

DR	1044	Removal of Cooling off Period	<i>Priority</i> Fast Track
Harmonisation Status	IN PROGRESS - For Discussion with HWG		CR Status
			Issued
			Status Date
			29/11/2010
Date	Version	Reason For Change	Version Status
25/11/2010	v1.0	Initial version for review by HWG	Final
PART 1 DETAIL OF DISCUSSION REQUEST/MARKET CHANGE REQUEST:			
Requesting Organisation(s)	NIE		Originating Jurisdiction
			NI
Contact name	Ann Ferguson		
Date Request Raised	25/11/2010	Originating Request	
Detail of Request			
Reason for Request			
<p>To remove the cooling off period from enduring solution systems design for all domestic changes of Supplier both credit metered and prepayment. This proposal also allows the Supplier to submit the registration market message after the cooling off period has completed. This message can include the readings collected at the point of sale ie at the start of the cooling off period. The effective date of the CoS will be the day following the date of the reading. With the removal of the cooling off period from the registration window it is now necessary to include a period, following the validation of the registration market message but prior to the issue by NIE of completion market messages, to allow the Old and New Suppliers to submit debt contact notifications or cancellation market messages respectively before the CoS process completes. A delay of 5 business days from registration receipt is proposed. This is in line with a similar delay in the RoI CoS process.</p>			
Proposed Solution			
<p>The UR has come to a clear position that the cooling off period functionality should not be included in the Enduring Solution. This view is principally based on two rationale. Firstly it is not the function of the distribution business to enforce consumer law or IME3 requirements on suppliers. They are obligations that the supplier has to its customer. Further to this a cooling off period built in to the market systems seems only to create inflexibility and extra cost which should not be borne by those customers who are not switching. Secondly for IME 3 implementation it is envisaged that the obligation to allow customers a cooling off period will be written in to supplier licences and it will be through this avenue that DETI/UR will ensure that the legislation of IME 3 is adhered to by the industry.</p>			
Classification of Request			
Harmonisation Impacting		X	Harmonisation Baseline Version No.
			TBD
NI Specific		RoI Specific	Operational
			Date of Transfer from HWG
Scope of Request			
Design Documentation	Business Process	Market & MP Systems	Market Gateway (Hub)
MPCC/ EMMA	Schema	Web Forms	Extranet
X			
Harmonisation Baseline Documents impacted by Request			
Market Messages:	No impact		
Data Definitions:	No impact		
Data Codes:	No impact		
Value Lists:	No impact		
RoI MM Guide:	No impact		
NI MM Guide:	NI Market Message Implementation Guide - Meter Registration		
Harm. Impact (RoI):	No impact		
Change Note (NI):	Yes		
Comment:			

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Jurisdictional Market Design Baseline Documents impacted by Request	
Market Process Diagrams (MPDs):	TBD
Guidance Documentation	TBD
Briefing Documents:	TBD
User and Technical Documents:	TBD
Comment:	TBD

PART 2 MARKET ASSURANCE:					
Applicability	DSO	Suppliers	TSO	SEMO	Generators
	X	X			
Scope of Test	Business Solution Assessment	Integration Test Assessment	Data Transfer Testing	IPT	Other (specify)

PART 3 RECOMMENDATION						
Recommended by		SIG		IGG		HWG
ACCEPTANCE (Date)	REJECTION (Date)	NO RECOMMENDATION	COMMENT			
Reason for Recommendation						