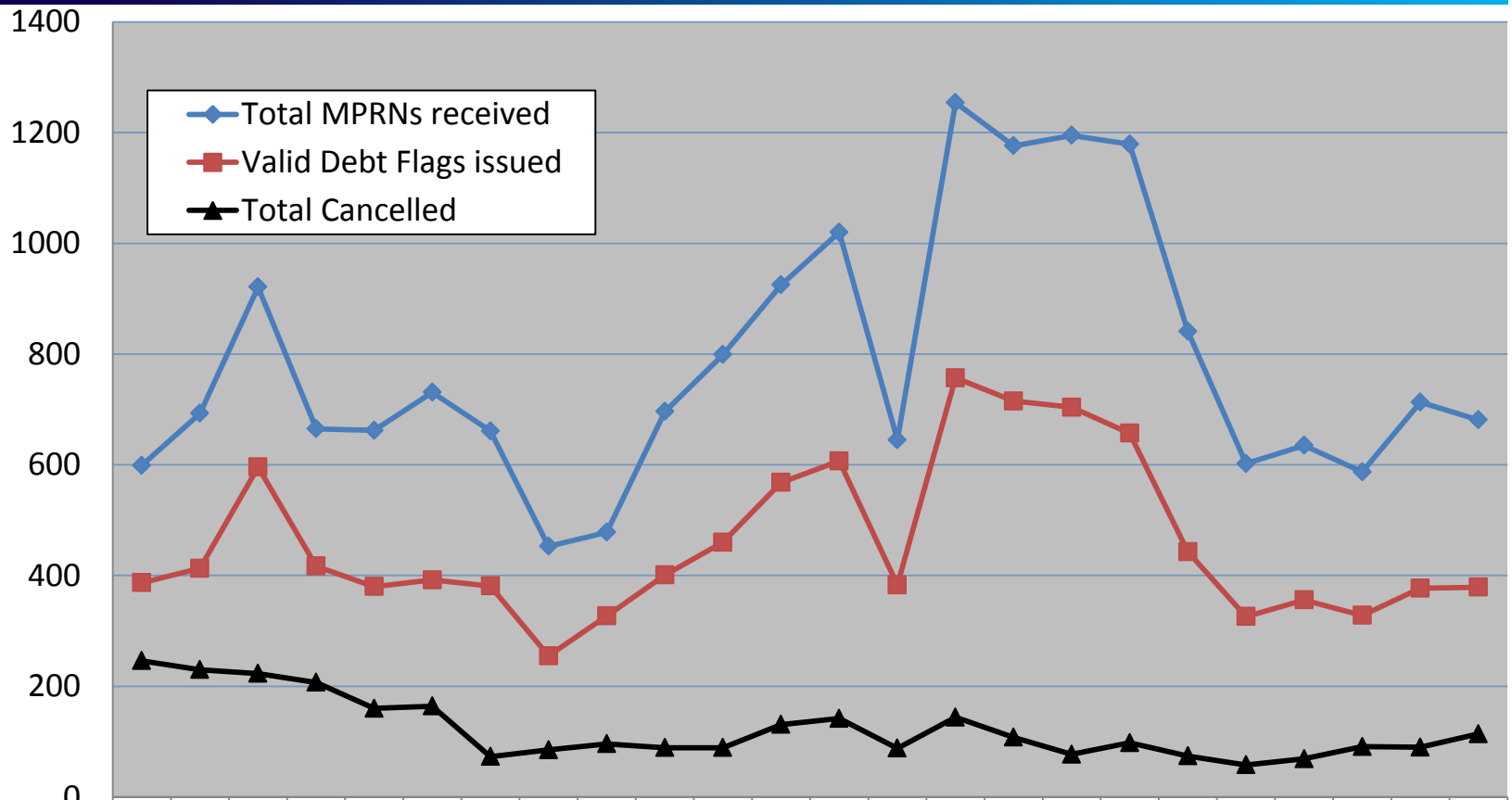
# Registration Rejections %



# Debt Flagging

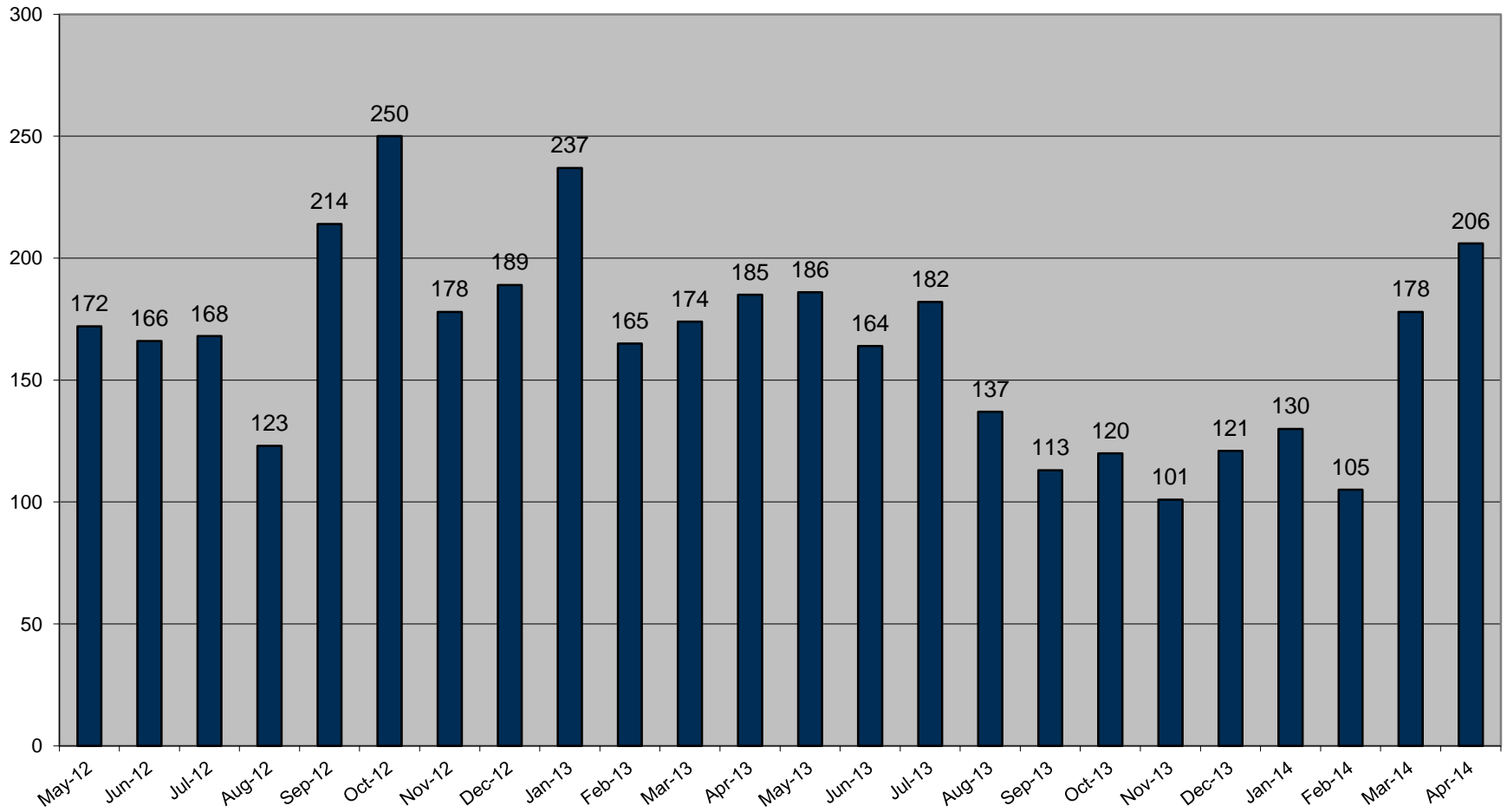
	Feb-14	Mar-14	Apr-14
Total MPRNs received	587	713	681
Total inferred CoLEs returned to outgoing supplier	225	290	256
Returned for other reason to outgoing supplier (invalid MPRN, switch completed, explicit CoLE)	34	46	46
Valid Debt Flags issued to gaining supplier	328	377	379
Total cancelled	91	90	114
Valid Debt Flags as % of total COS	1.5%	1.5%	1.3%

