

MCR	1086	Working Practice for Debt Flagging based on CER decision	Priority
			Fast Track

Harmonisation Status	CLOSED - Approved	CR Status	Approved
		Status Date	14/08/2013

Date	Version	Reason For Change	Version Status
02/08/2011	v1.0	Initial Version issued to HWG as DR 1086 and approved	Final
14/09/2011	v2.0	WP 20 updated and approved at 21/09/2011 HWG as MCR 1086	Final
01/07/2013	V3.0	WP 20 Updated to incorporate Unmetered Debt Flagging as per CER Debt Flagging Review (CER/13/135). Unmetered Debt Flagging effective from 01/07/13	Final

PART 1 DETAIL OF DISCUSSION REQUEST/MARKET CHANGE REQUEST:

Requesting Organisation(s)	CER/RMDS	Originating Jurisdiction	RoI
Contact name	Elizabeth Farrelly / Louise Curran		
Date Request Raised	27/07/2011	Originating Request	DR 1086

Detail of Request

Reason for Request

In June 2011 the Commission published a proposed Decision, CER/11/106 - Customer Bad Debt in Electricity & Gas Markets, on the issue of Customer Bad Debt. Following careful consideration of the options and taking account of the views of all respondents to the paper, CER has approved the implementation of a debt flagging facility into the Change of Supplier processes (MPD01, MPD02, MPD03) for both domestic and small/medium businesses in the electricity and gas markets.

In June 2013 the Commission published an Information Paper CER/13/135 - Debt Flagging Review. With this Review CER decided that the debt flagging of unmetered electricity supplies be formally commenced. Effective date 01/07/2013. WP 20 has been updated to include Unmetered Debt Flagging.

Proposed Solution

Old Supplier will check 110MM to see Customer is above the specified threshold for debt. MPRN above the threshold will be forwarded to MRSO who in turn will notify the New Supplier of debt. New Supplier to decide if CoS will be cancelled. Cancellation Reason Code ME on MM 011 will indicate cancellation is due to Debt. This is a twice-weekly procedure. Method of communication of MPRN details is by Secure File Transfer System currently in place for MCR 0179. SFTS will cater for inbound and outbound .csv files

Classification of Request

Harmonisation Impacting			Harmonisation Baseline Version No.		TBD
NI Specific		RoI Specific	X	Operational	Date of Transfer from HWG

Scope of Request

Design Documentation	Business Process	Market & MP Systems	Market Gateway (Hub)	MPCC/ EMMA	Schema	Web Forms	Extranet

Harmonisation Baseline Documents impacted by Request

Market Messages:	No impact
Data Definitions:	No impact
Data Codes:	No impact
RoI MM Guide:	ROI Market Message Guide - Meter Registration
NI MM Guide:	No impact
Harm. Impact (RoI):	Yes
Comment:	Data code: CancellationReasonCode = ME will be re-purposed to indicate reason for cancellation is Customer Debt

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Jurisdictional Market Design Baseline Documents impacted by Request			
Market Process Diagrams (MPDs):	MPD 1 - Change of Supplier - NQH Metered, MPD 2 - Change of Supplier - QH Metered, MPD 3 Objection and Cancellation		
Guidance Documentation	WP 0020 Debt Flagging		
Briefing Documents:	No impact		
User and Technical Documents:	No impact		
Comment:	New Working Practice 0020 - see embedded document on Page 3 of this change request.		

PART 2 MARKET ASSURANCE:					
Applicability	DSO	Suppliers	TSO	SEMO	Generators
		X			
Scope of Test	Business Solution Assessment	Integration Test Assessment	Data Transfer Testing	IPT	Other (specify)
			X		

PART 3 RECOMMENDATION							
Recommended by		SIG		IGG	X	HWG	
ACCEPTANCE (Date)	REJECTION (Date)	NO RECOMMENDATION	COMMENT				
Reason for Recommendation							
Reduce the number of outstanding Supplier bills							



ADDITIONAL INFORMATION (ARIS diagrams, tables of values, etc.)

Working Practice 20 MCR1086 v2.1.doc (to view document click on the PIN icon on top rht hand corner of this page)



Working Practice 20 V 4.0 updated to reflect CER Decision CER/13/135 to include Unmetered Debt Flagging effective from 01/07/2013