

Form A – MIG Design Discussion Request

Discussion Request Number	Title	Priority
<i>DR 0057</i>	Customer Special Needs	<i>High</i>

Name of Requesting Organisation	<i>Airtricity</i>
Contact name	<i>Siobhan Leane</i>
Date Request sent to ESB MOIP	<i>28/09/04</i>

Detail of Discussion Request	
<i>Suppliers to receive communication advice from DSO where DSO have special needs details on record which the supplier may not have any record of e.g special needs field on MM010 is blank however DSO has a record of special needs for that customer.</i>	
Reason for Discussion Request	
<i>If a supplier sends a message to DSO/MRSO but the special needs fields are blank DSO records will be not be overwritten by the blank field however the supplier is not notified that there are special needs details on record for this customer. The record held by DSO/MRSO may or may not still be valid.</i>	
Market Design Documents impacted by Request	
<i>MPDs Market Implementation Guides</i>	
Date of MIG where discussed	<i><to be completed by ESB MOIP></i>
Change Request xref (if applicable)	<i><to be completed by ESB MOIP></i>