

DR	1138	Revised Process for handling Vacant Properties	<i>Priority</i> Medium
-----------	-------------	---	----------------------------------

Co-Ordinated Status	CLOSED - Jurisdictional Specific	CR Status	Approved
		Status Date	16/10/2013

Date	Version	Reason For Change	Version Status
11/10/2013	v1.0	Issued to Market	Final

PART 1 DETAIL OF DISCUSSION REQUEST/MARKET CHANGE REQUEST:

Requesting Organisation(s)	Power NI	Originating Jurisdiction	NI
Contact name	Graeme Hunter		
Date Request Raised	08/10/2013	Originating Request -	

Detail of Request

Reason for Request

This discussion request proposes a change to how the market manages vacant properties which subsequently leads into Long Term Vacant (LTV) and the Demolished Property processes. The current LTV process is complex for all parties, is dependent on manual processes, leads to multiple cancel and rebill scenarios and in certain circumstances can result in inaccurate UOS billing and wholesale settlement.

Proposed Solution

When a customer moves out of a property or when a supplier is alerted that a property is vacant, the supplier will send a 013 Market Message along with the move out meter reading on a 210 Market Message to the NIE to advise that the property is vacant. The NIE will process the 013 MM and if valid, the NIE will mark the property as vacant and reset usage factors accordingly to zero. If the supplier does not submit a reading, the NIE will follow the current process, i.e NIE will mark the property as LTV after 2 successive meter read reports. When a new customer moves into the property, the current process will continue, i.e. the supplier will send a 016 MM along with a move-in read, from which the NIE will recalculate the usage factor accordingly.

Advantages of the new proposed solution are:-
 1/ All market systems are immediately aligned when a property becomes vacant
 2/ More accurate UOS billing and wholesale settlement i.e based on move out read
 3/ Reduced reliance on meter readers processing correct observation codes (21 codes - 3 of which have the word 'vacant' in the label)
 4/ Reduced cancel / re-bill processes
 5/ If a property is demolished, the closing read details will be the move out read - not the read details on the first correct observation vacant code which may be several months after the actual move out.

Disadvantages of the current Long Term Vacant Process
 1/ NIE system not aligned with suppliers systems on property status until LTV process completed
 2/ Issues reconciling UOS billing and wholesale settlement
 3/ It could be many months before NIE marks property as LTV
 4/ Reliance on meter reader selecting correct code
 E.G. If first report code is correct but second report code is incorrect, the process has to start again i.e. 2 correct consecutive vacant observation codes are required before a supplier can send 013 MM
 5/ Suppliers can incur losses on demolished properties for units and standing charges estimated from customer move out to the first correct vacant meter read report.

Classification of Request

Co-Ordinated Baseline Impacting			Co-Ordinated Baseline Version No.		TBD
NI Specific	X	Rol Specific		Operational	
				Date of Transfer from ReMCoWG	

Scope of Request

Design Documentation	Business Process	Market & MP Systems	Market Gateway (Hub)	MPCC/ EMMA	Schema	Web Forms	Extranet
X	X	X			X		

Harmonisation Baseline Documents impacted by Request

DR	1138	Revised Process for handling Vacant Properties	<i>Priority</i> Medium
-----------	-------------	---	----------------------------------

Market Messages:	TBD
Data Definitions:	TBD
Data Codes:	TBD
Rol MM Guide:	TBD
NI MM Guide:	NI Market Message Implementation Guide - Data Processing, NI Market Message Implementation Guide - Customer Data and
Harm. Impact (RoI):	TBD
Comment:	TBD
Jurisdictional Market Design Baseline Documents impacted by Request	
Market Process Diagrams (MPDs):	TBD
Guidance Documentation	TBD
Briefing Documents:	TBD
User and Technical Documents:	TBD
Comment:	MPNI14, MPNI24, MPNI25 wil also need to be changed. Market documentation impacted may change depending on how the solution is designed if this DR is approved

PART 2 MARKET ASSURANCE:					
Applicability	DSO	Suppliers	TSO	SEMO	Generators
		X			
Scope of Test	Business Solution Assessment	Integration Test Assessment	Data Transfer Testing	IPT	Other (specify)

PART 3 RECOMMENDATION						
Recommended by		SIG		IGG		HWG
ACCEPTANCE (Date)	REJECTION (Date)	NO RECOMMENDATION	COMMENT			
Reason for Recommendation						