

Form A – MIG Design Discussion Request

Discussion Request Number	Title	Priority
DR 0078	Amendment to 105 required date when 102P received	High

Name of Requesting Organisation	ESB Independent Energy
Contact name	Roger Gough
Date Request sent to ESB MOIP	18 th May 2005

Detail of Discussion Request
<p>In scenarios where the COS process for a QH customers is delayed because of an outstanding connection agreement, the effective from date gets pushed back until the connection agreement is resolved.</p> <p>This was raised as Issue number 42 on the log and was resolved. Ironically, the way the process worked erroneously is the way ESBIE would like to see it working now. In the erroneous process, if a supplier sends in a 010 with a required date of 17th January and a 102p is received which delays the process until 2nd February, the effective from date on the 105 is the 17th January. The design document, MPD 2 states:</p> <p>“The QH CoS MPD states that the CoS will take place at 00h00 on the required date or such later date as connection agreements are in place and QH Metering and Comms are installed. “</p> <p>Going back to my example above, the “correct” process ensures that the 105 has an effective from date of the 2nd of February.</p>
Reason for Discussion Request
<p>The problem with this process is that suppliers sign contracts with customers to start supplying them from a set date. When the new supplier receives the 102P, the old supplier gets notification that this customer is going to be lost via a 110 and has 5 days to object.</p> <p>This whole process creates confusion for the customer. In the above example, the customer would receive a bill up to the 2nd February from the old supplier even though his contract with the new supplier states that he has registered with the new supplier since the 17th January.</p> <p>The “erroneous” process makes more sense from the old supplier, the new supplier and the customer’s perspective. There is also the issue of substantial revenue loss for the new supplier.</p> <p>I understand the ESB Networks require a connection agreement to be signed before the customer can be registered but can the 341s not be then back dated to the required date on the 010? The effective from date on the 105 would also need to match the required date on the 010.</p>
Market Design Documents impacted by Request

MPD 2

**Date of MIG where
discussed**

<to be completed by ESB MOIP>

**Change Request xref
(if applicable)**

<to be completed by ESB MOIP>