

## Form A – IGG Design Discussion Request

Discussion Request Number	Title	Priority
DR 169	New Reject Reasons for Address Change Rejection	Low

Name of Requesting Organisation	RMDS
Contact Name	Jessica Gregory in RMDS
Date Request sent to RMDS	18 <sup>th</sup> September 2008

Date	Version	Reason for Change
3 <sup>rd</sup> March 2009	0.1	First draft
9 <sup>th</sup> April 2009	1.0	Issued to the market

Detail of Discussion Request
<p><b>Background</b></p> <p>MPRN/Site Address change requests are sent by suppliers to ESNB via the 013 message. Each site address change is outsourced and reviewed by a member of the Networks Database team. Some change requests involve lengthy investigations before a decision is made as to whether to change the site address or not.</p> <p>If the address change proposed is accepted a 114 is sent indicating this. If ESNB decides that the requested address change is not appropriate, a 014R message is sent with a rejection reason IID.</p> <p>ESNB are responsible for the site or MPRN address whereas the Supplier determines the notification or general communication address.</p> <p>Please see Appendix 1 for existing list of Rejection Reasons</p>

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### **Detail of Discussion Request**

#### **The Issue**

The issue involves the lack of clarity as to why an address change was rejected. The IID reject reason is used for a variety of reasons and provides no view as to why ESNB decided to reject the proposed site address change.

Suppliers find it difficult to provide answers to customers who are asking why the site addresses they requested to be changed have not been changed.

#### **The Proposition**

It has been proposed to add more specific site address change reject reasons to the list. The list of reject reasons is below.

- AD1 Duplicate street address/numbering exists in the city/street proposed.  
Approval not received in writing from Local Authority to change street/dev.
- AD2 name.
- AD3 DUoS group conflict here.
- AD4 MPRN stated either terminated or disconnected
- AD5 Being dealt with as a bulk address correction for the development.
- AD6 Requested address change does not conform to the regional structure.

The ESNB user who decides to reject the site address change will be prompted to select an appropriate reject reason from the above list.

This reject reason will be sent on the 014R message as is the current practice.

### **Reason for Discussion Request**

To provide more clarity to suppliers as to why an MPRN/site address was not changed as requested.

This will facilitate better customer service to supply customers. It will also reduce the number of queries sent to ESNB by suppliers requesting explanations as to why site addresses were not changed.

### **Market Design Documents impacted by Request**

Detail of Discussion Request	
Date of IGG where discussed	18 <sup>th</sup> September 2008
Change Request xref (if applicable)	

PART 2 MARKET ASSURANCE:							
Applicability							
ESB Networks	Suppliers	TSO	SSA	Generators			
Scope of Test							
Connectivity	DTT	MSA	IPT		Other		
			No. Of Scenarios				
Scope of Discussion Request							
Correction to Documentation	Business Process	Market & MP Systems	MPCC	Readings Processor	Market Gateway	Schema	Web Forms
X	X	X					

Appendix 1

Reject Reason Codes	
AGU	Invalid Generation unit
IRR	Invalid read reason
AMM	The Meter Point Address on the message does not match that held by DSO for the MPRN
IRS	Invalid register sequence - Register Sequence does not exist at Meter Point according to data held by DSO
CAN	Cancellation not agreed
IRT	Invalid read type
CIP	A registration from another supplier is being processed for this MPRN
ITI	Invalid timeslot - Timeslot does not exist at Meter Point according to data held by DSO
COL	Change of Legal Entity in progress
IUM	Invalid unit of measure
COS	The last Change of Supplier was effective less than 20 days of receipt of this registration message
LO	Lock Out
CUG	Customer Usage
MIC	MIC Change detected
DSO	DSO rejected request
MWO	Open Meter Works Order
IA	Invalid Action - The 012 received was a duplicate request. MRSO Already have a valid, open objection for this MPRN
NQE	Not QH Eligible
ICD	Invalid change of Meter point address
NRC	No reason code
ICE	A permitted value for Estimate Acceptable has not been provided.
NRS	No Register Sequence Number No register identification data (sequence number, timeslot or register type) has been provided
ICL	Implied CoLE
NSA	The Supplier has not warranted that a Supply Agreement exists
ICU	Invalid Change of Customer Usage
QHM	A CoS Read Arrangement was provided for a QH metered site
IDT	The Required Date on registration message is greater than 40 days in the future or is more than 3 days ago where a customer read is provided
RP	Registration in progress
IEA	Invalid / incomplete EAI Code

SAR	The Supplier submitting the registration is already registered to this MPRN. The Supplier submitting the objection is not registered to this MPRN and is not the Old Supplier for this MPRN
IGA	Invalid or missing GUAC
SNK	The Supplier Id is not known
IGU	The Generation Unit ID on the message does not match that held for the MPRN
SNR	Supplier Not registered to MPRN
IID	Please Note: The 010 message can also be rejected for invalid / incomplete Data in the scenarios as indicated below. (i) The Customer is a Person but the request did not include a Customer Last Name. (ii) The Customer is an Organisation but the request did not include a Customer Name Org_1. (iii) Customer Name details provided contained a mixture of Person and Organisation fields. (iv) A User rejected the request because data was invalid or incomplete
SSA	A message has not been received from SSA advising Generation Unit ID and Generator Unit MPID in advance of the registration from Supplier
IMF	The CoS Read Arrangement is 'MC' but the requested Meter Configuration Code is not valid
SSN	SSAC Not Known
IMP	The MPRN does not exist or is for a Grouped Un-metered site (either at GMPRN or TMPRN level)
SSS	SSAC is not allowed for use by the Supplier Unit or for the Settlement Class of the Meter Point
IMS	The MPRN status is not Energised or De-energised.
SUN	Supplier Unit Not known
IMT	Invalid meter ID - The Meter Id does not exist at this MPRN according to data held by DSO
SUS	Supplier Unit Invalid for Supplier
IRA	(i) The CoS Read Arrangement specified on registration message must be CR (Customer Read), SC (Scheduled Read), SP (Special Read) or MC (Meter Configuration Change). (ii) CoS Read Arrangement 'CR' must not be specified for MD sites. (iii) CoS Read Arrangement 'CR' or 'SP' must be accompanied by a valid Required Date
TIM	Outside Timescale (Objection/Cancellation/Deregistration) The Read Date has not passed the date validations specified for messages 010, 016 or 210. The objection has been received more than 60 days after effective date of Change of Supplier
IRC	Invalid reason code (Objection/cancellation/deregistration)
TMP	Terminated MPRN
IRP	Invalid Register Type - Register Type does not exist at Meter Point according to data held by DSO
TSR	Trading Site Supplier Unit Rejected
IRQ	Invalid request status
VUL	Vulnerable Customers