

Defect Resolution Request

Defect ID	Title	Priority
DRR 0061	Clarification to NQH CoS Cancellation Process	High

Defect			
Date raised	19/11/04	Contact name	Sharon Tobin - ESB MOIP
Date issued to MIG	19/11/04		

Part 1: Detail of Defect & Proposal
<p>Where a completed CoS has been cancelled the Supplier will receive a 310W to withdraw any final readings they may have received. Any subsequent scheduled reads which issued to the erroneously registered new supplier will also be sent to the 'Old' Supplier. This is clearly documented in the MPDs and Market Message Guides.</p> <p>Once a completed CoS is cancelled, the reading which initially issued on the 310 message will be issued on market message 300 to the Old Supplier. As a result of market assurance it has been decided to clarify this point in both MPDs and the market message guide for Data Processing as follows:</p> <p>Add a step after Step 27, 28 of MPD 3 (Objections and cancellations) to show the 300 message issuing to the re-instated Supplier. Add the following to the descriptive text of the MPD:</p> <p><i>Except where meter works have been carried out the re-instated supplier will receive market message 300 containing the read which was originally used as the CoS reading. This reading may have been a scheduled or other reading. Where meter works have occurred, the supplier will receive message 332 to inform them of the meter works.</i></p> <p>Market Message guide – Data processing , Appendix 1A, should be updated to include this scenario as one which may validly occur on the 300 message as per the text below:</p>

Defect Resolution Request

Part 1: Detail of Defect & Proposal				
'Opening' Reading following CoS cancellation	09	A - Actual		RV
		A - Actual		RREL
		A - Actual		REST
		CU - Customer		RV
		CU - Customer		RREL
		CU - Customer		REST
		EF - Estimate		REST
	02	A - Actual		RV
		A - Actual		RREL
		A - Actual		REST
		CU - Customer		RV
		CU - Customer		RREL
		CU - Customer		REST
	01	A - Actual		RV
		A - Actual		RREL
	A - Actual		REST	

Impact of Defect on Market Processes

Clarity of documents should be improved

Proposal

Proposal Type *(please tick one)*

New/modified working practice
 Amend market design
 No action
 Other

Description

Identification of Baseline Products Impacted

MPD 3 – Objections and cancellation V 4.3
Market Message Guide – Data Processing V 4.3

Part 2: IMPACT ASSESSMENT & DECISION:

Summary of Impact Assessment

Modifications Included

Reason for Modifications

Defect Resolution Request

DECISION			
ACCEPTED	REJECTED	DEFERRED	COMMENT