

Work Practice ID	Title	Type	Status
WP 0003	<i>Controlling the number of 114 messages received in relation to a 013 Request</i>	WA	Active

Date Raised	10/11/04	Implementation Date	04/01/05
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Change History
<p>10/11/04 Version 1.0 Issued 28/02/05 Version 1.1 Issued Version (No changes to this WP) 07/03/05 Version 1.2 Issued Version (No changes to this WP) 14/03/05 Version 1.3 Issued Version – WP 0003 set to Active</p>

Identification of Retail Market Design Baseline Products Impacted
MPD 24 Changes to Customer Details

Reason for Working Practice
<p>A modification was requested to MCR 0032 - Clarify Relationship between 013 and 114 Messages –to include an indicator on the 114 message of whether further changes were outstanding. This request was rejected on the basis that a Supplier could control the number of 114 messages received in relation to a given 013 message. This working practice formally documents the proposed workaround</p>

Working Practice
<p>In situations where Suppliers do not wish to receive multiple 114 messages in response to a given 013 message then they should ensure that they do not combine the following types of changes on a given instance of the 013 message</p> <ul style="list-style-type: none"> • Change to Meter Point Address • Change to Usage Type • Change to other customer details (e.g name, customer contact details and notification address, technical contact details and address, special customer needs, Economic Activity Indicator)

Supplementary Information