

DR		1028	Submission of multiple Customer Service Codes on 010, 013, 016 and 017 MMs		<i>Priority</i> Medium
Harmonisation Status			CLOSED - Approved	CR Status	Approved
				Status Date	01/12/2010
Date	Version	Reason For Change			Version Status
10/11/2010	v0.1	Draft issued for internal review			Draft
24/11/2010	v1.0	References to Medical Needs removed following internal ESNB review			Final
PART 1 DETAIL OF DISCUSSION REQUEST/MARKET CHANGE REQUEST:					
Requesting Organisation(s)	Airtricity		Originating Jurisdiction	RoI	
Contact name	Karen Cahill				
Date Request Raised	07/09/2010		Originating Request		
Detail of Request					
Reason for Request					
In the NI Electricity market, Suppliers can submit multiple Customer Service needs on a single message, thus reducing time and effort in maintaining these codes.					
Proposed Solution					
The proposed change would see the adoption of the NI arrangements by the ROI and Harmonised markets. This would require a change to the 010, 013, 016 and 017 Market Messages to allow the specification of several codes for Customer Services at one time on a single message. Currently, the messaging arrangements in the ROI market allows for only a single code on any of the impacted messages.					
The change will also need to be reflected in the associated outbound messages to Suppliers, that is, on the 101, 102N and 105 Market Messages.					
Both jurisdictions intend to maintain their current respective sets of CSSN codes and the Harmonised messaging arrangements will need to accommodate this co-existence.					

DR	1028	Submission of multiple Customer Service Codes on 010, 013, 016 and 017 MMs				<i>Priority</i> Medium	
Classification of Request							
Harmonisation Impacting			X	Harmonisation Baseline Version No.		TBD	
NI Specific		RoI Specific		Operational		Date of Transfer from HWG	
Scope of Request							
Design Documentation	Business Process	Market & MP Systems	Market Gateway (Hub)	MPCC/ EMMA	Schema	Web Forms	Extranet
X							
Harmonisation Baseline Documents impacted by Request							
Market Messages:	Market Messages - Customer Details, Market Messages - Meter Works/Fieldwork Responses, Market Messages - Registration						
Data Definitions:	No impact						
Data Codes:	No impact						
Value Lists:	No impact						
RoI MM Guide:	ROI Market Message Guide - Customer and Data Agreements, ROI Market Message Guide - Meter Registration, ROI Market Message Guide - Meter works						
NI MM Guide:	NI Market Message Implementation Guide - Meter Works, NI Market Message Implementation Guide - Customer Data and Agreements, NI Market Message Implementation Guide - Meter Registration						
Harm. Impact (RoI):	Yes						
Change Note (NI):	Yes						
Comment:	No impact on Def and Codes because all codes are currently listed in the Harmonised baseline. Codes may be impacted if new error or reject reason codes are deemed necessary on foot of the expanded functionality. Impact on schema to allow for multiple codes on the messages listed above.						
Jurisdictional Market Design Baseline Documents impacted by Request							
Market Process Diagrams (MPDs):	TBD						
Guidance Documentation	TBD						
Briefing Documents:	TBD						
User and Technical Documents:	TBD						
Comment:	TBD						
PART 2 MARKET ASSURANCE:							
Applicability	DSO	Suppliers	TSO	SEMO	Generators		
Scope of Test	Business Solution Assessment	Integration Test Assessment	Data Transfer Testing	IPT	Other (specify)		
PART 3 RECOMMENDATION							
Recommended by		SIG	IGG	HWG			
ACCEPTANCE (Date)	REJECTION (Date)	NO RECOMMENDATION	COMMENT				
Reason for Recommendation							