



















**Senders  
ID**

**Click Here for Latest  
Senders ID  
List**

# 311 Meter Problems

Code

Observation  
Code

31 - Suspect/  
Tampered

40 - Meter  
Exchanged

49 - Stuck on Night

32 - Meter Damage

41 - Meter Removed

50 - Delete Access  
Instruction

33 - Glass broken

42 - Meter Upside  
Down

51 - Premises in use

34 - R/M Seal  
broken

43 - Meter Board  
Loose

52 - Builder on  
Premises

35 - Local seal  
broken

44 - 4 Digit Meter

99 - Freeform  
Trouble message

36 - Meter reversing

45 - 6 Digit Meter

37 - Meter stopped

46 - Time Switch  
stopped

38 - Cab Door broken

47 - Time Switch at  
wrong time > 2 hours

39 - Cab Door  
missing

48 - Time Switch  
broken

Message

MPRN Level  
Information

**RMDS** RETAIL MARKET DESIGN SERVICE

Observation Code

**Meter Category**

**Click Here for Latest  
Meter Category  
List**

Version Which Implemented	Source of Change	Description of Change
10.4	MCR 1155	Message format changed from ARIS to Document format.
10.6	CoBLCR 008 & CoBLCR 011	Meter Category - Removed table & replaced with link to Meter Category page on RMDS Website