# Debt Flagging

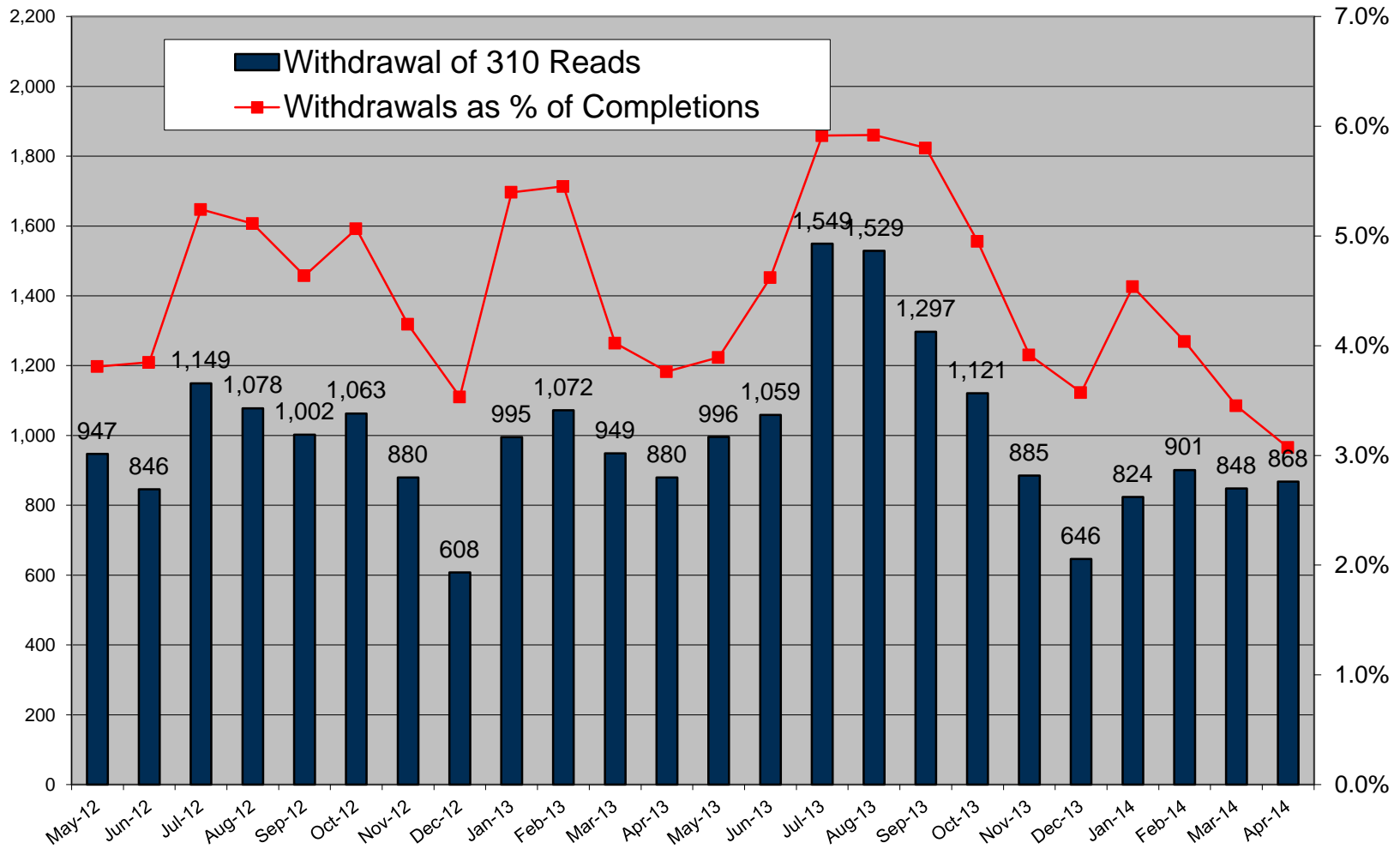


	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14
Total MPRNs received	599	693	921	665	662	731	661	453	478	696	799	925	1020	645	1254	1176	1195	1179	841	602	635	587	713	681
Valid Debt Flags issued	387	413	596	417	380	392	381	255	327	401	460	568	607	383	757	715	704	657	443	326	356	328	377	379
Total Cancelled	246	230	223	207	160	164	73	85	96	89	89	131	142	88	144	108	77	98	74	58	69	91	90	114

