

Reject Reason Codes

Reject Reason Code	Code Value Description (HBL)	Business Description (ROI)
AGU	Invalid Generation unit	Invalid Generation unit
AMM	Address does not match MPRN	The Meter Point Address on the message does not match that held by DSO for the MPRN
CAN	Cancellation not agreed	Cancellation not agreed
CIP	CoS in progress	A registration from another supplier is being processed for this MPRN
COL	Change of Legal Entity in progress	Change of Legal Entity in progress
COS	CoS Effective < 20 days	The last Change of Supplier was effective less than 20 days of receipt of this registration message
CUG	Customer Usage	Customer Usage
DIJ	Data Invalid for Jurisdiction	Data Invalid for Jurisdiction
DSO	DSO rejected request	DSO rejected request
IA	Invalid Action	Invalid Action - The 012 received was a duplicate request. MRSO Already have a valid, open objection for this MPRN
ICD	Invalid change of Meter point address	Invalid change of Meter point address
ICE	Invalid CoS Estimate Acceptable	A permitted value for Estimate Acceptable has not been provided.
ICL	Implied CoLE	Implied CoLE
ICU	Invalid Change of Customer Usage	Invalid Change of Customer Usage
IDT	Invalid date or time	The Required Date on registration message is greater than 40 days in the future or is more than 3 days ago where a customer read is provided
IEA	Invalid/Incomplete EAI Code	Invalid / incomplete EAI Code
IGA	Invalid or missing GUAC	Invalid or missing GUAC
IGU	Invalid Generation unit data	The Generation Unit ID on the message does not match that held for the MPRN
IID	Invalid/Incomplete data	Please Note: The 010 message can also be rejected for invalid / incomplete Data in the scenarios as indicated below. (i) The Customer is a Person but the request did not include a Customer Last Name. (ii) The Customer is an Organisation but the request di
IMF	Invalid Meter Configuration code	The CoS Read Arrangement is 'MC' but the requested Meter Configuration Code is not valid
IMP	Invalid MPRN	The MPRN does not exist or is for a Grouped Un-metered site (either at GMPRN or TMPRN level)
IMS	Invalid MPRN status	The MPRN status is not Energised or De-energised.
IMT	Invalid meter ID	Invalid meter ID - The Meter Id does not exist at this MPRN according to data held by DSO

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IRA	Invalid read arrangement	(i) The CoS Read Arrangement specified on registration message must be CR (Customer Read), SC (Scheduled Read), SP (Special Read) or MC (Meter Configuration Change). (ii) CoS Read Arrangement 'CR' must not be specified for MD sites. (iii) CoS Read Arrange
IRC	Invalid reason code	Invalid reason code (Objection/cancellation/deregistration)
IRP	Invalid Register Type	Invalid Register Type - Register Type does not exist at Meter Point according to data held by DSO
IRQ	Invalid request status	Invalid request status
IRR	Invalid read reason	Invalid read reason
IRS	Invalid register sequence	Invalid register sequence - Register Sequence does not exist at Meter Point according to data held by DSO
IRT	Invalid read type	Invalid read type
ITI	Invalid timeslot	Invalid timeslot - Timeslot does not exist at Meter Point according to data held by DSO
IUM	Invalid unit of measure	Invalid unit of measure
LO	Lock Out	Lock Out
LOC	Supplier of Last Resort lock in	SoLR lock in period. If alternate supplier sends 010 after the allocated period for application of defaulted suppliers sites has lapsed and site has already moved to SoLR, this reason used.
MIC	MIC Change detected	MIC Change detected
MWO	Open Meter Works Order	Open Meter Works Order
NQE	Not Interval Eligible	Not QH Eligible
NRC	No reason code	No reason code
NRS	No Register Sequence Number	No Register Sequence Number No register identification data (sequence number, timeslot or register type) has been provided
NSA	No Supply Agreement	The Supplier has not warranted that a Supply Agreement exists
QHM	Interval Meter Point	A CoS Read Arrangement was provided for a QH metered site
RP	Registration in progress	Registration in progress
SAR	Supplier already registered	The Supplier submitting the registration is already registered to this MPRN. The Supplier submitting the objection is not registered to this MPRN and is not the Old Supplier for this MPRN
SNK	Supplier not known	The Supplier Id is not known
SNR	Supplier Not registered to MPRN	Supplier Not registered to MPRN
SSN	SSAC Not Known	SSAC Not Known
SSS	SSAC is invalid for the supplier unit	SSAC is not allowed for use by the Supplier Unit or for the Settlement Class of the Meter Point
SUN	Supplier Unit Not known	Supplier Unit Not known
SUS	Supplier Unit invalid for Supplier	Supplier Unit Invalid for Supplier

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TIM	Outside Timescale	Outside Timescale (Objection/Cancellation/Deregistration) The Read Date has not passed the date validations specified for messages 010, 016 or 210. The objection has been received more than 60 days after effective date of Change of Supplier
TMP	Terminated MPRN	Terminated MPRN
TSR	Trading Site Supplier Unit Rejected	Trading Site Supplier Unit Rejected
VUL	Vulnerable Customer	Vulnerable Customers