

DR		1096		Customer Service Special Needs – expansion of ROI code set to align with NI practice			Priority
Harmonisation Status		IN PROGRESS - For Discussion with HWG			CR Status	Issued	
					Status Date	28/03/2012	
Date	Version	Reason For Change				Version Status	
28/03/2011	v1.0	Issued to Market.				Final	
PART 1 DETAIL OF DISCUSSION REQUEST/MARKET CHANGE REQUEST:							
Requesting Organisation(s)	ESB Electric Ireland			Originating Jurisdiction	RoI		
Contact name	Bernadette Jennings						
Date Request Raised	22/07/2011			Originating Request			
Detail of Request							
Reason for Request							
In ROI, the CustomerServiceDetailsCode is used in MMs 010, 013, 016, 017, 101, 105. It has 8 associated values, all but one will be used in both jurisdictions. This request is to have value 0008 "Dexterity Impaired" available for use in ROI							
Proposed Solution							
0008 Dexterity Impaired - Add new value "0008 Dexterity Impaired" for CustomerServiceDetailsCode for use in ROI only.							
Classification of Request							
Harmonisation Impacting		X		Harmonisation Baseline Version No.		TBD	
NI Specific		RoI Specific		Operational		Date of Transfer from HWG	
Scope of Request							
Design Documentation	Business Process	Market & MP Systems	Market Gateway (Hub)	MPCC/ EMMA	Schema	Web Forms	Extranet
X	X	X				X	
Harmonisation Baseline Documents impacted by Request							
Market Messages:	No impact						
Data Definitions:	No impact						
Data Codes:	Yes						
RoI MM Guide:	Customer and Data Agreements, Meter Registration, Meter works						
NI MM Guide:	TBD						
Harm. Impact (RoI):	Yes						
Comment:	HBL impacted but new CCSN Code for use in ROI only.						
Jurisdictional Market Design Baseline Documents impacted by Request							
Market Process Diagrams (MPDs):	TBD						
Guidance Documentation	TBD						
Briefing Documents:	TBD						
User and Technical Documents:	TBD						
Comment:	TBD						

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PART 2 MARKET ASSURANCE:					
Applicability	DSO	Suppliers	TSO	SEMO	Generators
	X	X			
Scope of Test	Business Solution Assessment	Integration Test Assessment	Data Transfer Testing	IPT	Other (specify)
PART 3 RECOMMENDATION					
Recommended by		SIG		IGG	
ACCEPTANCE (Date)		REJECTION (Date)	NO RECOMMENDATION	COMMENT	
Reason for Recommendation					