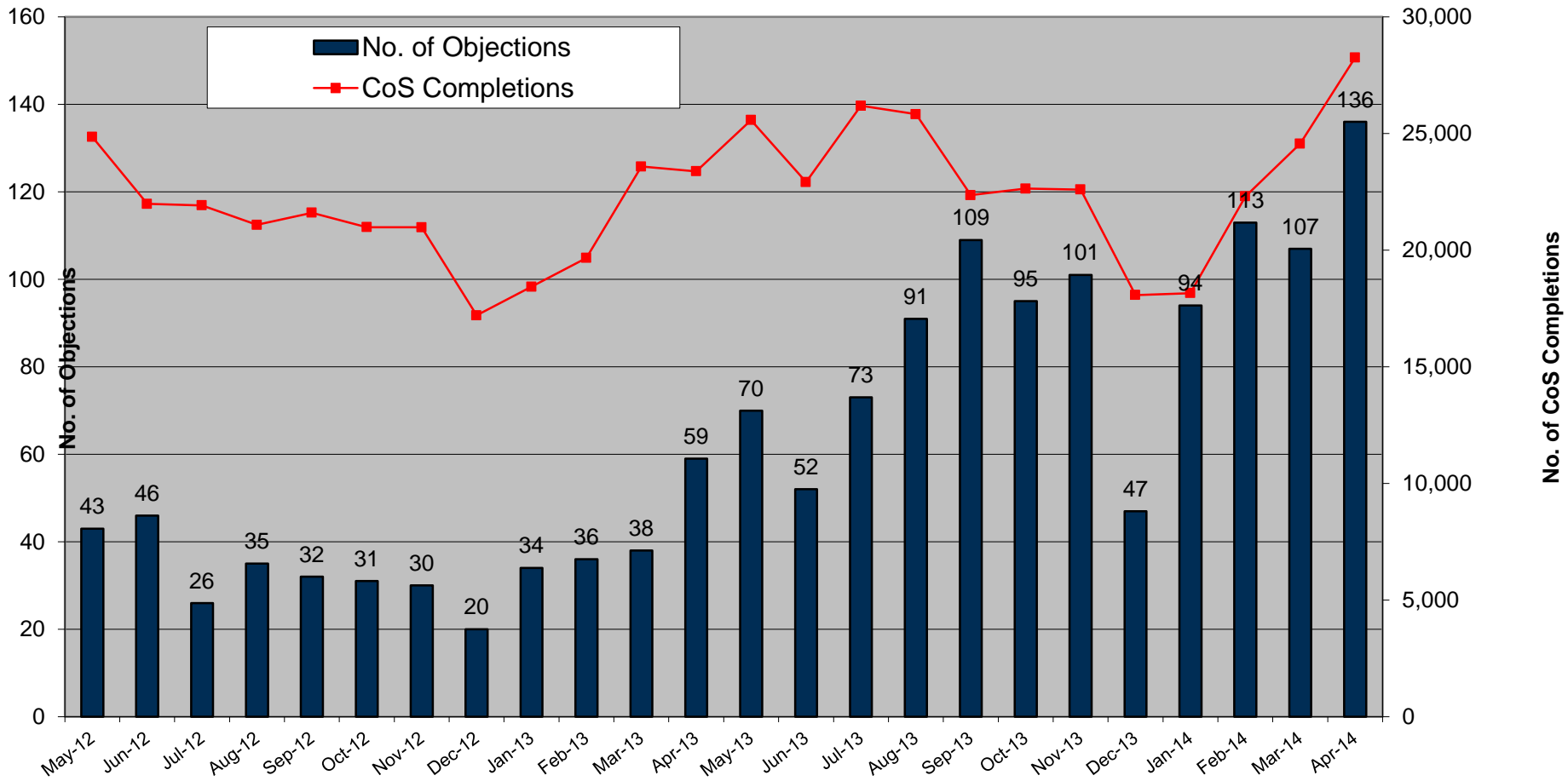
# Disputed Reads



# Total Withdrawal of 310 reads for all Suppliers



# Objections – Erroneous Transfers



# Objections

	Feb-14	Mar-14	Apr-14
No. of Objections	113	107	136
Cancellations from Objections	83	81	88
Objection emails to MRSO	16	21	24
Reasons:			
Uncontactable by phone	5	7	3
Written communication	1		1
COS confirmed	9	14	19
Other	1		1
Escalation emails	3	4	1



