

Defect Resolution Request

Defect ID	Title	Priority
DRR 0062	Clarification to Non NPA related Re-energisation process	High

Defect			
Date raised	19/11/04	Contact name	Sharon Tobin - ESB MOIP
Date issued to MIG	19/11/04		

Part 1: Detail of Defect & Proposal

The market de-energisation process - apart from its use for non payment of account (NPA) - is used as the first step in a de-registration i.e. a longer term de-energisation requested by the supplier where the customer will have moved on. (The customer can contact ESB Networks directly for short-term de-energisations e.g. for safety or maintenance reasons. The De-energisation Code of Practice, which applies to this process, excludes from its scope, short-term de-energisations requested by the customer.)

For this reason, and to ensure a current record of the customer is maintained for all energised sites, when a non-NPA re-energisation is requested Networks requires that the customer details fields be filled in and the Change of Legal Entity be flagged on the requesting 017 message – even if it happens that the same customer is present at the site.

The RMRTC have advised that, based on market assurance currently in progress, this point needs to be clarified and communicated to the market. It is relevant to MSA Scenario 009: NQH Successful Re-energisation.

For this reason, it is proposed to update MPD 10 (Steps 2,3) and the corresponding page 20 in the Meter Works Market Message Implementation Guide as below:

Validation is based on the following criteria:

- The request must be from the registered supplier at that meter point.
- The request must be for a meter point which is already de-energised
- *Where the re-energisation does not follow a de-energisation for reason of NPA then a Change of Legal Entity should be flagged on message 017.*

Change of Tenant/Legal Entity is a True / False flag that signifies that a new customer has moved into the Meter Point Address. This flag must only be set to **True** where Supplier is wishing to signify a Change of Legal Entity. *This includes all cases where the re-energisation follows a de-energisation for reasons other than NPA.* The flag should be set to **False** in all other cases.

Impact of Defect on Market Processes

Clarity of documents should be improved

Proposal
Proposal Type (please tick one)

New/modified working practice
 Amend market design
 No action
 Other

Description

Identification of Baseline Products Impacted

MPD 10 – Re-energisation V 4.3
 Market Message Guide – Meter Works V 4.3

Part 2: IMPACT ASSESSMENT & DECISION: Summary of Impact Assessment

Defect Resolution Request

Modifications Included
Reason for Modifications

DECISION			
ACCEPTED	REJECTED	DEFERRED	COMMENT