

<b>MCR</b>		<b>1028</b>	<b>Submission of multiple Customer Service Codes on 010, 013, 016 and 017 MMs</b>		<i>Priority</i> <b>Medium</b>
<b>Harmonisation Status</b>			<b>CLOSED - Approved</b>	<b>CR Status</b>	<b>Approved</b>
				<b>Status Date</b>	<b>01/12/2010</b>
<b>Date</b>	<b>Version</b>	<b>Reason For Change</b>			<b>Version Status</b>
10/11/2010	v0.1	Draft issued for internal review			Draft
24/11/2010	v1.0	References to Medical Needs removed following internal ESNB review			Final
01/12/2010	v2.0	No change from DR			Final
<b>PART 1 DETAIL OF DISCUSSION REQUEST/MARKET CHANGE REQUEST:</b>					
<b>Requesting Organisation(s)</b>	Airtricity			<b>Originating Jurisdiction</b>	RoI
<b>Contact name</b>	Karen Cahill				
<b>Date Request Raised</b>	07/09/2010		<b>Originating Request</b>	DR 1028	
<b>Detail of Request</b>					
<b>Reason for Request</b>					
In the NI Electricity market, Suppliers can submit multiple Customer Service needs on a single message, thus reducing time and effort in maintaining these codes.					
<b>Proposed Solution</b>					
The proposed change would see the adoption of the NI arrangements by the ROI and Harmonised markets. This would require a change to the 010, 013, 016 and 017 Market Messages to allow the specification of several codes for Customer Services at one time on a single message. Currently, the messaging arrangements in the ROI market allows for only a single code on any of the impacted messages.					
The change will also need to be reflected in the associated outbound messages to Suppliers, that is, on the 101 and 105 Market Messages.					
Both jurisdictions intend to maintain their current respective sets of CSSN codes and the Harmonised messaging arrangements will need to accommodate this co-existence.					

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<b>Classification of Request</b>							
<b>Harmonisation Impacting</b>			<b>X</b>	<b>Harmonisation Baseline Version No.</b>		<b>TBD</b>	
<b>NI Specific</b>		<b>RoI Specific</b>		<b>Operational</b>		<b>Date of Transfer from HWG</b>	
<b>Scope of Request</b>							
Design Documentation	Business Process	Market & MP Systems	Market Gateway (Hub)	MPCC/ EMMA	Schema	Web Forms	Extranet
<b>X</b>							
<b>Harmonisation Baseline Documents impacted by Request</b>							
<b>Market Messages:</b>	Market Messages - Customer Details, Market Messages - Meter Works/Fieldwork Responses, Market Messages - Registration						
<b>Data Definitions:</b>	No impact						
<b>Data Codes:</b>	No impact						
<b>Value Lists:</b>	No impact						
<b>RoI MM Guide:</b>	ROI Market Message Guide - Customer and Data Agreements, ROI Market Message Guide - Meter Registration, ROI Market Message Guide - Meter works						
<b>NI MM Guide:</b>	NI Market Message Implementation Guide - Meter Works, NI Market Message Implementation Guide - Customer Data and Agreements, NI Market Message Implementation Guide - Meter Registration						
<b>Harm. Impact (RoI):</b>	Yes						
<b>Change Note (NI):</b>	Yes						
<b>Comment:</b>	No impact on Def and Codes because all codes are currently listed in the Harmonised baseline. Codes may be impacted if new error or reject reason codes are deemed necessary on foot of the expanded functionality. Impact on schema to allow for multiple codes on the messages listed above.						
<b>Jurisdictional Market Design Baseline Documents impacted by Request</b>							
<b>Market Process Diagrams (MPDs):</b>	TBD						
<b>Guidance Documentation</b>	TBD						
<b>Briefing Documents:</b>	TBD						
<b>User and Technical Documents:</b>	TBD						
<b>Comment:</b>	TBD						
<b>PART 2 MARKET ASSURANCE:</b>							
<b>Applicability</b>	DSO	Suppliers	TSO	SEMO	Generators		
<b>Scope of Test</b>	Business Solution Assessment	Integration Test Assessment	Data Transfer Testing	IPT	Other (specify)		
<b>PART 3 RECOMMENDATION</b>							
<b>Recommended by</b>		SIG		IGG		HWG	
<b>ACCEPTANCE (Date)</b>	<b>REJECTION (Date)</b>	<b>NO RECOMMENDATION</b>	<b>COMMENT</b>				
<b>Reason for Recommendation</b>							