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# **ESB Networks Update**

**Carmel O'Connor**

**28<sup>th</sup> May 2014**



## Keypad Meter Stats

- Total installed up to 19/5/2014 : 50,270
- Total installed in 2014 up to 19/5/2014 : 8,278

## Token Meter Stats

- Total installed up to 1 May 2014 : 13,904
- Token Meter Removed calls for March & April 2014 : 202
- Token Meter Exchange calls for March & April 2014 : 29
- Token Meter Installation Calls for March & April 2014 : 1



**NETWORKS**

## **ESBN Presentation to the IGG**

**Non Schema Market Release & Sundry Items**

**28<sup>th</sup> May 2014**

### Meter Works - 017 R/E message resulted in a D/E order being created

- ESNB Market Assurance for code correction for this defect is in train with Gemserv, No IPT with Suppliers is needed
- The Go-Live date is planned for 12th June 2014 , subject to Market Assurance and CER approval, and No outage is needed.
- After this, where an 017MM is submitted with Meter Point Status Reason code E02 and a Change of Tenant/Legal Entity flag set to “1” in xml (Yes if using Webforms) , this will be rejected with a 117R message.
- Note: ESNB Services advise that where there is a need to Reenergise with a new customer following NPA then Suppliers should submit the 017MM with Meter Point Status Reason code E01 and Change of Tenant/Legal Entity flag set to “1” in xml (Yes if using Webforms)

### MCR1033 v3.0 Add MPBRef to response Market Messages from ESB Networks

- IGG Action item 902 : Supplementary Information was discussed at the IGG Con Call on 23<sup>rd</sup> April.
  - There were subsequent engagements with Suppliers – Thank You – and we are aware that there is ongoing work
- Planned Timelines
  - Inter-Participant Testing Window            5th – 22nd August 2014
  - Go-Live , No Outage is needed            Wednesday 17th September 2014

### Reads provided on the 016MM not used in the CoLE process in certain circumstances

- Code correction for this defect is being worked on in tandem with MCR1033 timeline and is planned to be implemented on Wednesday 17th September , No outage is needed
- Gemserv have confirmed that No Market Assurance is needed

### Multi Site Configurations

We have a small team looking at this , and there is still more work that needs to be done. We'll update you when the findings are available.

And there was some initial bedding-in of the manual process to stop accepting changes to the Meter Point Address on foot of 013MM , and thank you for your understanding.

**Thank You**



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# Retail Market Design Update

Jessica Gregory  
RMDS



# MCR 1145 - Market Design Process Diagrams – conversion from ARIS to document format

- ❑ DR 1145 was approved at the previous IGG.
- ❑ In 2013 a decision was made to exit from ARIS as BPM for Market Design and revert to Word documents with embedded Visio Diagrams for Market Processes.
- ❑ Project will be delivered in stages and a new DR created for update of next batch of MPDs.
- ❑ This version of MCR1145 is for the approval of 21 of the 41 MPDs.
- ❑ ARIS will continue to be updated until the project is finished or unless otherwise agreed by MPs and approved by CER.
- ❑ Any corrections made the new processes are recorded in the History of Changes for each MPD.
- ❑ Once MCR is approved, market design will be updated via a MMR. This will be co-ordinated and communicated by RMDS.

## At Today's Meeting:

- Recommendation for Approval requested at IGG

# DR 1149 - Request that Suppliers ensure that they submit only one active COLE 016MM for an MPRN

- ❑ MPD 25 and MPD 14 Supplementary information to be updated with agreed rule around COLE submissions.
- ❑ Some suppliers send multiple 016s for a single MPRN one after another
- ❑ This results in processing issues within the Central Market system requiring manual intervention.
  - Resources are required to manually intervene and
  - Delays & complications will occur in the processing of the COLE
- ❑ Once an 016MM for an MPRN is submitted no further 016MM must be submitted for that same MPRN for the same 'effective from date' that appears on the 116MM until:
  - either a 116 MM (see MPD25) and its associated 300MM (see MPD14) is received or
  - 116R MM (see MPD25) has been received.
- ❑ The exception is for future dated 016MM where the existing market rules remain.
- ❑ No IT changes required. Documentation Changes only

## At Today's Meeting:

- Classification as Rol Specific at ReMCoWG
- Recommendation for Approval requested at IGG



# DR 1150 - Change the method of providing DUoS Billing Information from posted CD to the Secure File Transfer System

- ❑ Currently billing information is transferred by encrypted CD and sent through the post to all Suppliers.
- ❑ ESN propose to use Secure File Transfer Service (SFTS) to transfer the data instead of the CD.
- ❑ The encrypted data will be sent to a designated supplier contact email and IP address
- ❑ The same SFTP solution is used for Debt Flagging, Downloadable meter point data and PAYG
- ❑ Advantages of change in data delivery:
  - Additional layer of Security
  - Billing information will be available to Suppliers earlier than it currently is.

