

Form A – MIG Design Discussion Request

Discussion Request Number	Title	Priority
DR 0094	PROPOSAL TO MAKE FIRST NAME MANDATORY ON MARKET MESSAGES	<i>Med</i>

Name of Requesting Organisation	ESB Networks
Contact name	Tim Cragg
Date Request sent to ESB MOIP	

Detail of Discussion Request

Proposed to make First Name a mandatory field on all inbound Market Messages to ESB Networks containing Customer Name where the Customer is a Person. This means that First Name and Last Name would both be mandatory fields in these circumstances.

Messages affected are as follows:

Msg_No	MsgName
010	Registration Request
012	Objection to Change of Supplier
012W	Withdrawal of Objection to Change of Supplier
013	Customer Details Change
016	Change of legal entity
017	Meter Point Status Change Request
021	De-Registration Request

Where first name is not provided but the customer type is 'person' (i.e. Last Name is provided) then the message will be rejected using the rejection reason '**CNE** – Customer Name Error' (New reason to be added to the data codes)

Messages from ESB Networks will contain First name where available.

Reason for Discussion Request

This is proposed in order to improve the quality of Customer data in the Retail Electricity Market. For example in some circumstances in rural areas it is extremely difficult to find Customer premises based on the Address and just the last name.

Market Design Documents impacted by Request

Message Guides v5.0

Message Data Structures v5.0

Data Codes V 5.0

Market XML Schema V 5.0

Date of MIG where discussed	<i><to be completed by ESB MOIP></i>
Change Request xref (if applicable)	<i><to be completed by ESB MOIP></i>