

DR	1086	Working Practice for Debt Flagging based on CER decision CER 11 106				<i>Priority</i> Fast Track
Harmonisation Status		CLOSED - Approved		CR Status	Approved	
				Status Date	10/08/2011	
Date	Version	Reason For Change				Version Status
02/08/2011	v1.0	Initial Version issued to HWG				Final
PART 1 DETAIL OF DISCUSSION REQUEST/MARKET CHANGE REQUEST:						
Requesting Organisation(s)	CER/RMDS			Originating Jurisdiction	RoI	
Contact name	Elizabeth Farrelly / Louise Curran					
Date Request Raised	27/07/2011		Originating Request			
Detail of Request						
Reason for Request						
In June 2011 the Commission published a proposed Decision, CER/11/106 - Customer Bad Debt in Electricity & Gas Markets, on the issue of Customer Bad Debt. Following careful consideration of the options and taking account of the views of all respondents to the paper, CER has approved the implementation of a debt flagging facility into the Change of Supplier processes (MPD01) for both domestic and small/medium businesses in the electricity and gas markets.						
Proposed Solution						
Old Suppliers will check Customers of 110 MM are within the specified threshold for debt. MPRNs of those within the threshold will be forwarded to MRSO who in turn will forward to the New Supplier. New Supplier to decide if CoS will be cancelled. Reason code on 011 ME will indicate cancellation is due to Debt. This is twice-weekly procedure. Method of communication of MPRN details to be confirmed						
Classification of Request						
Harmonisation Impacting				Harmonisation Baseline Version No.		TBD
NI Specific		RoI Specific	X	Operational		Date of Transfer from HWG
Scope of Request						
Design Documentation	Business Process	Market & MP Systems	Market Gateway (Hub)	MPCC/ EMMA	Schema	Web Forms
						Extranet
Harmonisation Baseline Documents impacted by Request						
Market Messages:	No impact					
Data Definitions:	No impact					
Data Codes:	No impact					
RoI MM Guide:	ROI Market Message Guide - Meter Registration					
NI MM Guide:	No impact					
Harm. Impact (RoI):	Yes					
Comment:	Data code: CancellationReasonCode = ME will be repurposed to indicate reason for cancellation is Customer Debt					

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Jurisdictional Market Design Baseline Documents impacted by Request			
Market Process Diagrams (MPDs):	MPD 3 Objection and Cancellation (Supplementary Information only)		
Guidance Documentation:	WP 0020 Debt Flagging		
Briefing Documents:	No impact		
User and Technical Documents:	No impact		
Comment:	New Working Practice 0020 - see embedded document on Page 3 of this change request.		

PART 2 MARKET ASSURANCE:					
Applicability	DSO	Suppliers	TSO	SEMO	Generators
		X			
Scope of Test	Business Solution Assessment	Integration Test Assessment	Data Transfer Testing	IPT	Other (specify)
			X		

PART 3 RECOMMENDATION						
Recommended by		SIG		IGG	X	HWG
ACCEPTANCE (Date)	REJECTION (Date)	NO RECOMMENDATION	COMMENT			
Reason for Recommendation						
Reduce the number of outstanding Supplier bills						



ADDITIONAL INFORMATION (ARIS diagrams, tables of values, etc.)

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