

Form A – MIG Design Discussion Request

Discussion Request Number	Title	Priority
DR 0073	New rule for MPD1 NQH Change of Supplier	High

Name of Requesting Organisation	<i>Airtricity</i>
Contact name	<i>Siobhan Leane</i>
Date Request sent to ESB MOIP	<i><to be completed by request originator></i>

Detail of Discussion Request
<p><i>MOIP clarification to Airtricity</i> "At the MIG on November 19th [2003] it was stated that where a reading is to be disputed this should be done within twenty days. This applies to COS readings as well as any other to try and avoid situations where multiple reads must be withdrawn and replaced. However, this is a recommendation to Suppliers only, and as such is not mandated or written in the MPD".</p> <p><i>For the Change of Supplier process we request that this 20 day rule be written into MPD 1 NQH Change of Supplier and be part of the approved market procedures.</i></p> <p><i>Our proposal is that a supplier must object to a change of supplier read via an M208 within 20 days and no withdrawal/replacement read should be possible after 20 working days of initial message.</i></p> <p><i>Any subsequent read received after the 20 days have elapsed which proves a COS read implausible should not lead to a withdrawal & replacement of the COS read – this includes Meter Reader actual reads/ customer reads.</i></p>
Reason for Discussion Request
<p><i>On receipt of the COS read the old supplier will issue a final bill to the customer and the new supplier will commence billing the customer.</i></p> <p><i>The current process allows for any subsequent read received to trigger a withdrawal and replacement of a COS read even if this read is obtained months after the COS has completed.</i></p> <p><i>The customer will have settled his final bill with the old supplier – if there is money owing to the old supplier there is little option open to him to collect that debt. Legally once the supplier has issued a final bill he cannot issue a "revised final bill". If there are issues with debt the courts will go on the first final bill and will reject any revisions.</i></p> <p><i>If there is a credit on the account the old supplier may not have the correct details to issue the credit to the customer.</i></p>
Market Design Documents impacted by Request
<p><i><to be completed by request originator and reviewed by ESB MOIP></i></p>

Date of MIG where discussed	<i><to be completed by ESB MOIP></i>
Change Request xref (if applicable)	<i><to be completed by ESB MOIP></i>