

Form A – MIG Design Discussion Request

Discussion Request Number	Title	Priority
DR 0061	Amendments to readings processing in CoS Loss scenario	High

Name of Requesting Organisation	ESB Customer Supply
Contact name	Pete Shinnors
Date Request sent to ESB MOIP	02/03/2005 (Redrafted 14/03/05)

Detail of Discussion Request
<p><u>Current scenario</u> - Ref IPT Learning points issued Dec 8th</p> <p>Where CoS is in progress and a "wait" period ("Wait" period means the initial 5 day period after notification to the Old Supplier - via MM 110), crosses with the Scheduled Billing window being "open", 300/305 market messages are being sent to the outgoing (current) supplier in advance of the 105L/310 CoS Loss completion messages. This is because the MPRN is billed to available Customer or Scheduled reads (or is estimated if reads are implausible), while the CoS "wait" period is in operation. When the CoS "wait" period expires, the billed read is withdrawn via 300W message and the CoS Loss is completed (to the same read and date) via the 310 message.</p> <p><u>Proposal</u></p> <p>As the 300/305 and subsequent 300W messages are not needed by the outgoing supplier in these circumstances, it is proposed that ESB Networks will amend their system so that these messages will not be sent where the CoS 'wait period' overlaps with the scheduled billing window being open, i.e.</p> <ul style="list-style-type: none"> • If a CoS process is pending and a meter reading is received in Networks that is suitable for a CoS reading, the system will automatically block the current contract for billing and prevent therefore the sending of a 300 series message. <p style="padding-left: 40px;">Upon receipt of the Meter reading a waiting period (same as the standard waiting period for CoS) will start.</p> <ul style="list-style-type: none"> • The billing block will be removed either <ul style="list-style-type: none"> • upon the cancellation of the CoS request • or at the end of the waiting period <p>Where the CoS 'wait period' does not overlap with the scheduled billing window, the scheduled or customer readings will continue to issue to the old supplier as at present.</p> <p>If this proposal is accepted then the learning point issued on Dec 8th will no longer apply in these circumstances. This is because the CoS will now take precedence over billing of the Customer Read during the initial 5 day "wait" period, so the 300/305 and subsequent 300W will not issue.</p>
Reason for Discussion Request
<p>1. Provision of billing messages 300/305 and subsequent Withdrawal message 300W are adding unnecessary complexity to the CoS Loss process, which requires manual handling of each case by the outgoing supplier. These messages are unnecessary in the circumstances outlined above, and only arise intermittently, mainly where the CoS "wait" period crosses with the periodic billing window being "open".</p>

-
2. This change would help avoid having to send two bills to the customer, billed to the same read and date, in the space of a few days. The second bill is currently giving rise to unnecessary queries and additional cost to the supplier.

Market Design Documents impacted by Request

MPD 14 – NQH Readings Processing V 4.4

Date of MIG where discussed

Change Request xref (if applicable)