## At Today's Meeting:

- Classification as RoI Specific at ReMCoWG
- Recommendation for Approval requested at IGG

# Non Schema Release 2014

## Non Schema Release Contents

MCR	Title	Status
MCR 1137	Downloadable Meter Point Files to show only Billable Meters.	Delivered on 10.04.2014
MCR 1033	Add MP Business Reference to response Market Messages	To be Delivered on 17.09.2014

Complete

## Next Steps for Non Schema Release

Item	Date
Participant Questionnaire issued	30 June 2014
Participant Questionnaire Returned by MPs to RMDS	21 July 2014
Site visit To ESNB by Gemserv	Between 21 July - 1 Aug 2014
IPT Window	5 Aug - 22 Aug 2014
Gemserv Report to CER	29 August 2014
CER go / no go decision	5 September 2014
Cutover	17 September 2014

Before Next IGG



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# Updates

## □ RMDS Website Redesign

- Went live on 01 May 2014.

## □ Market Design Project Conversion from ARIS

- Once MCR 1145 approved, 21 MPDs will be published on the RMDS website.
- New Versioning strategy for Market design
  - The latest version of the Market Design is that held on the website.
  - The version of the market design will be highlighted in various relevant places on the website
  - Each document will hold the version at which it was changed in a change history
  - 2 index documents will be published providing overview of version history.
- ARIS will continue to be maintained until MPD documentation complete.



27 May 2014

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# Updates

## □ MMR

- The MMR process will be improved based on the move to the new market design hosting platform.
  - MMR Release cycle will be less administrative internally which results in a quicker delivery from time of process inception.
- RMDS will notify Participants of the dates for the next MMR which will contain changes due to MCR 1145.

## □ RMDS ISO Audit

- RMDS underwent an external ISO audit review on 13.05.2014. RMDS maintain the registered status of I.S. EN ISO 9001:2008.

## □ RMDS Customer Survey

- Will be issued to market on 16<sup>th</sup> June 2014
- Would appreciate responses by 18<sup>th</sup> July 2014



# Outages

## □ 15<sup>th</sup> June

- ESNB Site Switch 08:00 to 14:00 assuming all goes to plan.
- New Supplier added to TIBCO – requires full market outage. Will be done during same time period as ESNB Site Switch.



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# IGG Meeting

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# AOB

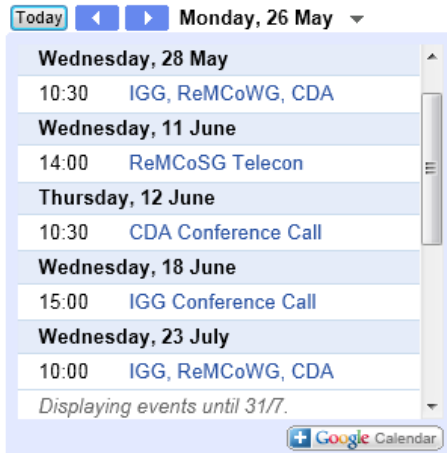


# Next Steps

□ Diary dates for next IGG meeting:

□ **Wednesday 23<sup>rd</sup> July 2014 - Belfast**

Dates included on **Calendar of Events** on  
RMDS website [www.rmdservice.com](http://www.rmdservice.com)



# Next Steps

❑ Diary Dates for next Conference Call:

❑ Wednesday 18th June 2014

Dates included on **Calendar of Events** on  
RMDS website [www.rmdservice.com](http://www.rmdservice.com)

❑ Call details are as follows:

▪ **LoCall: 0818 301 111**

**Local Access: +353-(0)1- 664 8888**

▪ **Guest Passcode (Pin):167172**



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# Thank You



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