

| Work Practice ID | Title | Type | Status |
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| WP 0004 | Terminate Connection- Request for a 021 message to be sent requesting de-registration. | WA | Active |

| Date Raised | 10/11/04 | Implementation Date | 04/01/05 |
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| Change History |
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| <p>10/11/04 Version 1.0 Issued 28/02/05 Version 1.1 Issued Version (No changes to this WP) 07/03/05 Version 1.2 Issued Version (No changes to this WP) 14/03/05 Version 1.3 Issued Version – WP 0004 set to Active</p> |

| Identification of Retail Market Design Baseline Products Impacted |
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| <p>MPD 19 - Terminate Connection</p> |

| Reason for Working Practice |
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| <p>Prior to Ver 4.3 MPD 19 – Terminate Connection incorrectly indicated that if a site which was registered to a Supplier was being terminated (expected to occur in exceptional circumstances only) then MRSO would initiate de-registration without any contact from the Supplier. This was not correct – manual intervention from both MRSO and Supplier will be required for de-registration to progress</p> <p>The purpose of this Working Practice is to document the required manual intervention</p> |

| Working Practice |
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| <p>Where a site which is currently registered to a Supplier has been terminated (expected to occur in exceptional circumstances only) then prior to a de-registration being initiated MRSO will manually contact the supplier and request that they submit a de-registration (021 message) to MRSO.</p> <p>A de-registration confirmation (122 message) for the MPRN must issue before DSO can effect termination.</p> |

| Supplementary Information |
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| <p>DRR 0020 - Change to MPD 19 – Terminate Connection was raised to clarify the MPD in this regard</p> |